

Cisco: Cloud Center PowerPack Release Notes

Version 104

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Overview

Version 104 of the Cisco: Cloud Center PowerPack addresses an issue with cloud discovery.

• Minimum Required Platform Version: 8.7.1.2

• Support Status: Beta

This document describes:

- Pre-install or pre-upgrade information
- The installation and upgrade process for the PowerPack
- The features included in version 104
- The enhancements and issues addressed in version 104
- Known Issues and Limitations

Before You Install or Upgrade

Ensure that you are running version 8.7.1.2 or later of the ScienceLogic platform before installing the Cisco: Cloud Center PowerPack version 104.

NOTE: For details on upgrading the ScienceLogic platform, see the appropriate ScienceLogic Release Notes.

Installing or Upgrading to Cisco: Cloud Center PowerPack version 104

To install the Cisco: Cloud Center PowerPack for the first time or to upgrade from a previous version, perform the following steps:

TIP: By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the *Enable Selective PowerPack Field Protection* setting in the *Behavior Settings* page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

NOTE: If you are currently using the Dynamic Applications in the Cisco: Cloud Center PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

- 1. Familiarize yourself with the **Known Issues** for this release.
- 2. See the **Before You Install or Upgrade** section. If you have not done so already, upgrade your system to the 8.7.1.2 or later release.
- 3. Download version 104 of the Cisco: Cloud Center PowerPack from the Customer Portal to a local computer.
- 4. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the Actions menu and choose *Import PowerPack*. When prompted, import version 104 of the Cisco: Cloud Center PowerPack.
- 5. After importing the PowerPack, you will be prompted to install the PowerPack. Click the Install button to install the PowerPack.
- 6. See the manual Monitoring Cisco Cloud Center for instructions on using the new PowerPack.

Features

The following features are included in version 104 of the Cisco: Cloud Center PowerPack:

- Dynamic Applications to discover and monitor Cloud Center devices
- Device classes for each type of Cloud Center device the ScienceLogic platform monitors
- Event policies and corresponding alerts that are triggered when Cloud Center devices meet certain status criteria
- A Basic/Snippet credential template you can use to create the credentials that enable you to collect data from Cloud Center devices
- Run Book Actions that automate some aspects of the device discovery and creation process

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in version 104 of the Cisco: Cloud Center PowerPack:

• The "Cisco: Cloud Center Cloud Discovery" Dynamic Application was updated to address issues with cloud discovery on Cloud Center versions 4.9 and above.

Known Issues and Limitations

The following known issues and limitations apply to version 104 of the Cisco: Cloud Center PowerPack:

- All devices associated with a Cisco Cloud Center instance must be monitored by the same Data Collector.
- If you delete a Cisco Cloud Center device and subsequently want to re-discover the same Cisco Cloud Center device, you must execute the following database query on the Data Collector or All-In-One Appliance that monitored the Cisco Cloud Center device:

DELETE FROM cache.dynamic_app WHERE key LIKE %ccc%;

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