



Tandberg: Infrastructure PowerPack Release Notes

Version 107

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Overview

Version 107 of the "Tandberg: Infrastructure" PowerPack includes new event policies and updates to existing alert policies.

- **Minimum Required Platform Version:** 8.7.0

Before You Install or Upgrade

Ensure that you are running version 8.7.0 or later of SL1 before installing the "Tandberg: Infrastructure" PowerPack.

NOTE: For details on upgrading SL1, see the relevant [SL1 Platform Release Notes](#).

Installation and Upgrade Process

TIP: By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

NOTE: If you are currently using the Dynamic Applications in this PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page (Product Downloads > PowerPacks & SyncPacks) at the [ScienceLogic Support Site](#).
2. In SL1, go to the **PowerPacks** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and choose *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and navigate to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack is added to the **PowerPack Manager** page.

Features

Tandberg: InfrastructurePowerPack version 107 includes the following features:

- Dynamic Applications that enable the ScienceLogic platform to discover, model, and monitor Cisco (Tandberg) video infrastructure devices
- Event Policies that are triggered when Cisco video infrastructure component devices meet certain status criteria
- Device Classes for each type of Cisco video infrastructure component device monitored
- Sample credentials for discovering Cisco video infrastructure component devices

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in this release:

- The "Tandberg: VCS Disconnect Cause is not normal" alert was added to the "Tandberg: VCS Call Details" Dynamic Application.
- The "VCS Device Warning Failed to load Call Policy File" alert was added to the "Tandberg: VCS Status" Dynamic Application.
- The "Cisco: Expressway NTP Condition Not Ok" alert in the "Cisco: Expressway NTP Configuration" Dynamic Application was updated to have a standard expiry delay time so the alert will clear as expected.
- The "Enabled" and "Running" collection objects were renamed "Enabled Status" and "Running Status" in the "Tandberg: VCS Status" Dynamic Application.
- The "Device Warning Occurred" and "Device Warning Application Failed" alerts in the "Tandberg: VCS Status" Dynamic Application were updated to prevent the alerts from triggering after they have been acknowledged through the VCS user interface.
- The following event policies, associated with alert policies in the "Tandberg: Codian TS Status" Dynamic Application, were updated to have an expiry delay of 15 minutes:
 - TAA-TS gatekeeper or SIP registration enabled
 - TAA-TS gatekeeper registration enabled
 - TAA-TS SIP registration enabled
- The "gatekeeperAddress" collection object was added to the "Tandberg: Codian TS Configuration" Dynamic Application to address an issue in which the user could not see which gatekeeper would successfully register or fail registration.
- Descriptions were added to the following event policies in the "Tandberg: Codian TS Port Utilization" Dynamic Application:
 - TAA-TS Audio Port Utilization Exceeded Threshold
 - TAA-TS Audio Port Utilization Returned to Normal
 - TAA-TS Presentation Port Utilization Exceeded Threshold

- TAA-TS Presentation Port Utilization Returned to Normal
- TAA-TS Video Port Utilization Exceeded Threshold
- TAA-TS Video Port Utilization Returned to Normal

Known Issues

There are no known issues that affect 107 of the "Tandberg: Infrastructure" PowerPack.

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