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# Webex Synchronization PowerPack Release Notes

Version 1.0.0

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## Overview

Version 1.0.0 of the "Webex" SyncPack is the initial release of the SyncPack. This release contains PowerFlow applications, a configuration template, and steps that you can use to send changes to SL1 events to the corresponding Webex channel.

This SyncPack uses the "Webex Automation" PowerPack.

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## Included Features

The following applications are included in this SyncPack:

- **Create Room For Event.** Creates a Webex room from an event.
- **Created Room Event Notification.** Sends a notification when a room has been created.
- **Major Event Notification.** Notifies the user of a "Major" event.
- **Sync Event Status From Webex To SL1.** Syncs the status of events between Webex and SL1.

The following configuration object is included in the SyncPack:

- **Sample Webex Config.** This configuration object can be used as a template after the SyncPack is installed on the PowerFlow system.

The following steps are included in this SyncPack:

- Create Webex Room
- Create SL1 Payload
- Delete Event From SL1
- Fetch Room ID From Name
- Fetch User Email
- Fetch User Input
- Invite Users To Room
- Post Event Card To Webex
- Post Update To SL1

**TIP:** To view the latest manuals for the SL1 PowerFlow Platform, see the [SL1 PowerFlow](#) page. To view the latest release notes for PowerFlow, see [SL1 PowerFlow Release Notes](#).

## System Requirements

Version 1.0.0 of the "Webex" SyncPack requires:

- SL1 PowerFlow platform version 2.5.0 or later.
- SL1 version 11.2.0 or later. For details on upgrading SL1, see the relevant [SL1 Platform Release Notes](#).
- "Webex Automation PowerPack" version 100 or later.

The following table lists the port access required by the PowerFlow platform and this SyncPack:

Source IP	Destination	Source Port	Destination Port	Requirement
PowerFlow	SL1 API	Any	TCP 443	SL1 API Access
PowerFlow	Webex API	Any	TCP 443	Webex API Access

## Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support site.

To locate and download the SyncPack:

1. Go to the ScienceLogic Support site at <https://support.sciencelogic.com/s/>.
2. Click the **[Product Downloads]** tab and select *PowerPacks*.
3. In the **Search PowerPacks** field, search for this SyncPack and select it from the search results. The **Release Version** page appears.
4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
5. Click the **[Download File]** button to download the .zip file containing the SyncPack.

After you download a SyncPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the **.whl** file for the SyncPack you want to install. You can also drag and drop a **.whl** file to the **Import SyncPack** page.
3. Click **[Import]**. PowerFlow registers and uploads the SyncPack. The SyncPack is added to the **SyncPacks** page.

**NOTE:** You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⋮) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

**NOTE:** If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the PowerFlow system.

**TIP:** If you do not see the PowerPack that you want to install, click the Filter icon (≡) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported PowerPacks.

2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that SyncPack. For a successful installation, the "Activate & Install SyncPack" PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.
4. If you have other versions of the same SyncPack on your PowerFlow system, you can click the **[Actions]** button (⋮) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

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