



Cisco: Meraki [API] PowerPack Release Notes

Beta Version 104

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Overview

Version 104 of the *Cisco: Meraki [API]* PowerPack includes updates to the PowerPack's Run Book Action policies, Dynamic Applications, and sample Credentials, among other issues addressed.

- **Minimum Required Platform Version:** 8.7.1.2
- **Support Status:** Beta

This document describes:

- [Pre-installation or pre-upgrade information](#)
- [The installation process for the PowerPack](#)
- [The features included in version 104](#)
- [The enhancements and issues addressed in version 104](#)
- [The known issues that affect version 104](#)

Before You Install or Upgrade

Ensure that you are running version 8.7.1.2 or later of the ScienceLogic platform before installing the *Cisco: Meraki [API]* PowerPack version 104.

NOTE: For details on upgrading the ScienceLogic platform, see the appropriate ScienceLogic [Release Notes](#).

Installation or Upgrade Process

To install or upgrade to version 104 of the *Cisco: Meraki [API]* PowerPack:

1. Familiarize yourself with the [Known Issues](#) for this release.
2. If you have not done so already, upgrade your system to the 8.7.1.2 or later release.
3. If you are upgrading from *Cisco: Meraki [API]* PowerPack version 100, then you must delete your existing Meraki component devices before installing version 104. To do so:
 - Go to the **Device Components** page (Registry > Devices > Device Components) and select the check box for the Meraki Cloud Controller device.
 - Select *DELETE Selected Devices* in the **Select Action** drop-down field, and then click **[Go]**. The Meraki component devices are deleted.
 - Repeat these steps to delete the Meraki Cloud Controller root device.

NOTE: You must rediscover your Meraki component devices after installing version 104.

4. Download version 104 of the *Cisco: Meraki [API]* PowerPack from the Customer Portal to a local computer.
5. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the **[Actions]** menu and choose *Import PowerPack*. When prompted, import version 104 of the *Cisco: Meraki [API]* PowerPack.
6. After importing the PowerPack, you will be prompted to install the PowerPack. Click the **[Install]** button to install the PowerPack.

NOTE: After installing the *Cisco: Meraki [API]* PowerPack, you must disable the "Data Collection: Async Dynamic App Collection" process prior to discovering your Meraki system. If you later decide to delete all Meraki devices and re-enable this process on your ScienceLogic system, you must first log in to the ScienceLogic Database Server or Data Collector to delete any asynchronous processes that are already queued up. Failing to do so can cause the system to stop all collections. For more information, see the **Monitoring Cisco Meraki (API)** manual.

Features

The following features are included in version 104 of the *Cisco: Meraki [API]* PowerPack:

- Dynamic Applications to discover and monitor Cisco Meraki devices
- Device Classes for each type of Meraki component device the ScienceLogic platform monitors
- Event Policies that are triggered when Meraki component devices meet certain status criteria
- Sample Credentials for discovering Cisco Meraki devices:
 - A SOAP/XML Credential for users who connect to the Meraki API through a third-party proxy server
 - A SOAP/XML Credential for users who want to discover only select devices
 - A Basic/Snippet Credential for users who do not fall into either of the two above categories.
- Run Book Action and Automation policies that perform the following actions:
 - Locate and (if needed) update the SNMP credential used for discovery.
 - Create a Meraki Cloud Controller virtual device during discovery.

NOTE: The *Cisco: Meraki [API]* PowerPack includes some Event Policies that can generate events in the ScienceLogic platform based on emails the platform receives from Cisco Meraki. To enable the platform to generate these events from email, you must first configure your Meraki devices to send email to the platform using certain formatting rules. You must then configure the platform to generate events from the inbound Meraki emails. For instructions, see the **Monitoring Cisco Meraki (API)** manual.

CAUTION: The email Event Policies included in the *Cisco: Meraki [API]* PowerPack each have an expiry delay setting that specifies the amount of time after which an active event is automatically cleared from the ScienceLogic platform if the event has not reoccurred. However, the platform clearing an event for reaching its expiry delay setting does not mean that the initial condition that caused the event has been resolved.

NOTE: If your Meraki system has only SNMP v3 enabled, you must create an SNMP v3 credential (not included in the PowerPack) for the system that you are discovering. However, you do not need to select this credential during discovery; the Run Book Action and Automation policies included in the PowerPack gather this credential information automatically. For more information, see the *Monitoring Cisco Meraki (API)* manual.

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in version 104 of the *Cisco: Meraki [API]* PowerPack:

- The "Cisco: Meraki Cloud Controller Creation [API]" Run Book Action policy was updated to include the following import statement:

```
import silo_common.snippets as em7_snippets
```

This import statement ensures that Meraki Cloud Controller discovery works as intended.

- The "Cisco: Meraki Request Manager [API]" Dynamic Application was updated with a default throttle time of 200 milliseconds.
- The three sample Credentials included in the *Cisco: Meraki [API]* PowerPack were updated to specify "http(s)://api.meraki.com" instead of "%D" in the **URL** or **Hostname/IP** field. This URL is now required for all Meraki API credentials.
- The PowerPack was updated to ensure that cached data is overwritten only on successful API requests and that cached data is retained for unsuccessful requests.
- An issue was addressed that was causing Dynamic Applications to not align to Windows Server devices during discovery.
- An issue was addressed that was causing Z1 firewalls to be discovered as "AWS | SNS Service" devices.

Known Issues

The following known issue affects version 104 of the *Cisco: Meraki [API]* PowerPack:

- Due to a limitation in the number of requests that Meraki can handle per second, data collection gaps might occur when monitoring larger scale systems.

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