



SL1 Notifications Base SyncPack Release Notes

Version 1.0.2

Overview

Version 1.0.2 of the "SL1 Notifications Base" SyncPack adds a step and an application. This version also addresses an issue concerning an application name.

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Enhancements and Addressed Issues

The following enhancements and addressed issues are included in this release of the SyncPack:

- The "Create Email to Account Map" step was added to the SyncPack.
- The "Save Email to Account Map on Cache" application was added to the SyncPack. This application uses the "Create Email to Account Map" step to collect account information from SL1 and creates a dictionary that maps emails to accounts. This dictionary is saved to the cache to reduce the number of calls to SL1.
- An issue was addressed in which an existing application name conflicted with other SyncPacks. The "Bulk Update Events" application was renamed "Bulk Update SL1 Events".

System Requirements

This release of the "SL1 Notifications Base" SyncPack requires:

- **SL1 PowerFlow platform version:** 2.4.0 or later.

Installing the SyncPack

A SyncPack file has the **.whl** file extension type. You can download the SyncPack file from the ScienceLogic Support site.

To locate and download the SyncPack:

1. Go to the ScienceLogic Support site at <https://support.sciencelogic.com/s/>.
2. Click the **[Product Downloads]** tab and select *PowerPacks*.
3. In the **Search PowerPacks** field, search for this SyncPack and select it from the search results. The **Release Version** page appears.
4. On the **[Files]** tab, click the down arrow next to the SyncPack version that you want to install, and select *Show File Details*. The **Release File Details** page appears.
5. Click the **[Download File]** button to download the .zip file containing the SyncPack.

After you download a SyncPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click **[Import SyncPack]**. The **Import SyncPack** page appears.
2. Click **[Browse]** and select the .whl file for the SyncPack you want to install. You can also drag and drop a .whl file to the **Import SyncPack** page.
3. Click **[Import]**. PowerFlow registers and uploads the SyncPack. The SyncPack is added to the **SyncPacks** page.

NOTE: You cannot edit the content package in a SyncPack published by ScienceLogic. You must make a copy of a ScienceLogic SyncPack and save your changes to the new SyncPack to prevent overwriting any information in the original SyncPack when upgrading.

To activate and install a SyncPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the **[Actions]** button (⚙️) for the SyncPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

NOTE: If you try to activate and install a SyncPack that is already activated and installed, you can choose to "force" installation across all the nodes in the PowerFlow system.

TIP: If you do not see the PowerPack that you want to install, click the Filter icon (☰) on the **SyncPacks** page and select *Toggle Inactive SyncPacks* to see a list of the imported PowerPacks.

2. Click **[Yes]** to confirm the activation and installation. When the SyncPack is activated, the **SyncPacks** page displays a green check mark icon for that SyncPack. If the activation or installation failed, then a red exclamation mark icon appears.
3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that SyncPack. For a successful installation, the "Activate

& Install SyncPack[®] PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.

4. If you have other versions of the same SyncPack on your PowerFlow system, you can click the **[Actions]** button (⚙) for that SyncPack and select *Change active version* to activate a different version other than the version that is currently running.

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