



Tandberg: Infrastructure PowerPack Release Notes

Version 109

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Overview

Version 109 of the "Tandberg: Infrastructure" PowerPack includes updates for Python 3 compatibility and fixes to several issues.

- **Minimum Required SL1 Version:** 12.1.2

Before You Install or Upgrade

Ensure that you are running version 12.1.2 or later of SL1 before installing the "Tandberg: Infrastructure" PowerPack.

NOTE: For details on upgrading SL1, see the relevant [SL1 Platform Release Notes](#).

Installation and Upgrade Process

TIP: By default, installing a new version of a PowerPack will overwrite all content in that PowerPack that has already been installed on the target system. You can use the **Enable Selective PowerPack Field Protection** setting in the **Behavior Settings** page (System > Settings > Behavior) to prevent the new version of the PowerPack from overwriting local changes for some commonly customized fields.

NOTE: If you are currently using the Dynamic Applications in this PowerPack to monitor devices, collection errors might occur for one or two polling cycles during the installation of a new version. To prevent collection errors during an upgrade, you can optionally disable collection for monitored devices before performing the following steps and re-enable collection after the upgrade.

To install this PowerPack:

1. Search for and download the PowerPack from the **PowerPacks** page (Product Downloads > PowerPacks & SyncPacks) at the [ScienceLogic Support Site](#).
2. In SL1, go to the **PowerPacks** page (System > Manage > PowerPacks).
3. Click the **Actions** menu and choose *Import PowerPack*. The **Import PowerPack** modal appears.
4. Click **[Browse]** and navigate to the PowerPack file from step 1.
5. Select the PowerPack file and click **[Import]**. The **PowerPack Installer** modal displays a list of the PowerPack contents.
6. Click **[Install]**. The PowerPack is added to the **PowerPack Manager** page.

Features

"Tandberg: Infrastructure" PowerPack version 109 includes the following features:

- Dynamic Applications that enable the ScienceLogic platform to discover, model, and monitor Cisco (Tandberg) video infrastructure devices
- Event policies that are triggered when Cisco video infrastructure component devices meet certain status criteria
- Device classes for each type of Cisco video infrastructure component device monitored
- Sample credentials for discovering Cisco video infrastructure component devices

Enhancements and Issues Addressed

The following enhancements and addressed issues are included in this release:

- All Dynamic Applications are now compatible with Python 3.
- Added a new execution environment that is compatible with Python 3 to version 109 of the "Tandberg Infrastructure" PowerPack.
- Resolved an issue where the "The Tandberg: VCS Status" Dynamic Application was not returning any data.
- Resolved an issue where the "Tandberg: VCS Call Details" and "Tandberg: VCS Registration" Dynamic Applications were not collecting data.
- Resolved an issue where syntax errors occurred in alert formulas that reference the collection object.

Known Issues

There are no known issues that affect 109 of the "Tandberg: Infrastructure" PowerPack.

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