



Base Steps SyncPack

Release Notes Version 1.5.4

Overview

Version 1.5.4 of the "Base Steps" SyncPack makes improvements to ensure proper paging, moves the "Cache Users to SL1" application from the "ServiceNow Base" SyncPack to the "Base Steps" SyncPack, and addresses an issue where a 502 or mismatched expected http response code was not triggering a "StepFailedException" error.

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Issues Addressed in this Release

The following issues were addressed in this release:

- Moved the "Cache Users to SL1" application from the "ServiceNow Base" SyncPack to the "Base Steps" SyncPack.
- Made improvements to ensure proper paging.
- Addressed an issue where a 502 or mismatched expected http response code was not triggering a "StepFailedException" error.

TIP: To view release notes and manuals for all versions of the SL1 PowerFlow Platform, see [SL1 PowerFlow Platform Documentation](#). To view release notes and manuals for PowerFlow SyncPacks, see [SL1 PowerFlow SyncPack Documentation](#).

Known Issues

This version of the SyncPack has the following known issue:

- PowerFlow applications that use SSH keys do not support the use of SSH keys that are generated on a FIPS-enabled system.

System Requirements

The "Base Steps" version 1.5.4 requires:

- **SL1 PowerFlow platform version:** 2.3.0 or later.

Prerequisites for the SyncPack

To install this SyncPack, you must have ScienceLogic administrator access to the Administration Portal.

NOTE: ScienceLogic highly recommends that you disable all firewall session-limiting policies. Firewalls will drop HTTPS requests, which results in data loss.

Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support site.

To locate and download the SyncPack:

1. Go to the ScienceLogic Support site at <https://support.sciencelogic.com/s/>.
2. Click the **[Product Downloads]** tab and select *PowerPacks*.
3. In the **Search PowerPacks** field, search for this SyncPack and select it from the search results. The **Release Version** page appears.
4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
5. Click the **[Download File]** button to download the .zip file containing the SyncPack.

After you download a SyncPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the **.whl** file for the SyncPack you want to install. You can also drag and drop a **.whl** file to the **Import SyncPack** page.
3. Click **[Import]**. PowerFlow registers and uploads the SyncPack. The SyncPack is added to the **SyncPacks** page.

NOTE: You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⋮) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the PowerFlow system.

TIP: If you do not see the PowerPack that you want to install, click the Filter icon (≡) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported PowerPacks.

2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that SyncPack. For a successful installation, the "Activate & Install SyncPack" PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same SyncPack on your PowerFlow system, you can click the **[Actions]** button (⋮) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

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