



Restorepoint Synchronization PowerPack

Release Notes Version 1.4.0, rev 2

Overview

Version 1.4.0 of the *Restorepoint Synchronization* PowerPack was updated to address an issue with credential synchronization between SL1 and Restorepoint.

NOTE: You should only use this PowerPack in conjunction with the *Restorepoint* PowerPack.

NOTE: After the 2.1.0 release of the Integration Service platform, the *Integration Service* was rebranded as *SL1 PowerFlow*.

NOTE: The label "SyncPack" is used in place of "Synchronization PowerPack" in the PowerFlow user interface.

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System Requirements

Restorepoint Synchronization version 1.4.0 requires:

- **SL1 PowerFlow platform version:** 2.2.0 or later.
- **PowerFlow: Restorepoint PowerPack version:** 102 or later.
- **SL1 version:** 10.2.0 or later. For details on upgrading SL1, see the appropriate SL1 [Release Notes](#).
- **Restorepoint version:** 5.3 or earlier

The following table lists the port access required by the PowerFlow platform and this Synchronization PowerPack:

Source IP	PowerFlow Destination	PowerFlow Source Port	Destination Port	Requirement
PowerFlow	SL1 API	Any	TCP 443	SL1 API Access
PowerFlow	Restorepoint API	Any	TCP 443	Restorepoint API Access
PowerFlow	SL1 Database	Any	TCP 7706	SL1 Database Access

Installing the Synchronization PowerPack

A Synchronization PowerPack file has the **.whl** file extension type. You can download the Synchronization PowerPack file from the ScienceLogic Support site.

To locate and download the Synchronization PowerPack:

1. Go to the ScienceLogic Support site at <https://support.sciencelogic.com/s/>.
2. Click the **[Product Downloads]** tab and select *PowerPacks*.
3. In the **Search PowerPacks** field, search for this Synchronization PowerPack and select it from the search results. The **Release Version** page appears.
4. On the **[PowerPack Versions]** tab, click the name of the Synchronization PowerPack version that you want to install. The **Release File Details** page appears.
5. Click the **[Download File]** button or click the name of the **.zip** file containing the **.whl** file for this Synchronization PowerPack to download the Synchronization PowerPack.

NOTE: Synchronization PowerPacks do not require a specific license. After you download a Synchronization PowerPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a Synchronization PowerPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click [**Import SyncPack**]. The **Import SyncPack** page appears.
2. Click [**Browse**] and select the **.whl** file for the Synchronization PowerPack you want to install.

TIP: You can also drag and drop a **.whl** file onto the **Import SyncPack** page.

3. Click [**Import**]. PowerFlow registers and uploads the Synchronization PowerPack. The Synchronization PowerPack is added to the **Synchronization PowerPacks** page.

NOTE: You cannot edit the content package in a Synchronization PowerPack published by ScienceLogic. You must make a copy of a ScienceLogic Synchronization PowerPack and save your changes to the new Synchronization PowerPack to prevent overwriting any information in the original Synchronization PowerPack when upgrading.

To install a Synchronization PowerPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the [**Actions**] button (⋮) for the Synchronization PowerPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a Synchronization PowerPack that is already activated and installed, you can choose to "force" installation across all the nodes in the PowerFlow system.

TIP: If you do not see the PowerPack that you want to install, click the Filter icon (☰) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported PowerPacks.

2. Click [**Yes**] to confirm the activation and installation. When the Synchronization PowerPack is activated, the **SyncPacks** page displays a green check mark icon for that Synchronization PowerPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that Synchronization PowerPack. For a successful installation, the "Activate & Install Synchronization PowerPack" PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same Synchronization PowerPack on your PowerFlow system, you can click the [**Actions**] button (⋮) for that Synchronization PowerPack and select *Change active version* to activate a different version other than the version that is currently running.

Included Features

There are no new features in *Restorepoint Synchronization* version 1.4.0.

Issues Addressed in this Release

The following issues were addressed in *Restorepoint Synchronization* version 1.4.0:

- The "default_restorepoint_device_type" parameter was updated to accept both "cisco_ios" and "Cisco IOS" formats as the value for that field. (Support Case: 00281362; Jira ID: INT-5066)

TIP: To view release notes and manuals for all versions of the SL1 PowerFlow Platform, see [SL1 PowerFlow Platform Documentation](#). To view release notes and manuals for PowerFlow Synchronization PowerPacks, see [SL1 Workflow Automation PowerPack Documentation](#).

Known Issues

The following known issues affect version 1.4.0 of the *Restorepoint Synchronization* PowerPack:

- If an attempt is made to discover more devices than a Restorepoint server has licenses for, the devices that did not get licenses will have the RestorepointID set to 0. Once more licenses are made available on the server, there will not be another attempt to add the devices that did not have licenses as the RestorepointID has already been set.

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