



Skylar Compliance SyncPack

Release Notes Version 3.0.2

Overview

Version 3.0.2 of the "Skylar Compliance" (formerly Restorepoint) SyncPack addresses an issue with unbounded API queries and updates the step data of the "Get Collector Group from Skylar One" step to allow proper mapping of the Skylar Compliance agent.

This SyncPack uses the "Skylar Compliance" (formerly Restorepoint) PowerPack.

This chapter covers the following topics:

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Issues Addressed in this Release

The following issues were addressed in this release:

- Updated the step data of the "Get Collector Group from Skylar One" step to allow proper mapping of the Skylar Compliance agent, which in turn allows the agent to correctly associate with Skylar One using the collector ID. (Case: 00638341)
- Addressed an issue with unbounded API queries which caused log collection to take much longer than usual due to the continuous growth of logs during pagination. (Case: 00628258)

TIP: To view the latest manuals for the Skylar Automation (formerly Skylar Automation) Platform, see the [Skylar Automation](#) page. To view the latest release notes for Skylar Automation, see [Skylar Automation Release Notes](#).

Known Issues

This release of the "Skylar Compliance" SyncPack has the following known issues:

- The account that is being used by Skylar Automation to authenticate into Skylar One must have the secondary organization membership set to "(All Organizations)" to enable Skylar Automation to pull device lists from all organizations. (Case: 00364872)

System Requirements

This release of the "Skylar Compliance" SyncPack requires the following:

- Skylar Automation (Skylar Automation) platform version 3.1.0 or later.
- "Base Steps" SyncPack version 1.6.0 or later.
- Skylar One version 12.3.x or later. For details on upgrading Skylar One, see the relevant [Skylar One Platform Release Notes](#).
- "Skylar Compliance" PowerPack version 107 or later.
- Skylar Compliance (formerly Restorepoint) version 5.6.x or later.

The following table lists the port access required by the Skylar Automation platform and this SyncPack:

Source IP	Skylar Automation Destination	Skylar Automation Source Port	Destination Port	Requirement
Skylar Automation	Skylar One API	Any	TCP 443	Skylar One API Access
Skylar Automation	Skylar Compliance API	Any	TCP 443	Skylar ComplianceAPI Access
Skylar Automation	Skylar One Database	Any	TCP 7706	Skylar One Database Access

Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support Center.

To locate and download the SyncPack:

1. Go to the ScienceLogic Support Center at <https://support.sciencelogic.com/s/>.
2. Click the **[Skylar Automation]** tab and select *SyncPacks*.
3. In the **Search** field, type the name of this SyncPack and select it from the search results. The **Release Version** page appears.
4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
5. Click the **[Download File]** button to download the SyncPack.

After you download a SyncPack, you can import it to the Skylar Automation (formerly Skylar Automation) platform using the Skylar Automation user interface.

To import a SyncPack in the Skylar Automation user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the **.whl** file for the SyncPack you want to install. You can also drag and drop a **.whl** file to the **Import SyncPack** page.
3. Click **[Import]**. Skylar Automation registers and uploads the SyncPack. The SyncPack is added to the **SyncPacks** page.

NOTE: You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the Skylar Automation user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⋮) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the Skylar Automation system.

TIP: If you do not see the SyncPack that you want to install, click the Filter icon (☰) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported SyncPacks.

2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that SyncPack. For a successful installation, the "Activate & Install SyncPack" Skylar Automation application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same SyncPack on your Skylar Automation system, you can click the **[Actions]** button (⋮) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

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