

Monitoring SNMP-Enabled Devices

Skylar One (SL1) version 12.5.1

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Chapter

1

Introduction

Overview

This manual describes how to monitor SNMP-enabled devices with Skylar One using SNMP-based PowerPacks.

This chapter covers the following topics:

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What is SNMP?

Simple Network Management Protocol (SNMP) is a set of standard protocols for managing diverse computer hardware and software within a TCP/IP network. SNMP is the most common protocol used by network monitoring and management applications to exchange information between devices. Skylar One uses this protocol and other protocols to collect availability, performance, and configuration information.

SNMP uses a server-client structure.

- Clients are called *agents*. Devices and software that run SNMP are agents. For the purposes of this document, Net-SNMP is the agent.
- The server is called the *management system*. Skylar One is the management system.

Typically, agents:

- Implement the SNMP protocol on the device.
- Store data points as defined by the Management Information Base (MIB) file.
- · Can asynchronously signal an event to the manager.

Typically, a *management system*:

- · Uses the SNMP Protocol.
- · Queries agents.
- · Receives responses (data points) from agents.
- Acknowledges asynchronous events from agents.

Most enterprise-level network hardware is configured for SNMP and can be SNMP-enabled. Many enterprise software applications are also SNMP-compliant. When SNMP is running on a device, it uses a standard format to collect and store data about the device and/or software. For example, SNMP might collect information on each network interface and the traffic on each interface. Skylar One can then query the device to retrieve the stored data.

What is Net-SNMP?

Net-SNMP is a suite of applications used to implement SNMP. Net-SNMP is an agent. Standard Net-SNMP includes the SNMP daemon and a suite of client utilities. Net-SNMP can be run on any supported operating system, and Skylar One will then be able communicate with and collect data from the device.

Why Should I Use Net-SNMP?

- Net-SNMP is an open-source application. It is free to use and distribute.
- Because Net-SNMP is widely used, there are many user groups and support forums for the product.

4 What is SNMP?

NOTE: Although ScienceLogic does not directly support the Net-SNMP agent, this document will get you started on the installation and configuration tasks for Net-SNMP. For detailed documentation on Net-SNMP, see the Net-SNMP website.

- Net-SNMP includes source and pre-compiled objects for all major flavors or UNIX and Linux as well
 as a number of other operating systems.
- Net-SNMP is an extensible agent. Generally, SNMP agents can retrieve only data that has been
 defined in a MIB file. In most cases, a hardware or software manufacturer creates the MIB file and
 then ships the MIB file with the product. Net-SNMP allows users to add values to the MIB file and
 retrieve values from scripts, programs, and files.
- Net-SNMP is a natural fit with Skylar One's Dynamic Applications. Using Net-SNMP and dynamic
 applications, users can create reports, coupled graphs, and events based on the data points that are
 most useful to them.

Basic SNMP Terminology

This section defines some basic SNMP terminology. You should be familiar with the following terminology before installing and configuring Net-SNMP:

• SNMP (Simple Network Management Protocol). A set of standard protocols for managing diverse computer hardware and software within a TCP/IP network. SNMP is the most common network protocol used by network monitoring and management applications to exchange management information between devices. Skylar One uses this protocol and other protocols to collect availability, performance, and configuration information.

SNMP uses a server-client structure. Clients are called agents. Devices and software that run SNMP are agents. The server is called the management system. Skylar One is the management system.

Most enterprise-level network hardware is configured for SNMP and can be SNMP-enabled. Many enterprise software applications are also SNMP-compliant. When SNMP is running on a device, it uses a standard format to collect and store data about the device and/or software. For example, SNMP might collect information on each network interface and the traffic on each interface. Skylar One can then query the device to retrieve the stored data.

- SNMP Tree. SNMP uses a tree structure. The first few branches of the tree are organizational and
 do not apply to specific manufacturers and device. The starting point for all device or application info
 is:
 - 1.3.6.1.4.1.vendor number
 - For details on SNMP tree structure, see the <u>SMI Network Management Private Enterprise</u> Codes.
 - For an overview of the entire SNMP tree, see http://www3.rad.com/networks/applications/snmp/main.htm.

- MIB (Management Information Base). A collection of objects that can be monitored by a network
 management system (in this case, Skylar One). The objects are organized hierarchically and stored
 in a MIB file. SNMP requires a standardized format for each MIB file. This standardized format allows
 Skylar One to gather data on any device where SNMP is enabled. A MIB file is usually associated
 with a manufacturer and a device. Some companies use a single MIB that contains information on all
 their products; some manufacturers create a separate MIB for each product.
- OID (Object ID). OIDs are the numeric IDs that are used in the SNMP tree. OIDs are used to define
 manufacturers, devices, and the characteristics of devices. OIDs are defined and organized in MIB
 files.
- In Skylar One, the root OID (sometimes called the vendor number) refers to the unique number assigned to each manufacturer. Each root OID is registered with IANA. For example, the root OID for American Power Conversion (APC) Corporation is 1.3.6.1.4.1.318. APC can then create and organize OIDs under this root OID. For example:
 - 1.3.6.1.4.1.318 is the root OID for American Power Conversion Corporation.
 - 1.3.6.1.4.1.318.1 could mean "all products". APC could then define unique IDs under "all products".
 - 1.3.6.1.4.1.318.1.1 could mean "hardware".
 - 1.3.6.1.4.1.318.1.2 could mean "software".

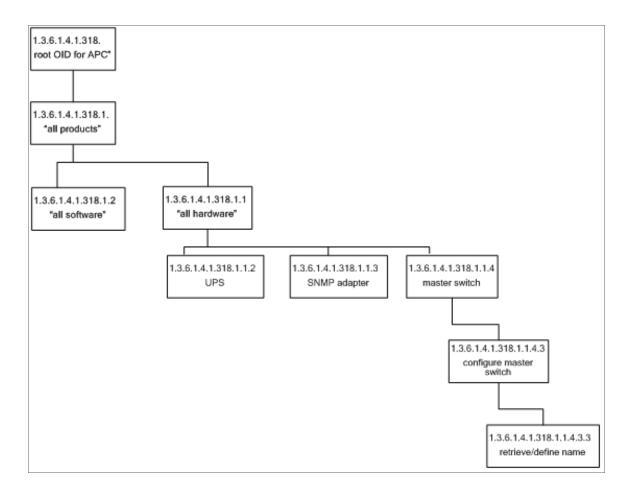
All the OIDs that occur under 1.3.6.1.4.1.318.1.1 would be mapped to types of hardware, for example:

- 1.3.6.1.4.1.318.1.1.2 could mean "UPS".
- 1.3.6.1.4.1.318.1.1.3 could mean "SNMP adapter".
- 1.3.6.1.4.1.318.1.1.4 could mean "master switch".

All the OIDs that occur under each type of hardware (UPS, SNMP adapter, master switch) would be mapped to specific parameters that can be monitored and controlled through SNMP commands. For example:

- 1.3.6.1.4.1.318.1.1.4.3 could mean "configuration settings for master switch".
- 1.3.6.1.4.1.318.1.1.4.3.3 could mean "retrieve or define name for master switch".

The section of the SNMP tree for our example would look like this:



PowerPacks for Monitoring SNMP-Enabled Devices

The following PowerPacks contain SNMP Dynamic Applications and device classes, and can be used to monitor SNMP-enabled devices with Skylar One:

- · Alteon Base Pack
- APC Base Pack
- Aruba Base Pack
- Avocent Base Pack
- · Avocent ACS Pack
- · Blue Coat Base Pack
- · BlueCat Base Pack
- Brocade Base Pack
- · Cisco: Base Pack
- · Cisco: IPSLA
- Cisco: TelePresence: Endpoints

- · Cisco: TelePresence: Infrastructure
- · Cisco Unity Pack
- Citrix Base Pack
- · Coyote Point Base Pack
- Data Pull Support
- · Dell OM Base Pack
- Dell OpenManage Old Base Pack
- Dell PowerConnect Base Pack
- · Dell PowerVault Base Pack
- Enterasys Base Pack
- · Extreme Base Pack
- Force 10 Base Pack
- · Fortinet Base Pack
- Foundry Base Pack
- · Generic Switch/Router MIB Support
- · Google Base Pack
- · H3C Base Pack
- · Hitachi Base Pack
- HP-ISM Base Pack
- HP Pro Curve Base Pack
- · HP-UX Base Pack
- · Juniper Base Pack
- · Liebert Base Pack
- · LifeSize Endpoint
- MIB-2 Base Pack
- · Net-SNMP Base Pack
- · Netscreen Base Pack
- Nokia Base Pack
- Poly Infrastructure (formerly Polycom Infrastructure)
- Poly Endpoint (formerly Polycom Endpoint)
- · Printer Base Pack
- · Riverbed Base Pack
- UCD-SNMP Base Pack

You can search for and download the PowerPack from the **PowerPacks** page on the <u>ScienceLogic</u> <u>Support Center</u> (Skylar One > PowerPacks).

Importing and Installing a PowerPack

To perform the steps in this manual, you must first download, import, and install the appropriate PowerPack for the SNMP-enabled devices that you want to monitor.

To view a list of all installed PowerPacks, go to the **PowerPack Manager** page (System > Manage > PowerPacks).

TIP: By default, installing a new version of a PowerPack overwrites all content from a previous version of that PowerPack that has already been installed on the target system. You can use the *Enable Selective PowerPack Field Protection* setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent new PowerPacks from overwriting local changes for some commonly customized fields. For more information, see the section on *Global Settings*.

NOTE: For details on upgrading Skylar One, see the relevant Skylar One Platform Release Notes.

To download and install the PowerPack:

- 1. Search for and download the PowerPack from the **PowerPacks** page at the <u>ScienceLogic Support</u> Center (Skylar One > PowerPacks, login required).
- 2. In Skylar One, go to the **PowerPacks** page (System > Manage > PowerPacks).
- 3. Click the [Actions] button and choose *Import PowerPack*. The **Import PowerPack** dialog box appears.
- 4. Click [Browse] and navigate to the PowerPack file from step 1.
- 5. Select the PowerPack file and click [Import]. The PowerPack Installer modal displays a list of the PowerPack contents.
- 6. Click [Install]. The PowerPack is added to the PowerPacks page.

NOTE: If you exit the **PowerPack Installer** modal without installing the imported PowerPack, the imported PowerPack will not appear in the **PowerPacks** page. However, the imported PowerPack will appear in the **Imported PowerPacks** modal. This page appears when you click the **[Actions]** menu and select *Install PowerPack*.

Viewing the Contents of a PowerPack

PowerPacks consist of one or more of the following:

- Dynamic Applications
- · Event policies
- Device categories
- · Device classes

- · Device templates
- · Device groups
- · Reports
- · Classic Dashboard Widgets
- Dashboards
- Run book policies
- · Run book actions
- · Ticket templates
- Credentials
- · Proxy XML transformations
- · UI themes
- · IT service policies

To view the contents of a PowerPack:

- 1. Go to the **PowerPack Manager** page (System > Manage > PowerPacks).
- 2. Click the wrench icon (%) next to the desired PowerPack to view the **PowerPack Properties** page.
- 3. In the left NavBar, select the type of content you want to view.

NOTE: The entries under Contents are dependent upon your Access Hooks. An entry appears only if you have been granted an Access Key that contains the Access Hook that allows you to view the content-type in Skylar One. For example, the *Dynamic Applications* entry will appear under the Contents link only if you have permission to view the list of Dynamic Applications in the Dynamic Applications Manager page (System > Manage > Applications) in Skylar One.

Chapter

2

Creating Credentials for SNMP Devices

Overview

This section describes how to create credentials for monitoring SNMP-enabled devices.

This chapter covers the following topics:

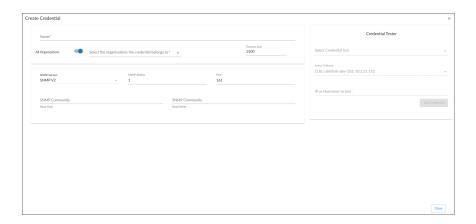
Creating Credentials for Monitoring SNMP-Enabled Devices

To monitor SNMP-enabled devices with Skylar One, you must first create an SNMP credential. SNMP Credentials allow Skylar One to access SNMP data on a managed device. Skylar One uses SNMP credentials to perform discovery, run auto-discovery, and gather information from SNMP Dynamic Applications.

To create SNMP credentials:

- 1. Go to the **Credentials** page (Manage > Credentials).
- 2. Click the [Create New] button and select Create SNMP Credential from the drop-down list that appears.

3. Complete the following fields:



- Name. Enter a new name for the credential. This field is required.
- All Organizations. Toggle on (blue) to align the credential to all organizations, or toggle off
 (gray) and then select one or more specific organizations from the Select the organizations
 the credential belongs to drop-down field to align the credential with those specific
 organizations.
- Timeout (ms). Enter the time, in milliseconds, after which Skylar One will stop trying to
 communicate with the Cisco Unity Express device. The default value is 1500. This field is
 required.
- SNMP Version. Select the version of SNMP that you want to create from the drop-down list.
 The default value is SNMP V2.
- SNMP Retries. Keep the default. The default value is "1".
- Port. Keep the default. The default port is "161".

SNMP V1/V2 Settings

These fields appear if you selected *SNMP V1* or *SNMP V2* in the *SNMP Version* field. The fields are inactive if you selected SNMP V3.

- SNMP Community (Read-Only). The SNMP community string (password) required for readonly access of SNMP data on the remote device or application. For SNMP V1 and SNMP V2 credentials, you must supply a community string, either in this field or in the SNMP Community (Read/Write) field.
- SNMP Community (Read/Write). The SNMP community string (password) required for read and write access of SNMP data on the remote device or application. For SNMP V1 and SNMP V2 credentials, you must supply a community string, either in this field or in the SNMP Community (Read Only) field.

SNMP V3 Settings

These fields appear if you selected *SNMP V3* in the *SNMP Version* field. These fields are inactive if you selected SNMP V1 or SNMP V2.

- Security Name. Name for SNMP authentication. This field is required.
- Security Passphrase. Password to authenticate the credential. This value must contain at least 8 characters. This value is required if you use a Security Level that includes authentication.
- Authentication Protocol. Select an authentication algorithm for the credential. This field is required. Choices are:
 - MD5. This is the default value.
 - SHA
 - ∘ SHA-224
 - SHA-256
 - SHA-384
 - ° SHA-512

NOTE: The SHA option is SHA-128.

- Security Level. Specifies the combination of security features for the credentials. This field is required. Choices are:
 - No Authentication / No Encryption.
 - Authentication Only. This is the default value.
 - o Authentication and Encryption.
- SNMP v3 Engine ID. The unique engine ID for the SNMP agent you want to communicate
 with. (SNMPv3 authentication and encryption keys are generated based on the associated
 passwords and the engine ID.) This field is optional.
- Context Name. A context is a mechanism within SNMPv3 (and AgentX) that allows you to use
 parallel versions of the same MIB objects. For example, one version of a MIB might be
 associated with SNMP Version 2 and another version of the same MIB might be associated
 with SNMP Version 3. For SNMP Version 3, specify the context name in this field. This field is
 optional.
- Privacy Protocol. The privacy service encryption and decryption algorithm. This field is required. Choices are:
 - DES. This is the default value.
 - AES-128
 - AES-192
 - AES-256
 - AES-256-C. This option is for discovering Cisco devices only.
- Privacy Protocol Passphrase. Privacy password for the credential. This field is optional.

- 4. Click the [Save] button to save the new SNMP credential.
- 5. Repeat steps 1-4 for each SNMP-enabled device in your network that you want to monitor with Skylar One.

NOTE: When you define an SNMP Credential, Skylar One automatically aligns the credential with all organizations of which you are a member.

Creating Credentials for Monitoring SNMP-Enabled Devices in the Skylar One Classic User Interface

To monitor SNMP-enabled devices in the Skylar One classic user interface, you must first create an SNMP credential.

SNMP Credentials allow Skylar One to access SNMP data on a managed device. Skylar One uses SNMP credentials to perform discovery, run auto-discovery, and gather information from SNMP Dynamic Applications.

To create an SNMP credential in the classic user interface:

- Go to the Credential Management page (System > Manage > Credentials).
- 2. Click the [Actions] button and select *Create SNMP Credential*. The **Credential Editor** page appears.
- 3. Supply values in the following fields:
 - *Profile Name*. Name of the credential. Can be any combination of alphanumeric characters. This field is required.
 - SNMP Version. SNMP version. Choices are SNMP V1, SNMP V2, and SNMP V3. The default value is SNMP V2.
 - Port. The port Skylar One will use to communicate with the external device or application. The
 default value is 161. This field is required.
 - *Timeout (ms)*. Time, in milliseconds, after which Skylar One will stop trying to communicate with the SNMP device. The default value is 1500.
 - Retries. Number of times Skylar One will try to authenticate and communicate with the
 external device. The default value is 1.

SNMP V1/V2 Settings

These fields appear if you selected *SNMP V1* or *SNMP V2* in the *SNMP Version* field. The fields are inactive if you selected SNMP V3.

 SNMP Community (Read-Only). The SNMP community string (password) required for readonly access of SNMP data on the remote device or application. For SNMP V1 and SNMP V2 credentials, you must supply a community string, either in this field or in the SNMP Community (Read/Write) field. SNMP Community (Read/Write). The SNMP community string (password) required for read and write access of SNMP data on the remote device or application. For SNMP V1 and SNMP V2 credentials, you must supply a community string, either in this field or in the SNMP Community (Read Only) field.

SNMP V3 Settings

These fields appear if you selected *SNMP V3* in the *SNMP Version* field. These fields are inactive if you selected SNMP V1 or SNMP V2.

- · Security Name. Name for SNMP authentication. This field is required.
- Security Passphrase. Password to authenticate the credential. This value must contain at least 8 characters. This value is required if you use a Security Level that includes authentication.
- Authentication Protocol. Select an authentication algorithm for the credential. This field is required. Choices are:
 - MD5. This is the default value.
 - SHA
 - SHA-224
 - SHA-256
 - ∘ SHA-384
 - ∘ SHA-512

NOTE: The SHA option is SHA-128.

- Security Level. Specifies the combination of security features for the credentials. This field is required. Choices are:
 - No Authentication / No Encryption.
 - Authentication Only. This is the default value.
 - Authentication and Encryption.
- SNMP v3 Engine ID. The unique engine ID for the SNMP agent you want to communicate
 with. (SNMPv3 authentication and encryption keys are generated based on the associated
 passwords and the engine ID.) This field is optional.
- Context Name. A context is a mechanism within SNMPv3 (and AgentX) that allows you to use
 parallel versions of the same MIB objects. For example, one version of a MIB might be
 associated with SNMP Version 2 and another version of the same MIB might be associated
 with SNMP Version 3. For SNMP Version 3, specify the context name in this field. This field is
 optional.
- Privacy Protocol. The privacy service encryption and decryption algorithm. This field is required. Choices are:

- DES. This is the default value.
- AES-128
- AES-192
- AES-256
- AES-256-C. This option is for discovering Cisco devices only.
- Privacy Protocol Passphrase. Privacy password for the credential. This field is optional.
- 4. Click the [Save] button to save the new SNMP credential.
- 5. Repeat steps 1-4 for each SNMP-enabled device in your network that you want to monitor with Skylar One.

NOTE: When you define an SNMP Credential, Skylar One automatically aligns the credential with all organizations of which you are a member.

Chapter

3

Discovering SNMP Devices

Overview

This section describes how to discover SNMP-enabled devices.

This chapter covers the following topics:

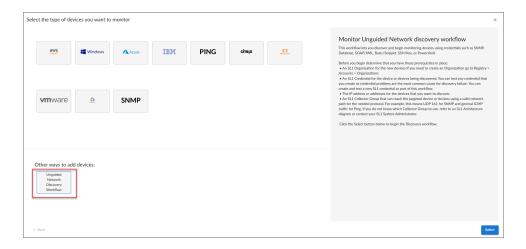
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Discovering SNMP-Enabled Devices

To monitor your SNMP-Enable devices, you must run a discovery session to discover the server on which the device is installed.

To create and run a discovery session that will discover an SNMP-Enabled device:

- 1. Go to the **Devices** page () or the **Discovery Sessions** page (Devices > Discovery Sessions) and click the **[Add Devices]** button.
- 2. Click the **[Unguided Network Discovery Workflow]** button. Additional information about that requirements for discovery appears in the **General Information** pane to the right.



- 3. Click [Select]. The three-step wizard appears starting with the [Step 1 Basic Information] tab.
- 4. Complete the following fields:
 - *Discovery Session Name*. Type a unique name for this discovery session. This name is displayed in the list of discovery sessions on the [Discovery Sessions] tab.
 - *Description*.Optional. Type a short description of the discovery session. You can use the text in this description to search for the discovery session on the [Discovery Sessions] tab.
 - Select the organization to add discovered devices to. Select the name of the organization to which you want to add the discovered devices.
- 5. Click [Next]. The [Step 2 Credential Selection] tab of the wizard appears.
- On the [Credential Selection] tab, locate and select the SNMP credential you created for the appliance.
- 7. Click [Next]. The [Step 3 Discovery Session Details] tab of the wizard appears.
- 8. Complete the following fields:
 - List of IP/Hostnames. Type the IP address for the appliance.
 - Which collector will discover these devices? Required. Select an existing collector to monitor the discovered devices.
 - Run after save. Toggle on (blue) to run this discovery session as soon as you save the session.
 - Advanced options. Click the down arrow (>) to complete the following fields:
 - Discover Non-SNMP. Toggle on (blue) to enable this setting.
 - Model Devices. Toggle on (blue) to enable this setting.
 - Select Device Template. If you configured a device template, select it here. Otherwise, leave the default selection.
- 9. If you enabled the *Run after save* option, click the [Save and Run] button. The discovery session will run and the Discovery Logs page will display any relevant log messages. If the discovery session locates and adds any devices, the Discovery Logs page will include a link to the Device Investigator page for the discovered device.

10. If you did not enable the *Run after save* option, click the [Save and Close] button. The **Discovery Sessions** page (Devices > Discovery Sessions) will display the new discovery session.

Discovering SNMP-Enabled Devices in the Skylar One Classic User Interface

To discover a SNMP-enabled device in the classic user interface:

- Go to the **Discovery Control Panel** page (System > Manage > Classic Discovery or System > Manage > Discovery in the classic user interface).
- 2. In the Discovery Control Panel page, click [Create].
- 3. The **Discovery Session Editor** page appears. In the **Discovery Session Editor** page, supply values in the following fields:
 - *Name*. Enter a name for the discovery session. This name is displayed in the list of discovery sessions in the **Discovery Control Panel** page.
 - *IP Address/Hostname Discovery List*. Provide a list of the IP addresses or fully qualified domain names of the SNMP-enabled devices you want to discover.
 - **SNMP Credentials**. Select the SNMP credentials you created for the SNMP-enabled devices. You can select multiple credentials in this field.
- 4. Optionally, supply values in the other fields in this page. For a description of the fields in this page, see the *Discovery & Credentials* manual.
- 5. Click [Save].
- 6. The **Discovery Control Panel** page will refresh. Click the lightning bolt icon (*) for the discovery session you just created.
- 7. In the pop-up window, click [OK]. The page displays the progress of the discovery session.

Dynamic Application and Device Class Alignment

Skylar One automatically aligns the correct device class and Dynamic Applications to each device during discovery.

The following sections describe how Skylar One aligns Dynamic Applications and device classes.

How Does Skylar One Align Dynamic Applications During Discovery?

Most Dynamic Applications include a discovery object. A discovery object enables Skylar One to determine which devices to align with a Dynamic Application.

During discovery, Skylar One:

- 1. Searches the list of Dynamic Applications.
- 2. If a Dynamic Application includes a discovery object, Skylar One adds that Dynamic Application to the list of Dynamic Applications to try to align during discovery.
- For each Dynamic Application that includes a discovery object, Skylar One checks the current discovery session for an appropriate credential. For example, for each database Dynamic Application, Skylar One would look for one or more database credentials that have been selected for the discovery session.
- 4. For each discovered device, both those that support SNMP and those that don't, discovery tries to determine which Dynamic Applications to align. For each discovered device, Skylar One tries to align each Dynamic Application in the list of Dynamic Applications to try during discovery. For each Dynamic Application in the list, Skylar One tries to connect to each device with each of the appropriate credentials (until Skylar One finds a working credential) and then tries to find the discovery object. If Skylar One is able to connect to a device with one of the credentials and can then retrieve the discovery object, Skylar One will align the Dynamic Application with the device.

NOTE: Skylar One also includes more sophisticated logic that allows you to define multiple discovery objects, validate the value of the discovery object, and to align the Dynamic Application if a discovery object is not available. However, the most common use of a discovery object is as described above (discovery object exists).

- 5. If discovery aligns a Dynamic Application with a device, immediately after discovery completes Skylar One will start the first collection from that device using the aligned Dynamic Application. This step is not performed for Dynamic Applications that meet all of the following three criteria:
 - Has a collection frequency of 1 minute, 2 minutes, 3 minutes or 5 minutes.
 - Does not have component mapping enabled (does not discover component devices).
 - Is aligned with a component device.

NOTE: During discovery, Skylar One tries each SNMP credential specified in the discovery session on each discovered device, to determine if Skylar One can collect SNMP details from the device. Later in the discovery session, during alignment of Dynamic Applications, discovery again tries each SNMP credential specified in the discovery session. If one of the SNMP credentials times out three times *without any response*, discovery will stop trying to use that SNMP credential to align SNMP Dynamic Applications. Note that "no response" means that a device did not respond at all. Note that if a device reports that "no OID was found" or "the end of the OID tree was reached", these are considered a legitimate response and would not cause Skylar One to abandon the credential.

How Does Skylar One Align Device Classes During Discovery?

Device classes determine:

- · How devices are represented in the user interface
- Whether the device is a physical device or a virtual device
- · How managed devices are discovered with the discovery tool

Administrators can define new or legacy device classes and customize properties of existing device classes on the **Device Classes** page (Devices > Device Classes), or on the **Device Class Editor** page (System > Customize > Device Classes) in the classic Skylar One user interface.

Most TCP/IP-compliant devices have an internally-defined class ID, called the System Object ID and abbreviated to SysObjectID. This SysObjectID is an SNMP OID defined by the manufacturer. Each manufacturer specifies a SysObjectID for each different hardware model. In Skylar One, each SNMP device class is associated with a SysObjectID. During initial discovery, Skylar One searches each device for the SysObjectID and assigns each device to the appropriate device class.

Skylar One also includes device classes for devices that do not support SNMP. These device classes are associated with values returned by nmap. Skylar One runs nmap against each device during discovery.

The following sections describe the types of device classes used in Skylar One.

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