



Jira Service Management Automation Policies PowerPack

Release Notes Version 101

Overview

Version 101 of the "Jira Service Management Automation Policies" PowerPack updates the minimum supported version of Skylar One to 12.1.2.

This PowerPack works in conjunction with the "Jira Service Management" SyncPack.

This document covers the following topics:

<i>Before You Install</i>	2
<i>Installing the PowerPack</i>	3
<i>Features</i>	3
<i>Enhancements and Issues Addressed</i>	3
<i>Known Issues</i>	4

Before You Install

Ensure that you are running version 12.1.2 or later of Skylar One before installing the "Jira Service Management Automation Policies" PowerPack.

NOTE: For details on upgrading Skylar One, see the relevant [Skylar One Platform Release Notes](#).

Installing the PowerPack

NOTE: If you are currently using the Dynamic Applications in this PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page at the [ScienceLogic Support Center](#) (Skylar One > PowerPacks).
2. In Skylar One (formerly SL1), go to the **PowerPacks** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and choose *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and navigate to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack is added to the **PowerPack Manager** page.

Features

This release includes the following features:

- An example SOAP/XML credential that you can use as a template to send information to PowerFlow.
- Two automation policies that you can configure to update Jira when a user responds to issues in SL1:
 - Jira: Create Issue
 - Jira: Timeline Event
- Two action policies that integrates with Jira to automatically update SL1 events and Jira issues:
 - Jira: Alert
 - Jira: Create Timeline Event

Enhancements and Issues Addressed

This release includes the following enhancements and addressed issues:

- Updated the minimum supported version of Skylar One to 12.1.2.

Known Issues

This release has no known issues.

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