



Skylar Compliance SyncPack

Release Notes Version 3.2.0

Overview

Version 3.2.0 of the "Skylar Compliance" (formerly Restorepoint) SyncPack adds support for domain-level credential filtering and routing, adds the new generate_report toggle to the "Skylar Compliance: Get the List of Logs" application, and addresses an issue with the "Skylar Compliance: Gather Compliance Logs" application.

This SyncPack uses the "Skylar Compliance" PowerPack.

This chapter covers the following topics:

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Features Included in this Release

This section describes the new features and enhancements included in this release:

What's new: Support for domain-level credential filtering and routing. Version 3.2.0 of the Skylar Compliance SyncPack adds support for domain-level filtering and routing to allow multiple Skylar One instances to connect to a single Skylar Compliance instance. This includes the following enhancements:

- Updated the "Skylar Compliance: Fetch Credentials from Skylar One" application to read domain information while processing credential data. As a result, Skylar Automation can now fetch devices using domain-level filtering and route them to the correct Skylar One server.
- Added the new "Skylar Compliance: Create Domains & Mapping from Cache" application, which compares and creates domains in the Skylar Compliance system and prepares data for mapping by the other steps in the SyncPack.
- Implemented organization-to-domain mapping in the "Skylar Compliance: Gather Compliance Logs" application, which now filters devices based on specific domain mapping and applies the required host information for routing.

NOTE: In order for the mapping to function correctly, the following must be true:

- The "Fetch Skylar One Organizations" application in the "Skylar One" SyncPack must have been run for all Skylar One instances.
- The "Skylar Compliance: Create Domains & Mapping from Cache" application must have been run first to populate the Skylar Compliance cache.
- The "Skylar Compliance: Sync Devices" application must have been run to place devices in all mapped Skylar Compliance domains.

- Implemented organization-to-domain mapping in the "Skylar Compliance: Get the List of Logs" application, which ensures devices are filtered by mapped domains and attaches the proper host information for routing, ensuring relevant logs are fetched and forwarded for each organization.
- Implemented device-to-domain mapping in the "Skylar Compliance: Device Onboarding" application using domains created in the "Create Domains and Mapping" step to ensure devices are associated with the correct domains during device onboarding. Skylar Automation retrieves the domain value from the cache based on the organization globally unique identifier (GUID) and maps it to the corresponding device ID, thereby linking each device to its associated domain.

NOTE: To successfully use device-to-domain ID mapping, the following prerequisites must be true:

- The Skylar One AP2 version must be 8.18.43-81 or later.
- You must configure and enable the GQL_FORCE_GUIDS GraphQL feature toggle. For more information, see [Enabling GUID Identifiers](#).

The following additional features were added in this release:

- Added the new ***generate_report*** toggle to the "Skylar Compliance: Get the List of Logs" application, which, when toggled on, generates a report after all steps are completed that displays the device ID and name for all devices for which backups failed.

Issues Addressed in this Release

The following issues were addressed in this release:

- Addressed an issue with the "Skylar Compliance: Gather Compliance Logs" application that prevented the application from returning results as expected due to a mismatched parameter value between Skylar One and Skylar Compliance.

TIP: To view the latest manuals for the Skylar Automation Platform, see the [Skylar Automation](#) page. To view the latest release notes for Skylar Automation, see [Skylar Automation Release Notes](#).

Known Issues

This release of the "Skylar Compliance" SyncPack has the following known issues:

- The account that is being used by Skylar Automation to authenticate into Skylar One must have the secondary organization membership set to "(All Organizations)" to enable Skylar Automation to pull device lists from all organizations. (Case: 00364872)

System Requirements

This release of the "Skylar Compliance" SyncPack requires the following:

- Skylar Automation platform version 3.0.0 or later. For MCP tools to work or be available, you must be using Skylar Automation platform version 3.4.0 or later.
- "Base Steps" SyncPack version 1.7.0 or later.
- Skylar One version 12.3.x or later. For details on upgrading Skylar One, see the relevant [Skylar One Platform Release Notes](#).
- "Skylar Compliance" PowerPack version 107 or later.
- Skylar Compliance (formerly Restorepoint) version 5.6 or later.

NOTE: To successfully use device-to-domain ID mapping, the following prerequisites must be true:

- The Skylar One AP2 version must be 8.18.43-81 or later.
- You must configure and enable the GQL_FORCE_GUIDS GraphQL feature toggle. For more information, see [Enabling GUID Identifiers](#).

The following table lists the port access required by the Skylar Automation platform and this SyncPack:

Source IP	Skylar Automation Destination	Skylar Automation Source Port	Destination Port	Requirement
Skylar Automation	Skylar One API	Any	TCP 443	Skylar One API Access
Skylar Automation	Skylar Compliance API	Any	TCP 443	Skylar ComplianceAPI Access
Skylar Automation	Skylar One Database	Any	TCP 7706	Skylar One Database Access

Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support Center.

To locate and download the SyncPack:

1. Go to the ScienceLogic Support Center at <https://support.sciencelogic.com/s/>.
2. Click the **[Skylar Automation]** tab and select *SyncPacks*.
3. In the **Search** field, type the name of this SyncPack and select it from the search results. The **Release Version** page appears.
4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
5. Click the **[Download File]** button to download the SyncPack.

After you download a SyncPack, you can import it to the Skylar Automation (formerly Skylar Automation) platform using the Skylar Automation user interface.

To import a SyncPack in the Skylar Automation user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the **.whl** file for the SyncPack you want to install. You can also drag and drop a **.whl** file to the **Import SyncPack** page.
3. Click **[Import]**. Skylar Automation registers and uploads the SyncPack. The SyncPack is added to the **SyncPacks** page.

NOTE: You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the Skylar Automation user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⋮) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the Skylar Automation system.

TIP: If you do not see the SyncPack that you want to install, click the Filter icon (≡) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported SyncPacks.

2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that SyncPack. For a successful installation, the "Activate & Install SyncPack" Skylar Automation application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same SyncPack on your Skylar Automation system, you can click the **[Actions]** button (⋮) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

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