



SL1 Notifications Base Synchronization PowerPack Release Notes

Version 1.0.2

Overview

Version 1.0.2 of the *SL1 Notifications Base Synchronization PowerPack* adds a step and an application. This version also addresses an issue concerning an application name.

NOTE: Version 101 of the PowerPack was not released. All updates from version 101 are included in version 102 and documented in these release notes.

NOTE: After the 2.1.0 release of the Integration Service platform, the *Integration Service* was rebranded as *SL1 PowerFlow*.

NOTE: The label "SyncPack" is used in place of "Synchronization PowerPack" in the PowerFlow user interface.

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System Requirements

SL1 Notifications Base Synchronization version 1.0.2 requires:

- **SL1 PowerFlow platform version:** 2.0.0 or later.

Installing the Synchronization PowerPack

A Synchronization PowerPack file has the **.whl** file extension type. You can download the Synchronization PowerPack file from the ScienceLogic Support site.

To locate and download the Synchronization PowerPack:

1. Go to the [ScienceLogic Support site](#).
2. Click the **[Product Downloads]** tab and select *PowerPacks*.
3. In the **Search PowerPacks** field, search for this Synchronization PowerPack and select it from the search results. The **Release Version** page appears.
4. On the **[PowerPack Versions]** tab, click the name of the Synchronization PowerPack version that you want to install. The **Release File Details** page appears.
5. Click the **[Download File]** button or click the name of the **.zip** file containing the **.whl** file for this Synchronization PowerPack to download the Synchronization PowerPack.

NOTE: Synchronization PowerPacks do not require a specific license. After you download a Synchronization PowerPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a Synchronization PowerPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the **.whl** file for the Synchronization PowerPack you want to install.

TIP: You can also drag and drop a **.whl** file onto the **Import SyncPack** page.

3. Click **[Import]**. PowerFlow registers and uploads the Synchronization PowerPack. The Synchronization PowerPack is added to the **Synchronization PowerPacks** page.

NOTE: You cannot edit the content package in a Synchronization PowerPack published by ScienceLogic. You must make a copy of a ScienceLogic Synchronization PowerPack and save your changes to the new Synchronization PowerPack to prevent overwriting any information in the original Synchronization PowerPack when upgrading.

To install a Synchronization PowerPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⚙) for the Synchronization PowerPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a Synchronization PowerPack that is already activated and installed, you can choose to "force" installation across all the nodes in the PowerFlow system.

TIP: If you do not see the PowerPack that you want to install, click the Filter icon (☰) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported PowerPacks.

2. Click **[Yes]** to confirm the activation and installation. When the Synchronization PowerPack is activated, the **SyncPacks** page displays a green check mark icon for that Synchronization PowerPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that Synchronization PowerPack. For a successful installation, the "Activate & Install Synchronization PowerPack" PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same Synchronization PowerPack on your PowerFlow system, you can click the **[Actions]** button (⚙) for that Synchronization PowerPack and select *Change active version* to activate a different version other than the version that is currently running.

Enhancements and Addressed Issues

The following enhancements and addressed issues are included in version 1.0.2 of the *SL1 Notifications Base Synchronization PowerPack*:

- The "Create Email to Account Map" step was added to the Synchronization PowerPack.
- The "Save Email to Account Map on Cache" application was added to the Synchronization PowerPack. This application uses the "Create Email to Account Map" step to collect account information from SL1 and creates a dictionary that maps emails to accounts. This dictionary is saved to the cache to reduce the number of calls to SL1.
- An issue was addressed in which an existing application name conflicted with other Synchronization PowerPacks. The "Bulk Update Events" application was renamed "Bulk Update SL1 Events".

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