



New Relic: APM PowerPack Release Notes

Version 102

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Overview

Version 102 of the *New Relic: APM PowerPack* includes support for discovering multiple New Relic accounts and the collection of New Relic object tags, and adds a new device class and device template.

- **Minimum Required Platform Version:** 8.10.1
- **Support Status:** GA

This document describes:

- [Pre-installation or pre-upgrade information](#)
- [The installation and upgrade process for the PowerPack](#)
- [The features included in version 102](#)
- [The enhancements and issues addressed in version 102](#)
- [The known issues for version 102](#)

Before You Install or Upgrade

Ensure that you are running version 8.10.1 or later of SL1 before installing the *New Relic: APM PowerPack* version 102.

NOTE: Ensure that you do not have the *New Relic: APM Pro PowerPack* installed before installing the *New Relic: APM PowerPack*. These PowerPacks are not compatible. If you have the *New Relic: APM Pro PowerPack* installed, it will need to be uninstalled prior to installing the *New Relic: APM PowerPack*. The historical data from the *New Relic: APM Pro PowerPack* will be deleted when it is uninstalled.

NOTE: For details on upgrading the ScienceLogic platform, see the appropriate ScienceLogic [Release Notes](#).

Installing or Upgrading to New Relic: APM PowerPack version 102

To install the *New Relic: APM PowerPack* for the first time or to upgrade from a previous version, perform the following steps:

1. See the [Before You Install or Upgrade](#) section. If you have not done so already, upgrade your system to the 8.10.1 or later release.
2. Familiarize yourself with the [Known Issues](#) for this release.
3. Download version 102 of the *New Relic: APM PowerPack* from the Customer Portal to a local computer.

4. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the **[Actions]** menu, and choose *Import PowerPack*. When prompted, import version 102 of the *New Relic: APM PowerPack*.
5. After importing the PowerPack, you will be prompted to install the PowerPack. Click the **[Install]** button to install the PowerPack.
6. See the manual **Monitoring New Relic** for instructions on using the PowerPack.

NOTE: After an upgrade from the *New Relic: APM PowerPack* version 100 to version 101 or later, a new Infrastructure Group device will be created. You will see Notice events indicating topology changes as each child server device migrated to the new Infrastructure Group device. Once all child server devices have migrated to the new Infrastructure Group, you may delete the old Infrastructure Group.

Features

New Relic: APM PowerPack version 102 includes the following features:

- Dynamic Applications that discover and collect data from New Relic Application Performance Monitoring (APM) service and infrastructure services
- Event Policies and corresponding alerts that are triggered when New Relic services meet certain status criteria
- Device Classes and Device Categories for each type of New Relic service monitored
- A Sample Credential for discovering New Relic services
- A Device Template for discovering additional New Relic accounts
- Dashboards for viewing the status of your New Relic services

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in version 102 of the *New Relic: APM PowerPack*:

- The "New Relic Virtual Device Template Example" device template has been added to the PowerPack.
- The "New Relic, Inc. | Service Device" device class has been added to the PowerPack.
- Users can now discover additional New Relic accounts.
- Support for the collection of New Relic object tags has been added to the PowerPack.

Known Issues

The following are known issues that affect version 102 of the *New Relic: APM PowerPack*:

- The violations listed for the "New Relic: Events" Dynamic Application will not contain violations for devices that are not modeled by SL1. Alerts for these devices will be displayed as log messages for the root device.
- There is a delay in Infrastructure Count reporting from the "New Relic: APM Discovery & Collection Cache" Dynamic Application, as it takes two to three collections cycles for the count to be collected, cached, read, and reported.

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