

# **Monitoring NetApp Appliances**

NetApp Base Pack PowerPack version 104, revision 1

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# Chapter

# Introduction

#### Overview

This manual describes how to monitor NetApp Data ONTAP environments in SL1 using the NetApp Base Pack PowerPack.

The following sections provide an overview of NetApp and the NetApp Base Pack PowerPack:

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## What is NetApp Data ONTAP?

Data ONTAP is the operating system used in NetApp storage disk arrays. It includes two operating modes:

- **C-Mode**, for clustered environments. C-Mode enables users to bundle multiple, heterogeneous systems into a single cluster and migrate data across the entire cluster.
- **7-Mode**, for environments with only a single storage controller or two controllers clustered together for high availability.

**NOTE:** NetApp discontinued support for 7-Mode as of Data ONTAP version 8.3. That version and all subsequent versions support C-Mode only.

## What Does the NetApp Base Pack PowerPack Monitor?

The NetApp Base Pack PowerPack includes the following features:

- Dynamic Applications that discover, model, and collect data from NetApp storage devices
- Device Classes for each of the NetApp component devices monitored
- Event Policies and corresponding alerts that are triggered when NetApp component devices meet certain status criteria
- Sample Credentials for discovering NetApp component devices
- A device Dashboard that displays information about NetApp clusters

## Installing the NetApp Base Pack PowerPack

Before completing the steps in this manual, you must import and install the latest version of the NetApp Base Pack PowerPack.

TIP: By default, installing a new version of a PowerPack overwrites all content in that PowerPack that has already been installed on the target system. You can use the *Enable Selective PowerPack Field Protection* setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent new PowerPacks from overwriting local changes for some commonly customized fields. (For more information, see the *System Administration* manual.)

To download and install a PowerPack:

- 1. Download the PowerPack from the ScienceLogic Customer Portal.
- 2. Go to the **PowerPack Manager** page (System > Manage > PowerPacks).
- 3. In the **PowerPack Manager** page, click the **[Actions]** button, then select Import PowerPack.
- 4. The Import PowerPack dialog box appears:

Import	PowerPack™	×
L	Browse for file Browse Imp ort	

- 5. Click the [Browse] button and navigate to the PowerPack file.
- 6. When the **PowerPack Installer** modal page appears, click the **[Install]** button to install the PowerPack.

**NOTE:** If you exit the **PowerPack Installer** modal page without installing the imported PowerPack, the imported PowerPack will not appear in the **PowerPack Manager** page. However, the imported PowerPack will appear in the **Imported PowerPacks** modal page. This page appears when you click the **[Actions]** menu and select *Install PowerPack*.

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# Chapter

# **Discovering NetApp Devices**

#### Overview

The following sections describe how to configure and discover NetApp appliances for monitoring in SL1 using the NetApp Base Pack PowerPack:

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## Prerequisites for Monitoring NetApp

Before you discover your NetApp appliances in your SL1 system, you must perform the following configuration tasks on each NetApp Appliance you want to discover:

- Configure a user account on the NetApp device that SL1 will use to connect to the NetApp API. The user account must be assigned a role that includes the following allowed capabilities:
  - login-http-admin

2

- api-system-get-\*
- api-aggr-list-info
- api-lun-list-info
- api-volume-list-info
- api-perf-object-get-instances
- api-storage-shelf-environment-list-info
- api-net-config-get-active
- api-vfiler-list-info
- api-disk-list-info
- api-snapshot-list-info

**NOTE**: For Clustered Data ONTAP 8.3 or later, the documentation for customizing the role of a user account is located in the *Clustered Data ONTAP 8.3 System Administration Guide for Cluster Administrators* in the section titled "Customizing an access-control role to restrict user access to specific commands". To view the guide, go to <a href="https://library.netapp.com/ecm/ecm\_get\_file/ECMP1636037">https://library.netapp.com/ecm/ecm\_get\_file/ECMP1636037</a>. You can download additional NetApp documentation from the NetApp Support Portal at <a href="https://mysupport.netapp.com">https://mysupport.netapp.com</a>.

If you are discovering a Clustered Data ONTAP system, the user account you use for the ScienceLogic credential should be given the built-in "readonly" role and access to the "optapi" application. For example:

security login create [username] -application ontapi -role readonly -vserver
[clustername]

- Determine whether connections to the API on your NetApp device require SSL.
- If you are discovering a NetApp v8 system, you must enable the NetApp multistore license. To do this, execute the following command on your NetApp appliance:

options licensed\_feature.multistore.enable on

## Configuring NetApp Credentials

To use the Dynamic Applications in the NetApp Base Pack PowerPack, you must first define two or more NetApp credentials in SL1. These credentials allow SL1 to communicate with the NetApp appliances. The NetApp Base Pack PowerPack includes templates for the NetApp credentials.

The NetApp Base Pack PowerPack includes the following example credentials:

- NetApp 7-mode. This Basic/Snippet type credential allows you to retrieve data from a NetApp 7-Mode appliance.
- NetApp w/SSL Option. This SOAP/XML type credential allows you to retrieve data from a NetApp C-Mode device that uses SSL. In production, most NetApp C-Mode devices use SSL.

- NetApp w/SSL Option Off. This SOAP/XML type credential allows you to retrieve data from a NetApp C-Mode device that does not use SSL.
- NetApp w/SSL/TLS Option. This SOAP/XML type credential allows you to retrieve data from a NetApp C-Mode device that uses TLS.

**NOTE**: The user account configured for the credential must be assigned a role that includes "login-httpadmin" and "api-system-get-\*" as allowed capabilities.

In addition, during discovery you will use an SNMP credential to retrieve basic device data from the NetApp devices. You must determine the SNMP Community String for your NetApp devices and then decide whether you need to create a new SNMP credential or can use an existing SNMP credential.

- If your NetApp devices use the same community string as other SNMP devices in your network, you can use an existing SNMP credential during discovery.
- If your NetApp devices use a different SNMP community string that the other SNMP devices in your network, you must create a new SNMP credential for the NetApp devices.

### Creating a Credential for 7-Mode

NOTE: If TLS is required for the discovery of a 7-mode NetApp system, the example credential provided will need to be replaced by a SOAP/XML credential, as described in the Creating a Credential for C-Mode section. In that case, the Embed Value [%1] field should be set to True and the TLS version should be entered in Embed Value [%2].

To modify the example credentials for use with your NetApp 7-Mode appliances, perform the following steps:

1. Go to the **Credential Management** page (System > Manage > Credentials).

											Actions	Reset	Guide
Profile Name •	Organization	RO Use	RW Use	DA Use	Trpe Credential User		Host	Port	Timeou (ms)		Last Edited	Edited By	
1. P NetApp 7-mode	🚯 (all orgs)				Basic/Snippet root	%D		443	3000	36	2015-10-21 17:48:44 em	7admin	
2. P NetApp Flexpod	(all orgs)			173	SOAP/XML Host cmode_ro	%D		443	10000	72	2015-10-21 17:58:15 dab	ed	
3. A NetApp Flexpod	(all orgs)	38			SNMP			161	1500	74	2015-10-21 17:59:19 dab	ed	
4. 🥜 NetApp lab 001 (7mode)	🙀 (all orgs)				Basic/Snippet root	%D		443	3000	75	2015-10-26 09:19:39 dab	ed	
5. A NetApp Simulators	🙀 (all orgs)			354	SOAP/XML Host admin	%D		443	10000	71	2015-10-21 17:57:52 dab	ed	
<ol> <li>P NetApp Simulators</li> </ol>	🙀 (all orgs)	56			SNMP			161	1500	73	2015-10-21 17:59:00 dat	ed	
<ol> <li>PetApp w/SSL Option</li> </ol>	🙀 [all orgs]				SOAP/XML Host root	%D		443	3000	38	2015-10-21 17:48:44 em	7admin	
8. 🥜 NetApp w/SSL Option Off	🚯 [all orgs]				SOAP/XML Host root	%D		443	10000	37	2015-10-21 17:48:44 em	7admin	
											[Seled Adlon]		69

2. Click the wrench icon ( *for the NetApp 7-mode*. The **Credential Editor** modal window appears:

Credential Editor [36]			×
Edit Basic/Snippet Credential #36		New	Reset
Basic Settings			
	Credential Name		
NetApp 7-mode			
Hostname/IP	Port	Timeout(ms)	
%D	443	3000	
Use	ername	Password	
root		•••••	
L	Course of Course Acad		
	Save Save As		

- 3. Supply values in the following fields:
  - Credential Name. Enter a new name for the credential.
  - Username. Enter the username that SL1 will use to connect to the NetApp appliance.
  - Password. Enter the password for the username you entered in the HTTP Auth User field.

**NOTE**: The user account configured for the credential must be assigned a role that includes "login-httpadmin" and "api-system-get-\*" as allowed capabilities.

4. Click the [Save As] button.

#### Creating a Credential for C-Mode

To modify the example credentials for use with your NetApp C-Mode appliances, perform the following steps:

- 1. Go to the **Credential Management** page (System > Manage > Credentials).
- 2. On the Credential Management page:

Сге	edential Management   Credentials Fo	und [4]											Actions	Resel Guid	le
	Profile Name *	Organization	RO Use	RW Use	DA Use		Credential User	Ш	lost	Port	Timeout (ms)		Last Edited	Edited By	Ø
1.	PNetApp 7-mode	👔 [all orgs]				Basic/Snippet	root	%D		443	3000	24	2016-07-20 12:56:35	em7admin	
2	PNetApp w/SSL Option	🙀 [all orgs]				SOAP/XML Hos	root	%D		443	3000	26	2016-07-20 12:56:35	em7admin	
3.	A NetApp w/SSL Option Off	🙀 [all orgs]				SOAP/XML Hos	root	%D		443	10000	25	2016-07-20 12:56:35	em7admin	
4.	NetApp w/SSL/TLS Option	🙀 [all orgs]				SOAP/XML Hos	CHANGEME	%D		443	3000	72	2016-07-20 12:56:35	em7admin	
													[Select Action]	<b>▼</b> 60	

- If you want SL1 to use SSL when connecting to the NetApp device, click the wrench icon (<sup>J</sup>) for the NetApp w/SSL Option credential.
- If you do not want SL1 to use SSL or TLS when connecting to the NetApp device, click the wrench icon
   (In the NetApp w/SSL Option Off credential.
- If you want SL1 to use TLS when connecting to the NetApp device, click the wrench icon (<sup>J</sup>) for the NetApp w/SSL/TLS Option credential.

The Credential Editor modal window appears:

Credential Editor [38]	×
Edit SOAP/XML Credential #38	New Reset
Basic Settings         Profile Name       Content Encoding       Method       HTTP Version         NetApp w/SSL Option       [ text/xml]       [ [GET] ] [ [HTTP/1.1]         URL [https://HostPort/Path   %D = Aligned Device Address   %N = Aligned Device Host Name ]       [ https://%D         HTTP Auth User       HTTP Auth Password       Timeout (seconds)         root       3       3	Soap Options Embedded Password [%P] Embed Value [%1] Embed Value [%2] True Embed Value [%3] Embed Value [%4]
Proxy Settings Hostname/IP Port User	HTTP Headers + Add a header
CANFO CAPATH CLOSEPOLICY CONNECTTMEOUT COOKIEFILE COOKIEFILE COOKIEFILE COOKIELIST CRLF CUSTOMREQUEST	
Save Save As	

- 3. Supply values in the following fields:
  - Profile Name. Type a new name for the credential.
  - URL. Use the provided value of "https://%D".
  - HTTP Auth User. Type the username that SL1 will use to connect to the NetApp appliance.
  - HTTP Auth Password. Type the password for the username you entered in the HTTP Auth User field.
  - **Embed Value [%1]**. Type "True" if you want SL1 to use SSL or TLS when connecting to the NetApp device, or if you are discovering a 7-mode NetApp system in which TLS is required. Type "False" if you do not want SL1 to use SSL or TLS when connecting to the NetApp device.
  - **Embed Value [%2]**. Type one of the following, depending on the version of TLS you use, if you want SL1 to use TLS when connecting to the NetApp device: "TLSv1.0", "TLSv1.1", or "TLSv1.2". Otherwise, keep this field blank.
  - Port. If SL1 is running in FIPS-compliant mode, set the port to 80.

**NOTE**: The user account configured for the credential must be assigned a role that includes "login-httpadmin" and "api-system-get-\*" as allowed capabilities.

4. Click the **[Save As]** button.

### Creating an SNMP Credential

SNMP Credentials (called "community strings" in earlier versions of SNMP) allow SL1 to access SNMP data on a managed device. SL1 uses SNMP credentials to perform discovery, run auto-discovery, and gather information from SNMP Dynamic Applications.

To create an SNMP credential:

1. Go to the **Credential Management** page (System > Manage > Credentials).

Cred	dential Management   Credentials Fo	ound [62]											Action	Reset Guide
													Create	SNMP Credential
			RO	RW	DA								0	
	Profile Name *	Organization	Use	Use	Use	Type	Credential User		Host	Port	Timeout (ms	<u>) ID</u>	Last	Database Credential
													Create	SOAP/XML Host Credential
1.	Amazon Web Services Credential	🚯 System				SOAP/XML Host	[ AWS Account Access I	example.com		80	2000	1	2015-05-18 Create	LDAP/AD Credential
2.	Azure Credential - SOAP/XML	🚯 (all orgs)				SOAP/XML Host	<ad_user></ad_user>	login.windows.net		443	60000	60	2015-05-14 Create	Basic/Snippet Credential
3.	Azure Credential - SSH/Key	[all orgs]				SSH/Key	<subscription_id_h< td=""><td>%D</td><td></td><td>22</td><td>180000</td><td>59</td><td>2015-05-14 Create</td><td>SSH/Key Credential</td></subscription_id_h<>	%D		22	180000	59	2015-05-14 Create	SSH/Key Credential
4.	Cisco SNMPv2 - Example	🙀 [all orgs]				SNMP			-	161	1500	3	2015-05-14	DewerChall Credential
5.	A Cisco SNMPv3 - Example	🙀 [all orgs]				SNMP	[USER_GOES_HERE]			161	1500	2	2015-05-14 Create	Fowershell Credential
6.	ACISCO: ACI	📸 [all orgs]			126	Basic/Snippet	admin	173.36.219.46		443	0	62	2015-05-14 15:05:24	em7admin
7.	P Cisco: ACI Credential	[all orgs]				Basic/Snippet	admin	198.18.133.200		443	0	61	2015-05-14 14:32:20	em7admin
8.	A Cloudkick - Example	🙀 [all orgs]				Basic/Snippet	[SECURITY KEY GOES	127.0.0.1		443	5000	9	2015-05-14 11:25:31	em7admin
9.	PCUCM PerfmonService 8.0 Example	🙀 [all orgs]				SOAP/XML Host		%D		8443	2000	4	2015-05-14 11:25:12	em7admin
10.	A EM7 Central Database	🙀 (all orgs)				Database	root	localhost		7706	0	51	2015-05-14 11:26:41	em7admin
11.	A EM7 Collector Database	🙀 [all orgs]				Database	root	%D		7707	0	14	2015-05-14 11:25:43	em7admin
12.	A EM7 DB	🙀 [all orgs]				Database	root	%D		7706	0	35	2015-05-14 11:26:32	em7admin
13.	A EM7 DB - DB Info	🙀 (all orgs)				SOAP/XML Host	root	%D		80	3000	38	2015-05-14 11:26:32	em7admin
14.	PEM7 DB - My.cnf	🙀 [all orgs]				SOAP/XML Host	root	%D		80	3000	37	2015-05-14 11:26:32	em7admin
15.	PEM7 DB - Silo.conf	🙀 [all orgs]				SOAP/XML Host	root	%D		80	3000	36	2015-05-14 11:26:32	em7admin
16.	A EM7 Default V2	🙀 (all orgs)				SNMP				161	1500	10	2015-05-14 11:25:42	em7admin
17.		🙀 [all orgs]				SNMP	em7defaultv3			161	500	11	2015-05-14 11:25:42	em7admin
18.	PEMC - Example	🙀 [all orgs]				Basic/Snippet	root	%D		443	10000	15	2015-05-14 11:25:47	em7admin
19.	A GoGrid - Example	🙀 (all orgs)				Basic/Snippet	[SECURITY KEY GOES	127.0.0.1		443	5000	16	2015-05-14 11:25:51	em7admin
20.	A IPSLA Example	🙀 [all orgs]				SNMP				161	1500	5	2015-05-14 11:25:14	em7admin
21.	P LifeSize: Endpoint SNMP	🙀 [all orgs]				SNMP	control			161	3000	18	2015-05-14 11:25:58	em7admin
22.	A LifeSize: Endpoint SSH/CLI	🚯 (all orgs)				Basic/Snippet	auto	%D		22	3	17	2015-05-14 11:25:58	em7admin
23.	🔑 Local API	🙀 [all orgs]				Basic/Snippet	em7admin	10.0.0.180		80	5000	22	2015-05-14 11:26:11	em7admin
24.	AntApp 7-mode	🙀 [all orgs]				Basic/Snippet	root	%D		443	3000	24	2015-05-14 11:26:20	em7admin
25.	A NetApp w/SSL Option	🙀 (all orgs)				SOAP/XML Host	root	%D		443	3000	26	2015-05-14 11:26:20	em7admin
26.	A NetApp w/SSL Option Off	🙀 [all orgs]				SOAP/XML Host	root	%D		443	10000	25	2015-05-14 11:26:20	em7admin
27.	A Nexus netconf	🙀 [all orgs]				Basic/Snippet		%D		22	10000	6	2015-05-14 11:25:16	em7admin
28.	An Nexus snmp	🙀 (all orgs)				SNMP				161	10000	7	2015-05-14 11:25:16	em7admin
29.	Advanced - Advanced	🙀 [all orgs]				SOAP/XML Host	admin	%D		80	20000	28	2015-05-14 11:26:24	em7admin
30.	A Polycom - CDR	🙀 [all orgs]				SOAP/XML Host	admin	%D		80	20000	31	2015-05-14 11:26:24	em7admin
31.	A Polycom - Interface	🙀 (all orgs)				SOAP/XML Host	admin	%D		80	20000	29	2015-05-14 11:26:24	em7admin 📃 👻
View	ing Page: 1] 🔹												[Select Action]	▼ Go

2. Click the [Actions] button and select Create SNMP Credential. The Credential Editor page appears.

eate New SNMP Credential		Reset
Basic Settings	Profile Name	SNMP Version
Port 161	Timeout(ms)	Retries
NMP V1/V2 Settings SNMP Community	(Read-Only)	SNMP Community (Read/Write)
SNMP V3 Settings		
SMMP V3 Settings Security Name	Secu	urity Passphrase
SMMP V3 Settings Security Name Authentication Protocol [MD5]	Security Level	urity Passphrase SNMP v3 Engine ID
INMP V3 Settings Security Name Authentication Protocol [MD5] Context Name	Security Level	SNMP v3 Engine ID     SNMP v3 Engine ID     Privacy Protocol Pass Phrase

- 3. Supply values in the following fields:
  - **Profile Name**. Name of the credential. Can be any combination of alphanumeric characters. This field is required.
  - **SNMP Version**. SNMP version. Choices are SNMP V1, SNMP V2, and SNMP V3. The default value is SNMP V2. This field is required.
  - **Port**. The port SL1 will use to communicate with the external device or application. The default value is *161*. This field is required.
  - **Timeout (ms)**. Time, in milliseconds, after which SL1 will stop trying to communicate with the SNMP device. The default value is 1500. This field is required.
  - **Retries**. Number of times SL1 will try to authenticate and communicate with the external device. The default value is 1. This field is required.

#### SNMP V1/V2 Settings

These fields appear if you selected SNMP V1 or SNMP V2 in the **SNMP Version** field. Otherwise, these fields are grayed out.

- SNMP Community (Read Only). The SNMP community string (password) required for read-only access of SNMP data on the remote device or application. For SNMP V1 and SNMP V2 credentials, you must supply a community string, either in this field or in the SNMP Community (Read/Write) field.
- SNMP Community (Read/Write). The SNMP community string (password) required for read and write access of SNMP data on the remote device or application. For SNMP V1 and SNMP V2 credentials, you must supply a community string, either in this field or in the SNMP Community (Read Only) field.

#### SNMP V3 Settings

These fields appear if you selected SNMP V3 in the **SNMP Version** field. Otherwise, these fields are grayed out.

- Security Name. Name for SNMP authentication. This field is required.
- Security Passphrase. Password to authenticate the credential. This value must contain at least 8 characters. This value is required if you use a Security Level that includes authentication.
- Authentication Protocol. Select an authentication algorithm for the credential. Choices are MD5 or SHA. The default value is MD5. This field is required.
- Security Level. Specifies the combination of security features for the credentials. This field is required. Choices are:
  - No Authentication / No Encryption.
  - Authentication Only. This is the default value.
  - Authentication and Encryption.
- **SNMP v3 Engine ID**. The unique engine ID for the SNMP agent you want to communicate with. (SNMPv3 authentication and encryption keys are generated based on the associated passwords and

the engine ID.) This field is optional.

- **Context Name**. A context is a mechanism within SNMPv3 (and AgentX) that allows you to use parallel versions of the same MIB objects. For example, one version of a MIB might be associated with SNMP Version 2 and another version of the same MIB might be associated with SNMP Version 3. For SNMP Version 3, specify the context name in this field. This field is optional.
- **Privacy Protocol**. The privacy service encryption and decryption algorithm. Choices are DES or AES. The default value is DES. This field is required.
- Privacy Protocol Passphrase. Privacy password for the credential. This field is optional.
- 4. Click the [Save] button to save the new SNMP credential.
- 5. Repeat steps 1-4 for each SNMP-enabled device in your network that you want to monitor with SL1.

**NOTE**: When you define a SNMP Credential, SL1 automatically aligns the credential with all organizations of which you are a member.

## Discovering a NetApp Appliance

To create and run a discovery session that will discover a NetApp appliance, perform the following steps:

1. Go to the **Discovery Control Panel** page (System > Manage > Discovery).

2. Click the **[Create]** button to create a new discovery session. The **Discovery Session Editor** window appears:

Discovery Session Editor   Editing Session	n [25]	New Reset
Identification Information		
Name NetApp 9.1 CMode Sim	cription	•
(		/
IP and Credentials	Detection and Scanning Basic Settings	
IP Address/Hostname Discovery List	Initial Scan Level Discover Model	Duplication
	I System Default (recommended) 1 V I Non-SNMP Devices	DHCP Protection
10.2.5.25		
	Scan Throttle	
<i>I</i> 2	[ System Default (recommended) ]	
Upload File	Collection	Server PID: 5
Browse for file	[KNT-ISO2-CU2-47]	▼ 3
	Port Scan Timeout Orga	anization
SNMP Credentials	[ System Default (recommended) ] 🔹 🔹 👔 👔	▼ 😯
	Detection Method & Port	5 Device Group(s)
EM7 Default V3		
IPSLA Example	I Default Method 1	<b></b>
LifeSize: Endpoint SNMP	LIDP: 161 SNMP	
[ NetApp - Cmode Sim SNMP ]	TCP: 1 - tcpmux	
Netrop Plexpod	TCP: 2 - compressnet	
SNMP Public V1	TCP: 3 - compressnet	
SNMP Public V2	TCP: 5 - rie	
VMware_vCenter55 snmp	TCP: 7 - echo	
	TCP: 9 - discard	
Other Credentials	TCP: 11 - systat	
[ ]	TCP: 13 - daytime	
Dell EMC: Isilon SOAP	TCP: 17 - qotd	
Dell EMC: Isilon SOAP ADMIN	TCP: 18 - msp	
Dell EMC: Isilon SOAP Example	Interface Inventory Timeout (ms)	
EM7 DB - DB Info	600000	
EM7 DB - My.cnf	Maximum Allawad Interfaces	
EM7 DB - Silo.conf		·
[ Netapp - Cmode Sim ]		
NetApp Flexpod	Bypass Interface Inventory Apply Dev	vice Template
NetApp Sim	Choose a Template ]	▼ 🚷
		Log All
	Save Save As	🖉 😧

- 3. Enter values in the following fields:
  - IP Address Discovery List. Enter the IP address for the NetApp appliance. This can be the address for a single filer (in the case of 7-mode) or the IP address for a cluster (in the case of clustered Data ONTAP).
  - SNMP Credential. Select an SNMP credential to use with the NetApp appliance.
  - Other Credentials. Select the credential that you configured in the previous section.
- 4. You can enter values in the other fields on this page, but are not required to and can simply accept the default values. For more information about the other fields on this page, see the **Discovery & Credentials** manual.
- 5. Click the [Save] button and then close the Discovery Session Editor window.
- 6. The discovery session you created will appear at the top of the **Discovery Control Panel** page. Click its lightning-bolt icon (*F*) to run the discovery session.
- 7. The Discovery Session window will be displayed.
- 8. When the NetApp appliance is discovered, click its device icon () to view the **Device Properties** page for the NetApp appliance.

# Verifying Discovery and Dynamic Applications

To verify that SL1 has automatically aligned the correct Dynamic Applications during discovery:

**NOTE:** It can take several minutes after discovery for Dynamic Applications to appear on the **Dynamic Application Collections** page. If the specified Dynamic Applications do not appear on this page, try clicking the **[Reset]** button.

- 1. From the **Device Properties** page for the NetApp appliance, click the **[Collections]** tab. The **Dynamic Application Collections** page appears.
- 2. If the NetApp appliance is a C-Mode device, the following Dynamic Applications should be displayed in the list of Dynamic Applications aligned to the NetApp appliance:

Close	<u>P</u> roperties	T <u>h</u> resholds	<u>C</u> ollec	tions	<u>M</u> onitors	<u>S</u> chedule		
<u>L</u> ogs	T <u>o</u> olbox	<u>I</u> nterfaces	<u>R</u> elatio	nships	<u>T</u> ickets	Redirects	<u>N</u> otes	<u>A</u> ttributes
Device Name S IP Address / ID / Class I Organization S Collection Mode A Description I Device Hostname	SILO.qa.sciencelogic.loca 10.5.100.8   681 NetApp System Active NetApp Release 8.3: Mon	Mar 09 23:01:28 PDT :	2015	Managed Type Category Sub-Class Uptime Collection Time Group / Collecto	Physical Device Storage.Array Cluster 195 days, 19:58 2019-03-11 11:0 or CUG   KnightsDe	::55 99:00 ev87		
Dynamic Applic	ation <sup>TM</sup> Collections					Expand	Actions Reset	Guide
<ul> <li>NetApp: Clus</li> <li>NetApp: Clus</li> <li>NetApp: Cacl</li> <li>NetApp: Cacl</li> <li>NetApp: Clus</li> <li>NetApp: Clus</li> <li>NetApp: Clus</li> <li>NetApp: Clus</li> <li>NetApp: Disk</li> <li>NetApp: Disk</li> <li>NetApp: Topo</li> <li>NetApp: Topo</li> <li>NetApp: Topo</li> <li>NetApp: Volu</li> <li>NetApp: VSer</li> <li>NetApp: VSer</li> </ul>	Dynamie ter Logical Interface Stats ter Performance C-Mode he C-Mode he C-Mode Volume Snaps he vServer Node C-Mode ter Logical Interface Confi Count C-Mode dware Count C-Mode dware Count C-Mode dware Count C-Mode me LUN Config Cache C- rver Data Discovery C-Mo rver Node Discovery C-Mo	: Application C-Mode hot g C-Mode Mode de de		10 1670 1668 1632 1642 1669 1667 1581 1665 1646 1644 1629 1666 1657 1647	Poll Frequency           5 mins           5 mins           15 mins           5 mins           5 mins           5 mins           5 mins           5 mins           5 mins	Type Snippet Performance Snippet Performance Snippet Configuration Snippet Configuration	Crede NetApp cmode NetApp cmode	
				Sav	re	[Select Action]		Go

- NetApp: Cache C-Mode
- NetApp: Cache C-Mode Volume Snapshot
- NetApp: Cache vServer Node C-Mode
- NetApp: Cluster Configuration C-Mode

2

- NetApp: Cluster Logical Interface Config C-Mode
- NetApp: Cluster Logical Interface Stats C-Mode
- NetApp: Cluster Performance C-Mode
- NetApp: Disk Count C-Mode
- NetApp: Hardware Count C-Mode
- NetApp: System C-Mode
- NetApp: Topology Cache C-Mode
- NetApp: Volume LUN Config Cache C-Mode
- NetApp: vServer Data Discovery C-Mode
- NetApp: vServer Node Discovery C-Mode
- 3. If the NetApp appliance is a 7-Mode device, the following Dynamic Applications should be displayed in the list of Dynamic Applications aligned to the NetApp appliance:

Close	Properties Thresholds Collections Monitors				onitors	Schedule	Logs					
T <u>o</u> olbox	Interfaces	Relationships	Tickets	R	edirects	Notes	Attributes	3	Attributes			
-	·			-								
Device Name	rstedsim7mode01				Managed Type	Physical Device						
IP Address / ID	10.0.9.45   165				Category	Storage.SAN						- 88
Class	Class NetApp				Sub-Class	Filer			- 81			
Organization	Organization NetApp 7mode				Uptime	81 days, 22:18:00		letApr				
Collection Mode	Collection Mode Active				Collection Time	2019-03-27 17:26:00		i curipp				
Description	Description NetApp Belasse 8.2.3.7-Mode: Thu. Jan 15.21:30:45 PST 2015				Sroup / Collector	CUG LKNT-Patch-All	CUG I KNT-Patch-AIO-51					<u>~</u>
Device Hostname	1100 pp 110/0400 0.2.0	1 11000. 1110 0011 10 2				000111111100111				rste	dsim7mode	01
Lenke Positierte												
Dynamic Applicat	ion <sup>™</sup> Collections							Expand	Actions	Reset	Gul	de
	Dyna	mic Application		<u>ID</u>	Poll Freque	incy 1	Туре		Credential	Colle	ector	
+ NetApp: Cache	Queue Stats 7-Mode			1738	5 mins	Snippet Perfor	rmance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	1
+ NetApp: CIFS :	Stats 7-Mode			1727	5 mins	Snippet Perfor	rmance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Disk S	tats 7-Mode			1724	5 mins	Snippet Perfor	rmance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	11/10
+ NetApp: FCP S	itats 7-Mode			1728	5 mins	Snippet Perfor	rmance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	1
+ NetApp: iSCSI	Stats 7-Mode			1726	5 mins	Snippet Perfor	rmance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	19
+ NetApp: Netwo	rk Stats 7-Mode			1725	5 mins	Snippet Perfor	rmance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	1
+ NetApp: NFSv3	3 Stats 7-Mode			1720	5 mins	Snippet Performance NetApp 7-mode Test			KNT-Patch-AIO-51 🥖			
+ NetApp: NFSv4 Stats 7-Mode				1721	5 mins	Snippet Performance NetApp 7-mode Test			KNT-Patch-AIO-51 🥖 🗌			
+ NetApp: NVRAM Stats 7-Mode				1723	5 mins	Snippet Performance NetApp 7-mode Test			KNT-Patch-AIO-51			
+ NetApp: Processor Stats 7-Mode				1736	5 mins	Snippet Perfor	Snippet Performance NetApp 7-mode Test			KNT-Patch-AIO-51		
+ NetApp: RAID Stats 7-Mode				1735	5 mins	Snippet Perfor	Snippet Performance NetApp 7-mode Test			KNT-Patch	-AIO-51	
+ NetApp: Readahead Stats 7-Mode				1737	5 mins	Snippet Performance NetApp 7-mode Test			node Test	KNT-Patch	-AIO-51	
+ NetApp: System Stats 7-Mode				1722	5 mins	Snippet Performance NetApp 7-mode Test			node Test	KNT-Patch	-AIO-51	
+ NetApp: Temperature 7-Mode				1739	5 mins	Snippet Performance NetApp 7-mode Test			node Test	KNT-Patch	-AIO-51	1
+ NetApp: vFiler	Stats 7-Mode			1733	5 mins	Snippet Perfor	mance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	1
+ NetApp: WAFL	Stats 7-Mode			1734	5 mins	Snippet Perfor	mance	NetApp 7-n	node Test	KNT-Patch	-AIO-51	1
+ NetApp: Aggre	gate Discovery 7-Mode			1707	5 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Cache	7-Mode			1711	15 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Disk C	onfig 7-Mode			1731	15 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Ethern	et Interface Config 7-M	ode		1730	15 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Hardw	are Config 7-Mode			1732	1440 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Syster	n 7-Mode			1741	1440 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Topolo	gy Cache 7-Mode			1706	15 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: Traditi	onal Volume Discovery	7-Mode		1740	5 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	-AIO-51	
+ NetApp: vFiler	Config 7-Mode			1729	5 mins	Snippet Config	guration	NetApp 7-n	node Test	KNT-Patch	I-AIO-51	1
							[Selec	ct Action]		ŧ	G	•
					Save							
L												

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- NetApp: Aggregate Discovery 7-Mode
- NetApp: Cache 7-Mode
- NetApp: Cache Queue Stats 7-Mode
- NetApp: CIFS Stats 7-Mode

- NetApp: Disk Config 7-Mode
- NetApp: Disk Stats 7-Mode
- NetApp: Ethernet Interface Config 7-Mode
- NetApp: FCP Stats 7-Mode
- NetApp: Hardware Config 7-Mode
- NetApp: iSCSI Stats 7-Mode
- NetApp: Network Stats 7-Mode
- NetApp: NFSv3 Stats 7-Mode
- NetApp: NFSv4 Stats 7-Mode
- NetApp: NVRAM Stats 7-Mode
- NetApp: Processor Stats 7-Mode
- NetApp: RAID Stats 7-Mode
- NetApp: Readahead Stats 7-Mode
- NetApp: System 7-Mode
- NetApp: System Stats 7-Mode
- NetApp: Temperature 7-Mode
- NetApp: Topology Cache 7-Mode
- NetApp: Traditional Volume Discovery 7-Mode
- NetApp: vFiler Config 7-Mode
- NetApp: vFiler Stats 7-Mode
- NetApp: WAFL Stats 7-Mode
- 4. If one or more of these Dynamic Applications are not automatically aligned with each NetApp device, follow the instructions in the section on *Manually Aligning the Dynamic Applications*.

### Manually Aligning the Dynamic Applications

If the Dynamic Applications have not been automatically aligned, you can align them manually:

1. From the **Device Properties** page for the NetApp appliance, click the **[Collections]** tab. The **Dynamic Application Collections** page appears.

2. Click the **[Action]** button and then click Add Dynamic Application. The **Dynamic Application Alignment** page appears:

Dynamic Application Alignment       Reset         Dynamic Applications       Credentials         Database Performance:	Dynamic Application	Close / Esc
Dynamic Applications       Credentials         Database Performance:	Dynamic Application Alignment	Reset
Database Performance:         LEM7: Event Count         LEM7: High Frequency Data Pull         Snippet Configuration:         LCloudkick: Overview         LCloudkick: State         LEMC Cache Config         LEMC Customer Replaceable Unit Config         LEMC Lun Discovery         LEMC Candig Component Mapping         LGoGrid: Overview         LGoGrid: Server Images         LGoGrid: Status         LMicrosoft HyperV Guest Configuration         Rackspace: Backup Schedule         L Packspace: Backup Schedule	Dynamic Applications	Credentials
	Database Performance:         LEM7: Event Count         LEM7: High Frequency Data Pull         Snippet Configuration:        Cloudkick: Overview         LCloudkick: State         LEMC Agent Information         LEMC Cache Config        EMC Caching        EMC Customer Replaceable Unit Config        EMC Cun Config        EMC Lun Discovery        EMC Cun Config        EMC Lun Discovery        EMC Storage Processor Config        EAM2 Storage Processor Config        EGGrid: Overview        GoGrid: Server Images        GoGrid: Status        Microsoft HyperV Guest Configuration        Rackspace: Flavors	Select A Dynamic Application First

- 3. In the **Dynamic Applications** field, select the Dynamic Application you want to align.
- 4. In the Credentials field, select the credential you created for this NetApp appliance.
- 5. Click the **[Save]** button.
- 6. Repeat steps 2-5 for the remaining Dynamic Applications to align with the C-mode or 7-Mode NetApp appliance.
- 7. After aligning the Dynamic Applications, click the **[Reset]** button and then click the plus icon (+) for the

Dynamic Application. If collection for the Dynamic Application was successful, the graph icons (util) for the Dynamic Application are enabled:

ŀ	- NetApp: Aggregate Discovery	1192	1 mins	Snippet	Configuratio	n	NetApp		1	
	Collection Object *				Cid	Found	Collecting	Edited By	F	7
L	Aggregate Name			0_3	21634	yes	yes	i		V
	Discovery Object			0_2	21635	no	yes			V

8. Click a graph icon (1111) to view the collected data. The **Configuration Report** page will display the number of components of each type and the total number of components managed by the NetApp appliance.

# Viewing NetApp Component Devices

In addition to the **Device Manager** page (Registry > Devices > Device Manager), you can view NetApp component devices in the following places in the user interface:

• The **Device Components** page (Registry > Devices > Device Components) displays a list of all root devices and component devices discovered by SL1 in an indented view, so you can easily view the hierarchy and relationships between child devices, parent devices, and root devices. To view the component devices associated with a NetApp cluster, find the NetApp cluster and click its plus icon (+):

Device	e Comp	onents   Devices Found [2]								Actions I	Reset Guide
¥		Device Name •	IP Address	Device Category	Device Class   Sub-class		Organization	Current State >=Health ▼	Collection Group	Collection State	
1. –	<i>∳</i> <u>∦</u> Da	taONTAPSim_82_01.qa.sciencelogic	10.2.5.110	Array	NetApp   Cluster	2703	NetApp - Cmode 8.2.2P1 Sim	🔥 Major	CUG1	Active	🖶 🔀 🗞 🗷 📄
		Device Name •	IP Address	Device Category	Device Class   Sub-class		Organization	Current State	Collection Group	Collection State	
	1. – 🏓	MDataONTAPSim_82_01-01	· ·	Controller	NetApp   Node SVM	2707	NetApp - Cmode 8.2.2P1 Sim	A Major	CUG1	Active	10 10 10 <u>10</u> 10 10 10 10 10 10 10 10 10 10 10 10 10
		Device Name +	IP Address	E Catego	e bry Device Class   Sub-class		Organization	Current State >=Health ▼	Collection Group	Collection State	
	1.	🤌 🞢 aggr0	۰. ۳	Pool	NetApp   Aggregate C-Mode	2721	NetApp - Cmode 8.2.2P1 Sim	A Healthy	CUG1	Active	10 <b>15</b> 10 <u>26</u> -
	2.	Amin	vol/vol0 👻	Volume	NetApp   Volume C-Mode	2716	NetApp - Cmode 8.2.2P1 Sim	<u>∧</u> Major	CUG1	Active	🖶 🔁 🗞 🚨 🗌
	3.	🤌 🚮 data_aggr1	۰. ۳	Pool	NetApp   Aggregate C-Mode	2719	NetApp - Cmode 8.2.2P1 Sim	🛕 Healthy	CUG1	Active	1 1 N N B -
	4.		۳	Pool	NetApp   Aggregate C-Mode	2720	NetApp - Cmode 8.2.2P1 Sim	A Healthy	CUG1	Active	👼 🎝 🗞 🖾 🗌
	5.	🤌 🞢 data_aggr3	۰. ۳	Pool	NetApp   Aggregate C-Mode	2718	NetApp - Cmode 8.2.2P1 Sim	🛕 Healthy	CUG1	Active	🖶 🏷 🏷 🛲 🗌
	2. – 🥜	vserver1_newname	· ·	Server	NetApp   Data SVM	2706	NetApp - Cmode 8.2.2P1 Sim	🛦 Healthy	CUG1	Active	📾 👯 🗞 📠 🗌
		Device Name •	IP Address	i Devic Catego	Device Class   Sub-class		Organization	Current State >=Health ▼	Collection Group	Collection State	
	1.	/// vserver1_newname:/vol/vs1_	_sm_des 🔍	Volume	NetApp   Volume C-Mode	2729	NetApp - Cmode 8.2.2P1 Sim	<u> </u>	CUG1	Active	🖶 🗮 🗞 🙇 🗌
	2.		ver1_vo 🔍	Volume	NetApp   Volume C-Mode	2728	NetApp - Cmode 8.2.2P1 Sim	<u> </u>	CUG1	Active	🖶 😫 🗞 🔂 🗌
	3.		root 👻	Volume	NetApp   Volume C-Mode	2727	NetApp - Cmode 8.2.2P1 Sim	<u> </u>	CUG1	Active	1 1 N N B -
	3. 🥜	//vserver2	- ·	Server	NetApp   Data SVM	2708	NetApp - Cmode 8.2.2P1 Sim	🛦 Healthy	CUG1	Active	🖶 🎜 🗞 😹 🗌
									[Select A	ction]	T Go

The Component Map page (Views > Device Maps > Components) allows you to view devices by root
node and view the relationships between root nodes, parent components, and child components in a map.
This makes it easy to visualize and manage root nodes and their components. SL1 automatically updates the
Component Map as new component devices are discovered. The platform also updates each map with the
latest status and event information. To view the map for a NetApp cluster, go to the Component Map page
and select the map from the list in the left NavBar. To learn more about the Component Map page, see the
Views manual.



## Relationships with Other Types of Component Devices

SL1 can automatically build relationships between NetApp component devices and other associated devices. If you discover a vCenter device using the Dynamic Applications in the VMware: vSphere Base Pack PowerPack, SL1 will automatically create relationships between NetApp LUNs and VMware Datastores, where appropriate.

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800-SCI-LOGIC (1-800-724-5644)

International: +1-703-354-1010