

# xMatters Incident Integration PowerPack

Release Notes, version 100

### Overview

Version 100 of the "xMatters Incident Integration" PowerPack contains run book automations that you can use to integrate with the xMatters SyncPack. You can configure these automations to create incidents with xMatters.

This document covers the following topics:

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## Before You Install

Ensure that you are running version 11.2.0 or later of SL1 before installing "xMatters Incident Integration" PowerPack version 100.

NOTE: For details on upgrading SL1, see the relevant SL1 Platform Release Notes.

## Installation Process

To install this PowerPack:

- 1. Search for and download the PowerPack from the PowerPacks page on the ScienceLogic Support Site.
- 2. In SL1, go to the **PowerPack Manager** page (System > Manage > PowerPacks).
- 3. Click the Actions menu and choose Import PowerPack. The Import PowerPack modal appears.
- 4. Click [Browse] and navigate to the PowerPack file from step 1.
- 5. Select the PowerPack file and click [Import]. The PowerPack Installer modal displays a list of the PowerPack contents.
- 6. Click [Install]. The PowerPack is added to the PowerPack Manager page.

## Features Included in this Release

This release includes the following features:

• The following run book automations and corresponding action policies to automate creating and updating incidents in xMatters from SL1:

Before You Install

° xMatters: Trigger

° xMatters: Resolve

° xMatters: Acknowledge Event

° xMatters: Oncall

• A sample SOAP/XML credential for sending event payload information to PowerFlow using the run book automations.

# Known Issues

This release has no known issues.

3 Known Issues

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