



Polycom Endpoint PowerPack Release Notes

Version 102

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Overview

Version 102 of the *Polycom Endpoint PowerPack* includes a security update.

- **Minimum Required Platform Version:** 10.1.0

This document includes the following topics:

Before You Install or Upgrade

Ensure that you are running version 10.1.0 or later of SL1 before installing *Polycom Endpoint* version 102.

NOTE: For details on upgrading SL1, see the appropriate [Release Notes](#).

Installing or Upgrading to Polycom Endpoint PowerPack version 102

To install or upgrade the *Polycom Endpoint PowerPack*, perform the following steps:

1. Familiarize yourself with the [Known Issues](#) for this release.
2. See the [Before You Install or Upgrade](#) section. If you have not done so already, upgrade your system to the 10.1.0 or later release.
3. Download *Polycom Endpoint* version 102 from the Support Site to a local computer.
4. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the Actions menu and choose *Import PowerPack*. When prompted, import *Polycom Endpoint* version 102.
5. Click the Install button. For details on installing PowerPacks, see the chapter on *Installing a PowerPack* in the **PowerPacks** manual.

TIP: By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

NOTE: If you are currently using the Dynamic Applications in the *Polycom Endpoint PowerPack* to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

For more information about using the PowerPack, see the *Monitoring Video Devices* manual.

Features

Version 102 of the *Polycom Endpoint PowerPack* includes the following features:

- Dynamic Applications that collect information about Polycom endpoint devices
- Event Policies that are triggered when Polycom endpoint devices meet certain status criteria
- Device Classes for each type of Polycom endpoint device monitored
- Sample credentials for discovering Polycom endpoint devices

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in version 102 of the *Polycom Endpoint PowerPack*:

- Snippet logging was updated in the "Polycom: Call Detail Records" Dynamic Application to ensure that usernames, passwords, API keys, or authorization tokens are hidden.
- All Dynamic Applications in the PowerPack have been updated to have the **Collector Affinity** field set to *Root device collector* by default.
- The following Dynamic Applications are not automatically aligned and must be aligned manually:
 - Polycom: Active Call
 - Polycom: SNMP Configuration

Known Issues

The following known issues affect version 102 of the *Polycom Endpoint PowerPack*:

- For the Dynamic Applications in the *Polycom Endpoint PowerPack* to work properly, the aligned credential must have a **Timeout** value greater than 0 (zero).
- The time in the call detail records will be off by one hour during daylight saving time for U.S. Eastern and Mountain time zones when *Auto Adjust for Daylight Saving Time* is enabled on the Polycom device.

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