



Cisco: TelePresence: Endpoints PowerPack Release Notes

Version 103

Overview

Version 103 of the "Cisco: TelePresence: Endpoints" PowerPack addresses an issue in which some Dynamic Applications failed during collection.

- **Minimum Required Skylar One (SL1) Version:** 12.3.1

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Before You Install or Upgrade

Before you install the "Cisco: TelePresence: Endpoints" PowerPack, ensure that you are running version 12.3.1 or later of Skylar One.

NOTE: For details on upgrading Skylar One, see the relevant [Skylar One Platform Release Notes](#).

Installing or Upgrading the PowerPack

TIP: By default, when you install a new version of a PowerPack, the new version overwrites all content in that PowerPack that has already been installed on the target system. To prevent the new PowerPack version from overwriting local changes to some commonly customized fields, use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior).

NOTE: If you are currently using the Dynamic Applications in this PowerPack to monitor devices, collection errors might occur for one or two polling cycles while you install a new version. To prevent these errors, disable collection for the monitored devices before you complete the following steps. You can then re-enable collection after the installation completes.

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page at the [ScienceLogic Support Center](#) (Skylar One > PowerPacks).
2. In Skylar One, go to the **PowerPack Manager** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and select *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and go to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal appears and displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack appears on the **PowerPack Manager** page.

Included Features

This release includes the following features:

- Dynamic Applications that enable Skylar One to discover, model, and monitor Cisco TelePresence endpoints
- Device classes for each type of Cisco TelePresence endpoint that the PowerPack monitors
- Event policies and the corresponding alerts that trigger when Cisco TelePresence endpoints meet certain status criteria

Enhancements and Issues Addressed

This release includes the following enhancements and addressed issues:

- Addressed an issue in which the "Cisco: TP: Active Calls (3-Screen)", "Cisco: TP: Call Details (3-Screen)", and "Cisco: TP: Call Details" Dynamic Applications failed during collection.

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