



Cisco: Video Endpoint PowerPack Release Notes

Version 105

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Overview

Version 105 of the *Cisco: Video Endpoint PowerPack* includes updates to auto-aligning Dynamic Applications.

- **Minimum Required Platform Version:** 8.7.0
- **Support Status:** GA

This document describes:

- [Pre-install or pre-upgrade information](#)
- [The installation and upgrade process for the PowerPack](#)
- [The features included in version 105](#)
- [The enhancements and issues addressed in version 105](#)
- [The known issues that affect version 105](#)

Before You Install or Upgrade

Ensure that you are running version 8.7.0 or later of the ScienceLogic platform before installing the *Cisco: Video Endpoint PowerPack* version 105.

NOTE: For details on upgrading the ScienceLogic platform, see the appropriate ScienceLogic Release Notes.

Installing or Upgrading to Cisco: Video Endpoint PowerPack version 105

To install the *Cisco: Video Endpoint PowerPack* for the first time or to upgrade from a previous version, perform the following steps:

TIP: By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

NOTE: If you are currently using the Dynamic Applications in the *Cisco: Video Endpoint* PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

1. Familiarize yourself with the [Known Issues](#) for this release.
2. See the [Before You Install or Upgrade](#) section. If you have not done so already, upgrade your system to the 8.7.0 or later release.
3. Download version 105 of the *Cisco: Video Endpoint* PowerPack from the Customer Portal to a local computer.
4. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the **[Actions]** menu and choose *Import PowerPack*. When prompted, import version 105 of the *Cisco: Video Endpoint* PowerPack.
5. After importing the PowerPack, you will be prompted to install the PowerPack. Click the **[Install]** button to install the PowerPack.
6. See the manual **Monitoring Video Devices** for instructions on using the new PowerPack.

Features

Cisco: Video Endpoint PowerPack version 105 includes the following features:

- Dynamic Applications that enable the ScienceLogic platform to discover, model, and monitor Cisco video endpoints
- Event Policies that are triggered when Cisco video endpoint component devices meet certain status criteria
- Device Classes for each type of Cisco video endpoint component device monitored
- Sample credentials for discovering Cisco video endpoint component devices
- A device template for manually aligning Dynamic Applications to Cisco video endpoint devices

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in version 105 of the *Cisco: Video Endpoint*PowerPack:

- An issue was addressed that was causing the following Dynamic Applications to incorrectly auto-align to VCS devices:
 - Cisco Active Call (MXP)
 - Cisco: Audio/Video (MXP)
 - Cisco: Configuration (MXP)
 - Cisco: Status Cache (MXP)
- A new "Cisco: Video Endpoint Device Class Alignment" Run Book Action was created to align the correct video endpoint device classes when SNMP is not used.

Known Issues

The following are known issues that affect version 105 of the *Cisco: Video Endpoint PowerPack*. These issues will be addressed in a future release:

- The following Dynamic Applications might not auto-align until nightly discovery:
 - Cisco: Call Quality Statistics (Tandberg C Series)
 - Cisco: Remote Management (Tandberg C Series)
 - Cisco: Call Quality Statistics (CE Series)
 - Cisco: Environmental (CE Series)
 - Cisco: Status (CE Series)
- A "Connection aborted" exception might appear in the system log for the "Cisco: Call Detail Records (Tandberg MXP)" and "Cisco: Call Detail Records (Tandberg C Series)" Dynamic Applications.
- The "Cisco: Audio/Video (Tandberg C Series)" Dynamic Application might not collect HDMI input/output or DVI settings from Tandberg C Series devices with older firmware versions.

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