



PagerDuty Incident Integration PowerPack

Release Notes, version 100

Overview

Version 100 of the "PagerDuty Incident Integration" PowerPack is the initial version of the PowerPack. This PowerPack introduces three run book automation policies and one automation action.

This PowerPack works in conjunction with the "PagerDuty" SyncPack.

- **Minimum Required SL1 Version:** 11.2.0

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Before You Install

Ensure that you are running version 11.2.0 or later of SL1 before installing "PagerDuty Incident Integration" PowerPack version 100.

NOTE: For details on upgrading SL1, see the relevant [SL1 Platform Release Notes](#).

Installation Process

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page on the [ScienceLogic Support Site](#).
2. In SL1, go to the **PowerPack Manager** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and choose *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and navigate to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack is added to the **PowerPack Manager** page.

Features

This release includes the following features:

- Three run book automation policies that you can configure to update SL1 when a user responds to incidents in PagerDuty:
 - PagerDuty: Trigger Alert
 - PagerDuty: Acknowledge Alert
 - PagerDuty: Resolve Alert
- A run book automation action, "PagerDuty: Trigger/Acknowledge/Resolve Alert", that integrates with PagerDuty to automatically update SL1 events and PagerDuty incidents.

Known Issues

This release has no known issues.

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