ScienceLogic

AWS Base SyncPack

Release Notes Version 1.0.0

Overview

Version 1.0.0 of the "AWS Base" SyncPack provides a bidirectional integration between SL1 events and Amazon Web Services (AWS) incidents. The "AWS Base" SyncPack creates a medium for communicating between PowerFlow and AWS.

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Features Included in this Release

This release of the "AWS Base" SyncPack includes the following feature:

• An "AWSBaseClient" step that communicates between PowerFlow and AWS.

TIP: To view release notes and manuals for all versions of the SL1 PowerFlow Platform, see SL1 PowerFlow Platform Documentation. To view release notes and manuals for PowerFlow SyncPacks, see SL1 PowerFlow SyncPack Documentation.

System Requirements

"AWS Base SyncPack" version 1.0.0 requires:

- SL1 PowerFlow platform version: 2.4.0 or later.
- SL1 version: 11.2.0 or later. For details on upgrading SL1, see the relevant SL1 Platform Release Notes.

The following table lists the port access required by the PowerFlow platform and this SyncPack:

| Source IP | PowerFlow Destination | PowerFlow Source Port | Destination Port | Requirement |
|-----------|--------------------------|--------------------------|------------------|----------------|
| PowerFlow | SL1 API | Any | TCP 443 | SL1 API Access |
| PowerFlow | AWS API | Any | TCP 443 | AWS API Access |

Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support site.

To locate and download the SyncPack:

- 1. Go to the ScienceLogic Support site at https://support.sciencelogic.com/s/.
- 2. Click the [Product Downloads] tab and select PowerPacks.
- 3. In the **Search PowerPacks** field, search for this SyncPack and select it from the search results. The **Release** Version page appears.
- 4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
- 5. Click the **[Download File]** button to download the .zip file containing the SyncPack.

After you download a SyncPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a SyncPack in the PowerFlow user interface:

- 1. On the SyncPacks page, click [Import SyncPack]. The Import SyncPack page appears.
- 2. Click **[Browse]** and select the .whl file for the SyncPack you want to install. You can also drag and drop a .whl file to the **Import SyncPack** page.
- 3. Click [Import]. PowerFlow registers and uploads the SyncPack. The SyncPack is added to the SyncPacks page.

NOTE: You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the **[Actions]** button ([‡]) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the PowerFlow system.

TIP: If you do not see the PowerPack that you want to install, click the Filter icon (=) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported PowerPacks.

- 2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
- 3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the Activated column for that SyncPack. For a successful installation, the "Activate & Install SyncPack" PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the Error Logs window appears.
- 4. If you have other versions of the same SyncPack on your PowerFlow system, you can click the **[Actions]** button (‡) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

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800-SCI-LOGIC (1-800-724-5644)

International: +1-703-354-1010