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# Monitoring Cisco: Meeting Server

Cisco: Meeting Server PowerPack version 100

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# Chapter

# 1

## Introduction

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### Overview

This manual describes how to monitor Cisco Meeting Server devices in SL1 using the *Cisco: Meeting Server PowerPack*.

The following sections provide an overview of Cisco Meeting Server and the *Cisco: Meeting Server PowerPack*:

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### What is Cisco Meeting Server?

Cisco Meeting Server is a conferencing solution that allows collaboration through secure video, audio, and web communication. Cisco Meeting Server integrates with a variety of third-party platforms across both cloud and hybrid environments.

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## What Does the Cisco: Meeting Server PowerPack Monitor?

To monitor Cisco Meeting Server devices using SL1 SL1 , you must install the *Cisco: Meeting Server PowerPack*. This PowerPack enables you to discover, model, and collect data about Meeting Server devices.

The *Cisco: Meeting Server PowerPack* includes:

- Dynamic Applications that discover, model, and monitor performance metrics and collect configuration data for Cisco Meeting Server devices
- A Device Class for Cisco Meeting Server applications and devices SL1 SL1 monitors
- Event Policies and corresponding alerts that are triggered when Meeting Server devices meet certain status criteria

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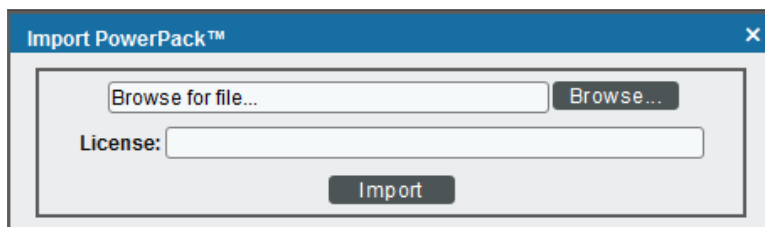
## Installing the Cisco: Meeting Server PowerPack

Before completing the steps in this manual, you must import and install the latest version of the *Cisco: Meeting Server PowerPack*.

**TIP:** By default, installing a new version of a PowerPack overwrites all content from a previous version of that PowerPack that has already been installed on the target system. You can use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent new PowerPacks from overwriting local changes for some commonly customized fields. (For more information, see the **System Administration** manual.)

To download and install a PowerPack:

1. Download the PowerPack from the [ScienceLogic Customer Portal](#).
2. Go to the **PowerPack Manager** page (System > Manage > PowerPacks).
3. In the **PowerPack Manager** page, click the **[Actions]** button, then select *Import PowerPack*.
4. The **Import PowerPack** dialog box appears:



5. Click the **[Browse]** button and navigate to the PowerPack file.
6. When the **PowerPack Installer** modal page appears, click the **[Install]** button to install the PowerPack.

**NOTE:** If you exit the **PowerPack Installer** modal page without installing the imported PowerPack, the imported PowerPack will not appear in the **PowerPack Manager** page. However, the imported PowerPack will appear in the **Imported PowerPacks** modal page. This page appears when you click the **[Actions]** menu and select *Install PowerPack*.

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# Chapter

# 2

## Configuration and Discovery

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### Overview

The following sections describe how to configure and discover Cisco Meeting Server for monitoring by SL1 using the Cisco: Meeting Server PowerPack:

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### Prerequisites for Monitoring Cisco Meeting Server

To monitor the Cisco Meeting Server, you must be able to access both the Cisco Meeting Server Mainboard Management Processor (MMP) and the Cisco Meeting Server API. Accessing the MMP requires an account with admin access. If you wish to create a new user with admin access, refer to the section "MMP User Account Commands" in the [Cisco Meeting Server MMP Command Line Reference](#) document.

You access the Cisco Meeting Server MMP through SSH, while you access the Cisco Meeting Server API through HTTPS.

- If you can reach both of these through the same IP address, you can typically use a *single Basic/Snippet credential*.

- If the two interfaces have separate IP addresses, or if the API is listening on a port other than 443, you must [create two separate credentials](#). In addition, you should include an SNMP credential as part of discovery to correctly classify the device .

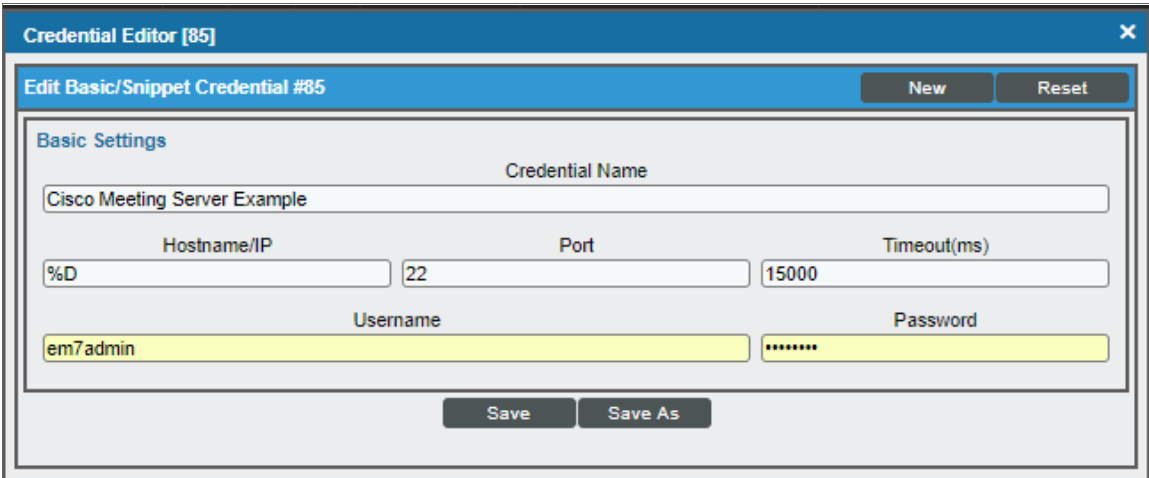
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## Creating Credentials for Cisco Meeting Server Systems Using a Single IP Address

To monitor Cisco Meeting Server in SL1 in an environment where you can access the Cisco Meeting Server MMP and the Cisco Meeting Server API through the same IP address, you must configure a Basic/Snippet credential and a standard SNMP credential that SL1 can use to discover and communicate with Cisco Meeting Server devices.

To configure the Basic/Snippet credential for Cisco: Meeting Server:

1. Go to the **Credential Management** page (System > Manage > Credentials).
2. Locate the **Cisco Meeting Server Example** credential, and then click its wrench icon (🔧). The **Edit Basic/Snippet Credential** modal page appears:



The screenshot shows a modal window titled "Credential Editor [85]" with a close button (X) in the top right corner. Below the title bar is a sub-header "Edit Basic/Snippet Credential #85" with "New" and "Reset" buttons. The main content area is titled "Basic Settings" and contains the following fields:

- Credential Name:** Cisco Meeting Server Example
- Hostname/IP:** %D
- Port:** 22
- Timeout(ms):** 15000
- Username:** em7admin
- Password:** (masked with dots)

At the bottom of the form are "Save" and "Save As" buttons.

3. Supply values in the following fields:
  - **Credential Name.** Type a new name for the credential.
  - **Hostname/IP.** Type "%D".
  - **Port.** Type "22".
  - **Timeout(ms).** Type "15000".
  - **Username.** Type the username for the Cisco Meeting Server account with admin access.
  - **Password.** Type the password associated with the admin account.
4. Click the **[Save As]** button.

To configure the SNMP credential for Cisco: Meeting Server:

1. Go to the **Credential Management** page (System > Manage > Credentials).
2. Click the **[Actions]** button and select *Create SNMP Credential*. The **Credential Editor** page appears.

The screenshot shows the 'Credential Editor' window with the title 'Create New SNMP Credential'. It is divided into three sections: 'Basic Settings', 'SNMP V1/V2 Settings', and 'SNMP V3 Settings'.  
- **Basic Settings:** Includes a 'Profile Name' text field, an 'SNMP Version' dropdown menu (set to '[ SNMP V2 ]'), a 'Port' text field (set to '161'), a 'Timeout(ms)' text field (set to '1500'), and a 'Retries' text field (set to '1').  
- **SNMP V1/V2 Settings:** Includes 'SNMP Community (Read-Only)' and 'SNMP Community (Read/Write)' text fields.  
- **SNMP V3 Settings:** Includes 'Security Name' and 'Security Passphrase' text fields, an 'Authentication Protocol' dropdown (set to '[ MD5 ]'), a 'Security Level' dropdown (set to '[ Authentication Only ]'), an 'SNMP v3 Engine ID' text field, a 'Context Name' text field, a 'Privacy Protocol' dropdown (set to '[ DES ]'), and a 'Privacy Protocol Pass Phrase' text field.  
Buttons for 'Reset' and 'Save' are also visible.

3. Supply values in the following fields:
  - **Profile Name.** Name of the credential. Can be any combination of alphanumeric characters. This field is required.
  - **SNMP Version.** SNMP version. Choices are *SNMP V1*, *SNMP V2*, and *SNMP V3*. The default value is *SNMP V2*. This field is required.
  - **Port.** The port SL1 will use to communicate with the external device or application. The default value is *161*. This field is required.
  - **Timeout (ms).** Time, in milliseconds, after which SL1 will stop trying to communicate with the SNMP device. The default value is *1500*. This field is required.
  - **Retries.** Number of times SL1 will try to authenticate and communicate with the external device. The default value is *1*. This field is required.
4. Click the **[Save]** button to save the new SNMP credential.

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## Creating Credentials for Cisco Meeting Server Systems Using More than One IP Address

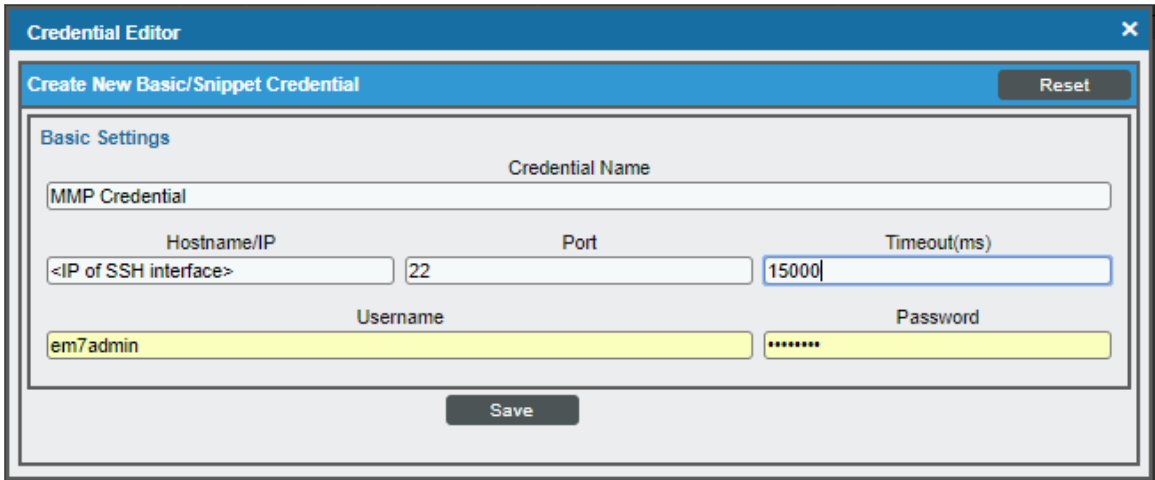
To monitor Cisco Meeting Server in SL1 in an environment where you access the Cisco Meeting Server MMP and the Cisco Meeting Server API through multiple IP addresses, you must configure a Basic/Snippet credential **for each interface** and a standard SNMP credential that SL1 can use to discover and communicate with Cisco Meeting Server devices.



You will need to manually align the associated Dynamic Applications with the corresponding Basic/Snippet credentials after discovery is complete.

To configure the Basic/Snippet credential for the system's Mainboard Management Processor (MMP)/SSH interface:

1. Go to the **Credential Management** page (System > Manage > Credentials).
2. Click the **[Actions]** button and select *Create Basic/Snippet Credential*. The **Credential Editor** page appears:



The screenshot shows a web-based 'Credential Editor' window. At the top, it says 'Create New Basic/Snippet Credential' with a 'Reset' button. Below this is a 'Basic Settings' section with the following fields:

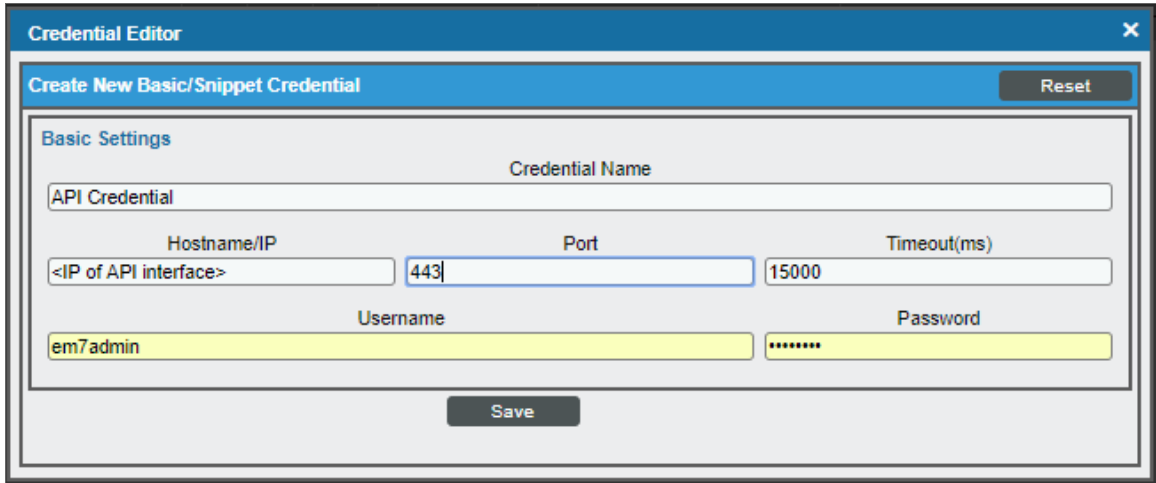
- Credential Name:** A text input field containing 'MMP Credential'.
- Hostname/IP:** A text input field containing '<IP of SSH interface>'. To its right is a **Port** input field containing '22'.
- Timeout(ms):** A text input field containing '15000'.
- Username:** A text input field containing 'em7admin'.
- Password:** A password input field containing seven asterisks.

At the bottom of the form is a 'Save' button.

3. Supply values in the following fields:
  - **Credential Name.** Type a new name for the credential.
  - **Hostname/IP.** Type the IP address of the SSH interface.
  - **Port.** Type "22". This is the default value, but you can adjust it depending on your environment.
  - **Timeout(ms).** Type "15000". You can adjust this value depending on your environment.
  - **Username.** Type the username for the Cisco Meeting Server account with admin access.
  - **Password.** Type the password associated with the above account.
4. Click the **[Save As]** button.

To configure the Basic/Snippet credential for the API interface:

1. Go to the **Credential Management** page (System > Manage > Credentials).
2. Click the **[Actions]** button and select *Create Basic/Snippet Credential*. The **Credential Editor** page appears:



The screenshot shows a web-based form titled "Credential Editor" with a sub-header "Create New Basic/Snippet Credential" and a "Reset" button. The form is divided into "Basic Settings" and contains the following fields:

- Credential Name:** A text input field containing "API Credential".
- Hostname/IP:** A text input field containing "<IP of API interface>".
- Port:** A text input field containing "443".
- Timeout(ms):** A text input field containing "15000".
- Username:** A text input field containing "em7admin".
- Password:** A password input field containing "\*\*\*\*\*".

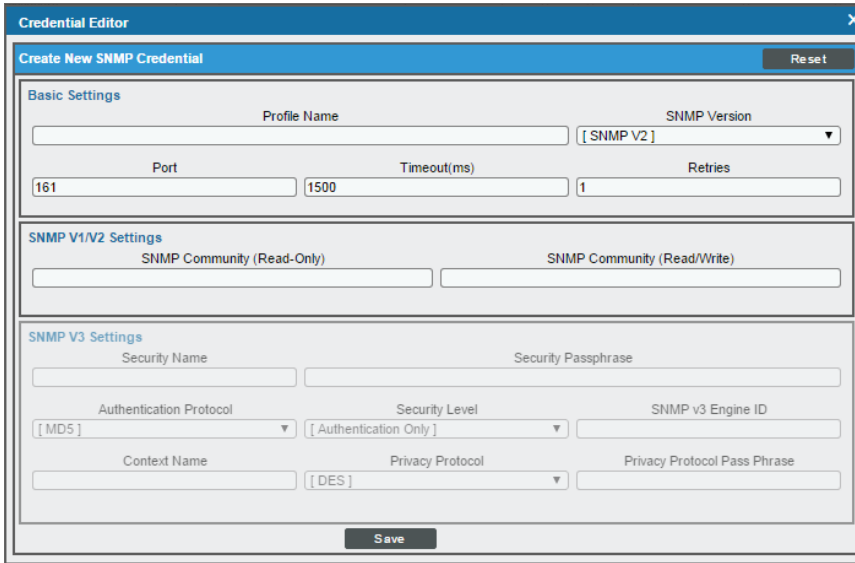
A "Save" button is located at the bottom of the form.

3. Supply values in the following fields:
  - **Credential Name.** Type a new name for the credential.
  - **Hostname/IP.** Type the IP address of the API interface. If you are using a non-standard port, included the port number in the IP address. For example, 1.2.3.4:567.
  - **Port.** Type "443". If you are using a non-standard port, include the port in the **Hostname** value, as specified above.
  - **Timeout(ms).** Type "15000". This value can be adjusted depending on your environment.
  - **Username.** Type the username for the Cisco Meeting Server account with admin access or the account with api access.
  - **Password.** Type the password associated with the above account.
4. Click the **[Save As]** button.

To configure the SNMP credential for Cisco: Meeting Server:

1. Go to the **Credential Management** page (System > Manage > Credentials).

2. Click the **[Actions]** button and select *Create SNMP Credential*. The **Credential Editor** page appears:



The screenshot shows the 'Credential Editor' window with the title 'Create New SNMP Credential'. It is divided into three sections:

- Basic Settings:** Includes 'Profile Name' (text input), 'SNMP Version' (dropdown menu with '[ SNMP V2 ]' selected), 'Port' (text input with '161'), 'Timeout(ms)' (text input with '1500'), and 'Retries' (text input with '1').
- SNMP V1/V2 Settings:** Includes 'SNMP Community (Read-Only)' and 'SNMP Community (Read/Write)' (both text input fields).
- SNMP V3 Settings:** Includes 'Security Name' (text input), 'Security Passphrase' (text input), 'Authentication Protocol' (dropdown menu with '[ MD5 ]'), 'Security Level' (dropdown menu with '[ Authentication Only ]'), 'SNMP v3 Engine ID' (text input), 'Context Name' (text input), 'Privacy Protocol' (dropdown menu with '[ DES ]'), and 'Privacy Protocol Pass Phrase' (text input).

Buttons for 'Reset' and 'Save' are located at the top right and bottom center of the window, respectively.

3. Supply values in the following fields:
  - **Profile Name.** Name of the credential. Can be any combination of alphanumeric characters. This field is required.
  - **SNMP Version.** SNMP version. Choices are *SNMP V1*, *SNMP V2*, and *SNMP V3*. The default value is *SNMP V2*. This field is required.
  - **Port.** The port SL1 will use to communicate with the external device or application. The default value is *161*. This field is required.
  - **Timeout (ms).** Time, in milliseconds, after which SL1 will stop trying to communicate with the SNMP device. The default value is *1500*. This field is required.
  - **Retries.** Number of times SL1 will try to authenticate and communicate with the external device. The default value is *1*. This field is required.
4. Click the **[Save]** button to save the new SNMP credential.

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## Discovering Cisco Meeting Server Component Devices

The following sections describe how to discover Cisco Meeting Server devices. Discovery methods are described for devices that use a single IP address as well as those that use multiple IP addresses.

### Discovering Cisco Meeting Server Devices That Use a Single IP Address

To model and monitor your Cisco Meeting Server devices, you must run a discovery session to discover the Cisco Meeting Server component devices that SL1 will use as the root devices for monitoring the applications.

After the discovery session completes, the Dynamic Applications in the Cisco Meeting Server PowerPack automatically align to the component device, and then the PowerPack discovers, models, and monitors the remaining Cisco Meeting Server devices.

To discover the devices that you want to monitor:



1. Go to the **Discovery Control Panel** page (System > Manage > Discovery).
2. On the **Discovery Control Panel**, click the **[Create]** button.
3. The **Discovery Session Editor** page appears. On the **Discovery Session Editor** page, define values in the following fields:

The screenshot shows the 'Discovery Session Editor | Editing Session [2]' window. It is divided into several sections:

- Identification Information:** Name: 'New\_dot60\_AcarnoSimulator', Description: (empty).
- IP and Credentials:**
  - IP Address/Hostname Discovery List:** '10.2.10.60'.
  - SNMP Credentials:** A list of credentials including '10.2.10.60', 'c0sm0s', 'Cisco SNMPv2 - Example', 'Cisco SNMPv3 - Example', 'Dell EMC: Isilon SNMPv2 Example', 'EM7 Default V2', 'EM7 Default V3', and 'IPSLA Example'.
  - Other Credentials:** (empty).
  - Basic/Snippet:** A list of snippets including 'acano', '[ Acano\_simulator\_AutoAligns ]', 'Cisco CUCM Example', 'Cisco VOS CUC Cluster Status', 'Cisco VOS IM&P Cluster Status', 'Cisco: ACI Sample Credential 1', and 'Cisco: ACI Sample Credential 2'.
- Detection and Scanning:**
  - Initial Scan Level:** '[ System Default (recommended) ]'.
  - Scan Throttle:** '[ System Default (recommended) ]'.
  - Port Scan All IPs:** '[ System Default (recommended) ]'.
  - Port Scan Timeout:** '[ System Default (recommended) ]'.
  - Detection Method & Port:** A list of methods including '[ Default Method ]', 'UDP: 161 SNMP', 'TCP: 1 - tcpmux', 'TCP: 2 - compressnet', 'TCP: 3 - compressnet', 'TCP: 5 - rje', 'TCP: 7 - echo', 'TCP: 9 - discard', 'TCP: 11 - systat', 'TCP: 13 - daytime', and 'TCP: 15 - netstat'.
  - Interface Inventory Timeout (ms):** '600000'.
  - Maximum Allowed Interfaces:** '10000'.
  - Bypass Interface Inventory:** (unchecked).
- Basic Settings:**
  - Discover Non-SNMP:** (checked).
  - Model Devices:** (checked).
  - DHCP:** (unchecked).
  - Device Model Cache TTL (h):** '2'.
  - Collection Server PID:** '2'.
  - Organization:** '[ System ]'.
  - Add Devices to Device Group(s):** A list containing 'None' and 'Servers'.
  - Apply Device Template:** '[ Choose a Template ]'.

At the bottom, there are 'Save' and 'Save As' buttons, and a 'Log All' checkbox.

- **IP Address/Hostname Discovery List.** Type the IP address or hostname for the set of Cisco Meeting Server devices that you want to monitor.
  - **SNMP Credentials.** Select the SNMP credential you created.
  - **Other Credentials.** Select the Basic/Snippet credential you created.
  - **Discover Non-SNMP.** Select this checkbox.
  - **Model Devices.** Select this checkbox.
4. Optionally, you can enter values in the other fields on this page. For more information about the other fields on this page, see the **Discovery & Credentials** manual.
  5. Click the **[Save]** button, and then close the **Discovery Session Editor** window.

6. The discovery session you created appears at the top of the **Discovery Control Panel** page. Click its lightning-bolt icon (  ) to run the discovery session.
7. After the Cisco Meeting Server devices are discovered, click the device icon (  ) to view the **Device Properties** page for each device.

## Discovering Cisco Meeting Server Devices That Use Multiple IP Addresses

To model and monitor your Cisco Meeting Server devices, you must run a discovery session to discover the Cisco Meeting Server component devices that SL1 will use as the root devices for monitoring the applications.

In an environment where you access the Cisco Meeting Server MMP and the Cisco Meeting Server API through multiple IP addresses, after the discovery session completes, you must manually align the Dynamic Applications associated with each Basic/Snippet credential you created.

To discover the devices that you want to monitor:



1. Go to the **Discovery Control Panel** page (System > Manage > Discovery).
2. On the **Discovery Control Panel**, click the **[Create]** button.

- The **Discovery Session Editor** page appears. On the **Discovery Session Editor** page, define values in the following fields:

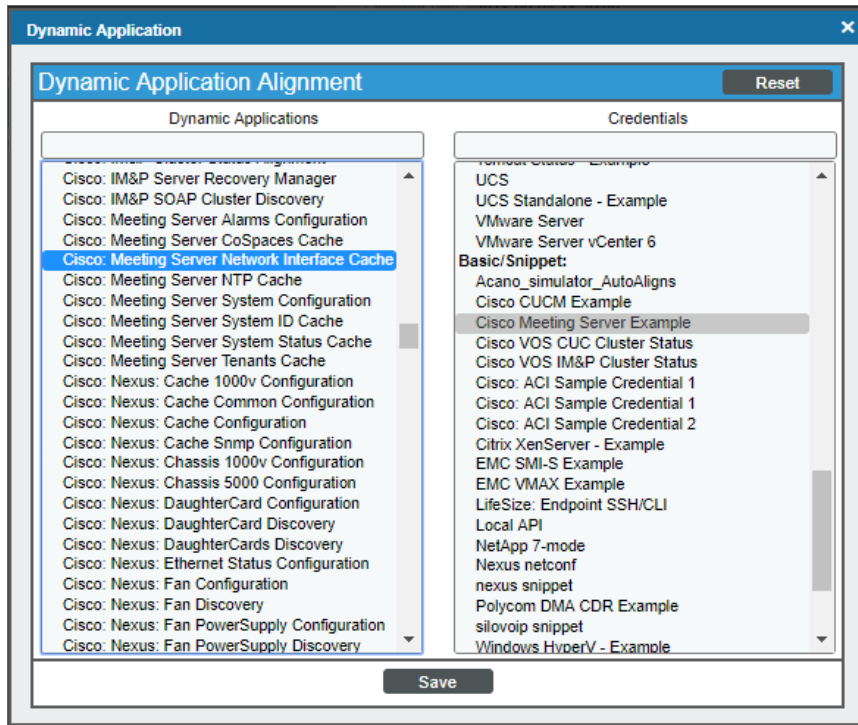
The screenshot shows the 'Discovery Session Editor | Editing Session [2]' window. It is divided into several sections:

- Identification Information:** Name (New\_dot60\_AcanoSimulator), Description.
- IP and Credentials:** IP Address/Hostname Discovery List (10.2.10.60), Upload File (Browse for file...), SNMP Credentials (list including 10.2.10.60, c0sm0s, Cisco SNMPv2 - Example, etc.), Other Credentials (list including acano, Cisco CUCM Example, etc.), Basic/Snippet (list including acano, Acano\_simulator\_AutoAligns, etc.).
- Detection and Scanning:** Initial Scan Level ([ System Default (recommended) ]), Scan Throttle ([ System Default (recommended) ]), Port Scan All IPs ([ System Default (recommended) ]), Port Scan Timeout ([ System Default (recommended) ]), Detection Method & Port (list including [ Default Method ], UDP: 161 SNMP, TCP: 1 - tcpmux, etc.), Interface Inventory Timeout (ms) (600000), Maximum Allowed Interfaces (10000), Bypass Interface Inventory (checkbox).
- Basic Settings:** Discover Non-SNMP (checkbox checked), Model Devices (checkbox checked), DHCP (checkbox), Device Model Cache TTL (h) (2), Collection Server PID: 2 ([ RNG-PATCH-A-CU1 ]), Organization ([ System ]), Add Devices to Device Group(s) (list including None Servers), Apply Device Template ([ Choose a Template ]), Log All (checkbox).

Buttons at the bottom include Save, Save As, and Log All.

- **IP Address/Hostname Discovery List.** Type the IP address or hostname for the set of Cisco Meeting Server devices that you want to monitor.
  - **SNMP Credentials.** Select the SNMP credential you created.
  - **Other Credentials.** Select the Basic/Snippet credential you created.
  - **Discover Non-SNMP.** Select this checkbox.
  - **Model Devices.** Select this checkbox.
- Optionally, you can enter values in the other fields on this page. For more information about the other fields on this page, see the **Discovery & Credentials** manual.
  - Click the **[Save]** button, and then close the **Discovery Session Editor** window.
  - The discovery session you created appears at the top of the **Discovery Control Panel** page. Click its lightning-bolt icon (  ) to run the discovery session.
  - After the Cisco Meeting Server devices are discovered, click the device icon (  ) to view the **Device Properties** page for each device.
  - In the **Device Properties** page, click the **[Collections]** tab. The **Dynamic Application Collections** page appears.

9. Click **[Action]** and then select *Add Dynamic Application* from the menu. The **Dynamic Application Alignment** page appears:




10. In the **Dynamic Applications** field, select the following Dynamic Applications:
  - Cisco: Meeting Server Network Interface Cache
  - Cisco: Meeting Server NTP Cache
  - Cisco: Meeting Server System ID Cache
11. In the **Credentials** field, select the Basic/Snippet credential you configured for the MMP/SSH.
12. Click **[Save]**.
13. Click **[Action]** and then select *Add Dynamic Application* from the menu. The **Dynamic Application Alignment** page appears.
14. In the **Dynamic Applications** field, select the following Dynamic Applications:
  - Cisco: Meeting Server Alarms Configuration
  - Cisco: Meeting Server CoSpaces Cache
  - Cisco: Meeting Server System Status Cache
  - Cisco: Meeting Server Tenants Cache
15. In the **Credentials** field, select the Basic/Snippet credential you configured for the API interface.
16. Click **[Save]**.

17. Click **[Action]** and then select *Add Dynamic Application* from the menu. The **Dynamic Application Alignment** page appears.
18. In the **Dynamic Applications** field, select the following Dynamic Applications:
  - Cisco: Meeting Server System Configuration
  - Cisco: Meeting Server System Performance
19. These applications do not require an associated credential.
20. Click **[Save]**. A few minutes after aligning the Dynamic Applications, SL1 will discover and model your Cisco Meeting Server and automatically align other Dynamic Applications to the devices in the system.

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## Verifying Discovery and Dynamic Application Alignment

To verify that SL1 has automatically aligned the correct Dynamic Applications during discovery *using a single IP address*:

1. After discovery has completed, click the device icon for the Cisco Meeting Server (). From the **Device Properties** page for the Cisco Meeting Server, click the **[Collections]** tab. The **Dynamic Application Collections** page appears.
2. All applicable Dynamic Applications for the switch are automatically aligned during discovery.

**NOTE:** It can take several minutes after the discovery session has completed for Dynamic Applications to appear in the **Dynamic Application Collections** page.



Close	Properties	Thresholds	Collections	Monitors	Schedule		
Logs	Toolbox	Interfaces	Relationships	Tickets	Redirects	Notes	Attributes

Device Name	10.2.10.60	Managed Type	Physical Device
IP Address / ID	10.2.10.60   3	Category	Pingable
Class	Ping	Sub-Class	ICMP
Organization	System	Uptime	0 days, 00:00:00
Collection Mode	Active	Collection Time	2018-09-05 11:15:00
Description		Group / Collector	CUG1   RNG-MIG-B-CU1
Device Hostname			

Dynamic Application™ Collections						Expand	Actions	Reset	Guide
Dynamic Application	ID	Poll Frequency	Type	Credential					
+ Cisco: Meeting Server System Performance	1462	1 mins	Snippet Performance	Acano_simulator_AutoAligns					
+ Cisco: Meeting Server Alarms Configuration	1470	5 mins	Snippet Configuration	Acano_simulator_AutoAligns					
+ Cisco: Meeting Server CoSpaces Cache	1465	15 mins	Snippet Configuration	Acano_simulator_AutoAligns					
+ Cisco: Meeting Server Network Interface Cache	1469	15 mins	Snippet Configuration	Acano_simulator_AutoAligns					
+ Cisco: Meeting Server NTP Cache	1468	15 mins	Snippet Configuration	Default SNMP Credential					
+ Cisco: Meeting Server System Configuration	1464	15 mins	Snippet Configuration	N/A					
+ Cisco: Meeting Server System ID Cache	1467	15 mins	Snippet Configuration	Default SNMP Credential					
+ Cisco: Meeting Server System Status Cache	1463	15 mins	Snippet Configuration	Acano_simulator_AutoAligns					
+ Cisco: Meeting Server Tenants Cache	1466	15 mins	Snippet Configuration	Acano_simulator_AutoAligns					

[Select Action]

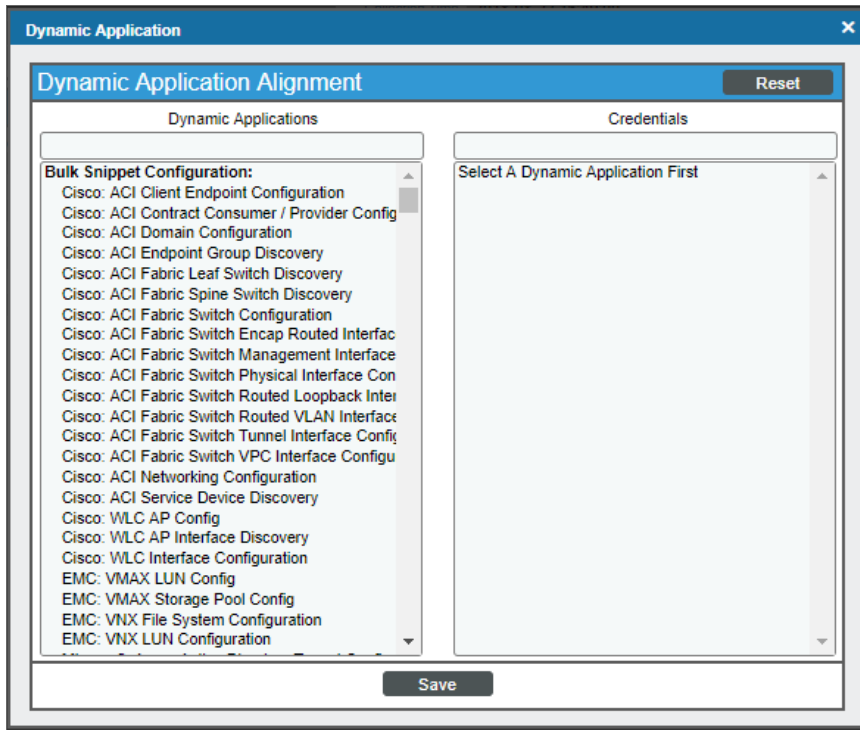
You should see the following Dynamic Applications aligned to the Cisco Meeting Server:

- Cisco: Meeting Server Network Interface Cache
- Cisco: Meeting Server NTP Cache
- Cisco: Meeting Server System ID Cache
- Cisco: Meeting Server Alarms Configuration
- Cisco: Meeting Server CoSpaces Cache
- Cisco: Meeting Server System Status Cache
- Cisco: Meeting Server Tenants Cache
- Cisco: Meeting Server System Configuration
- Cisco: Meeting Server System Performance

If the listed Dynamic Applications have not been automatically aligned during discovery, you can align them manually.

To manually align Dynamic Applications:

1. Click the **[Action]** button and then select *Add Dynamic Application*. The **Dynamic Application Alignment** page appears:



2. In the **Dynamic Applications** field, select the Dynamic Application you want to align.
3. In the **Credentials** field, select the appropriate credential.
4. Click the **[Save]** button.
5. Repeat steps 1-4 for the other unaligned Dynamic Applications.

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