

Dynatrace: SL1 Dashboards PowerPack Release Notes

Version 100

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Overview

Version 100 is the initial version of the *Dynatrace: SL1 Dashboards* PowerPack. Version 100 includes Dashboards that present graphical representations of the configuration data and performance metrics that are collected for Dynatrace devices by the *Dynatrace* PowerPack.

NOTE: These dashboards are intended for use only in the new SL1 user interface and will not load in the classic ScienceLogic platform user interface.

• Minimum Required SL1 Version: 8.8.0

• Minimum Required AP2 Version: 5.114.6

Minimum Required Widget Components Version: 2.168.10

• Minimum Required Dynatrace PowerPack Version: 100

• Support Status: Beta

This document describes:

- Pre-install information
- The installation process for the PowerPack
- The features included in version 100
- The known issues in Version 100

Before You Install

Before installing the *Dynatrace: SL1 Dashboards* PowerPack version 100, you must first ensure that you are running version 8.8.0 or later of SL1, AP2 version 5.114.6 or later, and Widget Components version 2.168.10 or later.

NOTE: For details on upgrading SL1, see the appropriate SL1 Release Notes.

You must also import and install the *Dynatrace* PowerPack version 100 or later before installing the *Dynatrace*: *SL1* Dashboards PowerPack version 100.

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Installation Process

To install version 100 of the Dynatrace: SL1 Dashboards PowerPack, perform the following steps:

- 1. Familiarize yourself with the **Known Issues** for this release.
- 2. If you have not done so already, upgrade your SL1 system to the 8.8.0 or later release.
- 3. If you have not done so already, install the Dynatrace PowerPack version 100 or greater.
- 4. Download version 100 of the *Dynatrace*: *SL1 Dashboards* PowerPack from the Customer Portal to a local computer.
- Go to the PowerPack Manager page (System > Manage > PowerPacks). Click the [Actions] menu and choose Import PowerPack. When prompted, import version 100 of the Dynatrace: SL1 Dashboards PowerPack.
- 6. After importing the PowerPack, you will be prompted to install the PowerPack. Click the **[Install]** button to install the PowerPack.

Included Features

The following dashboards are included in version 100 of the Dynatrace: SL1 Dashboards PowerPack:

- A "Dynatrace Hosts" dashboard, which includes the following widgets that display overview data about your Dynatrace hosts:
 - Host List
 - CPU and Memory Utilization
 - o Available Memory
 - Disk Utilization
 - Selected Disk Used
 - Selected Disk Write Bytes per Second
 - Interface Sent and Received Bytes
 - Selected Sent and Received Packets Dropped
 - Sent and Received Packets Errors

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- A "Dynatrace Services" dashboard, which includes the following widgets that display data about your Dynatrace services:
 - Services Containers
 - Selected Service Response Time
 - Selected Service Request Rate
 - o Top 10 Selected Service Container Services by Response Time
 - Selected Service Error Percentage
 - Selected Service HTTP Error Count
- A "Dynatrace Web Application" dashboard, which includes the following widgets that display data about your Dynatrace web applications:
 - Web Application List
 - o Application Performance Index (Apdex)
 - Started Sessions
 - Session Duration and Speed Index
 - Network Consumption Load and XMLHttpRequest (xhr)
 - Server Consumption Load and xhr
 - User Action Count
 - User Action Duration
 - Rate Chart
 - Converted Sessions

Known Issues

The following known issue affects Dynatrace: SL1 Dashboards PowerPack version 100:

- Dashboard widgets might be slow to load or display red bells. If this occurs, you can do the following to address the issue:
 - 1. Start an SSH session into your SL1 appliance.
 - 2. At the shell prompt, enter the following to open the em7 limits.conf file for editing:

```
cd /etc/nginx/conf.d
sudo cp em7_limits.conf em7_limits.conf.backup
sudo vi em7_limits.conf
```

3. Locate the line that begins with "limit req zone=addr req" and update it to the following:

```
limit_req zone=addr_req burst=5000 nodelay;
```

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4. Locate the lines that begin with "limit conn" and update them to the following:

```
limit_conn perip 10000;
limit_conn perserver 10000;
```

5. Restart nginx. To do this, enter the following at the shell prompt:

```
sudo systemctl restart nginx
```

- Dashboards might not appear immediately in the SL1 user interface after you import the *Dynatrace: SL1 Dashboards* PowerPack using the PowerPack Importer. If this occurs, you can do the following to address the issue:
 - 1. Type the following URL into your web browser:

```
https://<hostname or ip>/gql?query=mutation%20%7B%20importContentObjectsFromPowerPackQueue%20%7D%0 A
```

- 2. When prompted, enter your user credentials.
- 3. Click the GraphQL "play" button. If successful, a "true" message appears in the right-hand panel.
- 4. Verify that the dashboards now appear by returning to the **Dashboards** page and refreshing your web browser.

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