

ScienceLogic: Skylar Automation PowerPack Release Notes

Version 109

Overview

The "ScienceLogic: Skylar Automation" PowerPack version 109 addresses an issue where the "Skylar Automation Queue Configuration" Dynamic Application continued to generate alerts and events for the same failed task.

- **Minimum Required Skylar One (SL1) Version**: 12.3 or later

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Before You Install or Upgrade

Ensure that you are running version 12.3.0 or later of Skylar One before installing the "ScienceLogic: PowerFlow PowerPack" PowerPack.

NOTE: For details on upgrading Skylar One, see the relevant *Skylar One Platform Release Notes*.

NOTE: This PowerPack requires Skylar Automation version 3.0 or later.

Installing or Upgrading the PowerPack

TIP: By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the ***Enable Selective PowerPack Field Protection*** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

NOTE: If you are currently using the Dynamic Applications in this PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page at the ScienceLogic Support Center (Skylar One > PowerPacks).
2. In Skylar One (formerly SL1), go to the **PowerPacks** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and choose *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and navigate to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack is added to the **PowerPack Manager** page.

To upgrade to this version of the PowerPack:

1. Familiarize yourself with the *Known Issues* for this release.
2. See the *Before You Install or Upgrade* section. If you have not done so already, upgrade your Skylar One (formerly SL1) system to version 12.3.0 or later, and upgrade your Skylar Automation (formerly PowerFlow) system to version 2.7.0 or later.
3. Download the "ScienceLogic: PowerFlow PowerPack" version 107 PowerPack from the Support Center to a local computer.
4. Go to the **PowerPack Manager** page (System > Manage > PowerPacks). Click the **[Actions]** menu and choose *Import PowerPack*. When prompted, import "ScienceLogic: PowerFlow PowerPack" version 107.
5. Click the **[Install]** button. For details on installing PowerPacks, see the chapter on *Installing a PowerPack* in the ***PowerPacks*** manual.
6. Go to the **Credential Management** page (Manage > Credentials) and locate the "ScienceLogic: Skylar Automation SSH" credential example. Duplicate the credential and then edit it to define the Name, Hostname/IP, Username, Password, and Private Key, if needed.
7. On the **Device Manager** page (Devices > Device Manager), locate the Skylar Automation virtual device, and click the edit icon (). The **Device Properties** modal appears.
8. On the **[Collections]** tab, click the **[Actions]** button and select *Add Dynamic Application*. The **Dynamic Application** modal appears.
9. Select the "ScienceLogic: Skylar Automation Healthcheck Configuration" Dynamic Application, select the previously saved Skylar Automation SSH credential, and then click **[Save]**. The Dynamic Application is now aligned to the device.
10. Click **[Save]** and close the **Device Properties** modal.

NOTE: To disable collection for the old "REST: Performance Metrics Monitor", you can also choose *Stop Collecting and Remove Data* to cease the collection of historical data.

See the ***Monitoring Skylar Automation*** manual for instructions on using the PowerPack.

Issues Addressed

The following issue was addressed in this release:

- The "Skylar Automation Queue Configuration" Dynamic Application was updated to prevent duplicate events from being raised for the same failed task. (Case: 00655479) (INT-7379)

TIP: To view the latest manuals and release notes for the Skylar Automation Platform, see the *Skylar Automation* docs site.

Known Issues

This PowerPack has the following known issues:

- The **skyautoctl** command with `--json` might take a long time to return an output when collecting data with the "ScienceLogic: Skylar Automation Healthcheck Configuration" Dynamic Application. If you do not see data collected, change the **`timeout settings`** in the SSH credentials to more than 30 seconds.
- The "ScienceLogic: Skylar Automation Healthcheck Configuration" Dynamic Application will not be able to collect data if the "Data Collection: SSH Collector" process has the "Operating State" set to "Enabled" instead of "Disabled".
- The Active Queues Group of the "ScienceLogic: Skylar Automation Workers Configuration" Report displays records that appear to be duplicates because the records do not have unique identifiers.
- The error message that indicates the reason for failure on the "ScienceLogic: Skylar Automation Healthcheck Configuration" Dynamic Application gets truncated if the message is more than 128 characters. The same happens for Information messages if the text cannot fit on a single row.
- In the "ScienceLogic: Skylar Automation Healthcheck Configuration" Dynamic Application, the Information message of the **get cb cluster status** Healthcheck lacks proper formatting for extra characters.
- The "ScienceLogic: Skylar Automation Workers Configuration" Report shows "message" as Workers name and "Unauthorized" as Workers status in Workers Group when 401 status is displayed as status code for Application endpoint.
- The "ScienceLogic: Skylar Automation Healthcheck OK" Event Policy displays a message that includes an "\n" character because the "ScienceLogic: Skylar Automation Healthcheck Configuration" report is not applying the proper format before triggering the event.

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