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# Tandberg: Infrastructure PowerPack Release Notes

Version 108

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## Overview

Version 108 of the "Tandberg: Infrastructure" PowerPack includes SVG icons for Device Classes and new VCS alerts and events.

- **Minimum Required Platform Version:** 8.10.0

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## Before You Install or Upgrade

Ensure that you are running version 8.10.0 or later of SL1 before installing the "Tandberg: Infrastructure" PowerPack.

**NOTE:** For details on upgrading SL1, see the relevant [SL1 Platform Release Notes](#).

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## Installation and Upgrade Process

**TIP:** By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

**NOTE:** If you are currently using the Dynamic Applications in this PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page (Product Downloads > PowerPacks & SyncPacks) at the [ScienceLogic Support Site](#).
2. In SL1, go to the **PowerPacks** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and choose *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and navigate to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack is added to the **PowerPack Manager** page.

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## Features

*Tandberg: Infrastructure* PowerPack version 108 includes the following features:

- Dynamic Applications that enable the ScienceLogic platform to discover, model, and monitor Cisco (Tandberg) video infrastructure devices
- Event Policies that are triggered when Cisco video infrastructure component devices meet certain status criteria
- Device Classes for each type of Cisco video infrastructure component device monitored
- Sample credentials for discovering Cisco video infrastructure component devices

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## Enhancements and Issues Addressed

The following enhancements and addressed issues are included in version 108 of the *Tandberg: Infrastructure PowerPack*:

- New SVG Icons were added to the Device Classes in the PowerPack for the new user interface. **NOTE:** This update does not impact the classic SL1 user interface.
- The following "Tandberg: VCS Status" Dynamic Application Alert/Events were disabled by default to prevent false positives. If customers want to enable and use these Dynamic Applications, Event Suppression needs to be used on the VCS/Expressway devices that do not have this feature configured to prevent the false positives:
  - Cisco: Expressway Calendar Connector is not Enabled
  - Cisco: Expressway Call Connector is not Enabled
  - Cisco: Expressway Management Connector is not Enabled
- The **Collector Affinity** property was updated from *Default* to *Root device collector* for all Tandberg Infrastructure Dynamic Applications.
- The "Tandberg: VCS Status" Dynamic Application includes two new Alerts/Events:
  - VCS Call License Limit Reached
  - VCS Capacity Warning
- The sample credential "Tandberg: VCS Status" was updated to include three entries in the HTTP Headers fields. These entries will filter the creating and suppression of alerts generated by the "Tandberg: VCS Call Details" Dynamic Application.

**NOTE:** These headers are not intended to be used in the actual HTTP connection.

- On some VCS devices, a string is returned as the cause for a VCS call, rather than an integral value, resulting in an exception. The "Tandberg: VCS Call Details" Dynamic Application was updated to handle the exception quietly, and string cause values are ignored.
- An issue was addressed in the "Tandberg: VCS Status" Dynamic Application in which it was not correctly collecting the "Type" collection object for IM&P devices.

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## Known Issues

The following known issue affects version 108 of the *Tandberg: Infrastructure PowerPack*:

- The PowerPack will not install on SL1 systems configured to be Federal Information Processing Standards (FIPS)-compliant until the new user interface available with SL1 version 8.12.0 and later supports FIPS systems.

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800-SCI-LOGIC (1-800-724-5644)

International: +1-703-354-1010