



Skylar Compliance SyncPack

Release Notes Version 3.0.1

Overview

Version 3.0.1 of the "Skylar Compliance" (formerly Restorepoint) SyncPack updates the logic used when fetching logs, converts the "Trigger Update Event Info App" and "Trigger Change Detection App" applications into a single processing step in the "Get List of Logs" application, and updates backup failure messages from the SyncPack to report correctly in Skylar One.

This SyncPack uses the "Skylar Compliance" (formerly Restorepoint) PowerPack.

This document covers the following topics:

- Features Included in this Release* 3
- Known Issues* 3
- System Requirements* 3
- Installing the SyncPack* 4

Features Included in this Release

The following features were added in this release:

- Updated the logic used when fetching logs to allow for faster log iteration and processing.
- Converted the "Trigger Update Event Info App" and "Trigger Change Detection App" applications into a single processing step in the "Get List of Logs" application, which reduces the number of triggering applications and improves application efficiency. (Case: 00603826)
- Backup failure messages from the "Skylar Compliance" SyncPack now correctly report in Skylar One.

TIP: To view the latest manuals for the Skylar Automation (formerly PowerFlow) Platform, see the [Skylar Automation](#) page. To view the latest release notes for Skylar Automation, see [Skylar Automation Release Notes](#).

Known Issues

This release of the "Skylar Compliance" SyncPack has the following known issues:

- The account that is being used by Skylar Automation to authenticate into Skylar One must have the secondary organization membership set to "(All Organizations)" to enable Skylar Automation to pull device lists from all organizations. (Case: 00364872)

System Requirements

This release of the "Skylar Compliance" SyncPack requires the following:

- Skylar Automation (PowerFlow) platform version 3.1.0 or later.
- "Base Steps" SyncPack version 1.6.0 or later.
- Skylar One version 12.3.x or later. For details on upgrading SL1, see the relevant [Skylar One Platform Release Notes](#).
- "Skylar Compliance" PowerPack version 107 or later.
- Skylar Compliance (formerly Restorepoint) version 5.6.x or later.

The following table lists the port access required by the Skylar Automation platform and this SyncPack:

Source IP	Skylar Automation Destination	Skylar Automation Source Port	Destination Port	Requirement
Skylar Automation	Skylar One API	Any	TCP 443	Skylar One API Access
Skylar Automation	Skylar Compliance API	Any	TCP 443	Skylar ComplianceAPI Access
Skylar Automation	Skylar One Database	Any	TCP 7706	Skylar One Database Access

Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support Center.

To locate and download the SyncPack:

1. Go to the ScienceLogic Support site at <https://support.sciencelogic.com/s/>.
2. Click the **[Skylar Automation]** tab and select *SyncPacks*.
3. In the **Search** field, type the name of this SyncPack and select it from the search results. The **Release Version** page appears.
4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
5. Click the **[Download File]** button to download the SyncPack.

After you download a SyncPack, you can import it to the Skylar Automation (formerly PowerFlow) platform using the Skylar Automation user interface.

To import a SyncPack in the Skylar Automation user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the **.whl** file for the SyncPack you want to install. You can also drag and drop a **.whl** file to the **Import SyncPack** page.
3. Click **[Import]**. Skylar Automation registers and uploads the SyncPack. The SyncPack is added to the **SyncPacks** page.

NOTE: You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the Skylar Automation user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⋮) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the Skylar Automation system.

TIP: If you do not see the SyncPack that you want to install, click the Filter icon (☰) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported SyncPacks.

2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that SyncPack. For a successful installation, the "Activate & Install SyncPack" Skylar Automation application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same SyncPack on your Skylar Automation system, you can click the **[Actions]** button (⋮) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

© 2003 - 2026, ScienceLogic, Inc.

All rights reserved.

ScienceLogic™, the ScienceLogic logo, and ScienceLogic's product and service names are trademarks or service marks of ScienceLogic, Inc. and its affiliates. Use of ScienceLogic's trademarks or service marks without permission is prohibited.

ALL INFORMATION AVAILABLE IN THIS GUIDE IS PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. SCIENCELOGIC™ AND ITS SUPPLIERS DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.

Although ScienceLogic™ has attempted to provide accurate information herein, the information provided in this document may contain inadvertent technical inaccuracies or typographical errors, and ScienceLogic™ assumes no responsibility for the accuracy of the information. Information may be changed or updated without notice. ScienceLogic™ may also make improvements and / or changes in the products or services described herein at any time without notice.

ScienceLogic

800-SCI-LOGIC (1-800-724-5644)

International: +1-703-354-1010