

New Relic: APM PowerPack Release Notes

Version 100

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Overview

Version 100 is the initial version of the New Relic: APM PowerPack.

• Minimum Required Platform Version: 8.8.0

• Support Status: Beta

This document describes:

- Pre-installation information
- The installation process for the PowerPack
- The features included in version 100

Before You Install

Ensure that you are running 8.8.0 or later of SL1 before installing the New Relic: APM PowerPack version 100.

NOTE: Ensure that you do not have the *New Relic*: *APM Pro* PowerPack installed before installing the *New Relic*: *APM* PowerPack. These PowerPacks are not compatible. If you have the *New Relic*: *APM Pro* PowerPack installed, it will need to be uninstalled prior to installing the *New Relic*: *APM* PowerPack. The historical data from the *New Relic*: *APM Pro* PowerPack will be deleted when it is uninstalled.

NOTE: For details on upgrading the ScienceLogic platform, see the appropriate ScienceLogic Release Notes.

Installing New Relic: APM PowerPack version 100

To install the New Relic: APM PowerPack for the first time, perform the following steps:

- See the Before You Install section. If you have not done so already, upgrade your system to the 8.8.0 or later release.
- 2. Download version 100 of the New Relic: APM PowerPack from the Customer Portal to a local computer.
- 3. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the **[Actions]** menu, and choose *Import PowerPack*. When prompted, import version 100 of the *New Relic: APM* PowerPack.
- 4. After importing the PowerPack, you will be prompted to install the PowerPack. Click the **[Install]** button to install the PowerPack.
- 5. See the manual *Monitoring New Relic* for instructions on using the PowerPack.

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Features

New Relic: APM PowerPack version 100 includes the following features:

- Dynamic Applications that discover and collect data from New Relic Application Performance Monitoring (APM) service and infrastructure services
- Event Policies and corresponding alerts that are triggered when New Relic services meet certain status criteria
- Device Classes and Device Categories for each type of New Relic service monitored
- A Sample Credential for discovering New Relic services
- Dashboards for viewing the status of your New Relic services

Known Issues

The following are known issues that affect version 100 of the New Relic: APM PowerPack:

- The violations listed for the "New Relic: Events" Dynamic Application will not contain violations for devices that are not modeled by SL1. Alerts for these devices will be displayed as log messages for the root device.
- There is a delay in Infrastructure Count reporting from the "New Relic: APM Discovery & Collection Cache" Dynamic Application, as it takes two to three collections cycles for the count to be collected, cached, read, and reported.

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