



SL1 10.2.7 Release Notes

SL1 version 10.2.7 (Document revision 1)

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Overview

SL1 version 10.2.7 is a maintenance release that includes package updates to improve security and performance, as well as updates to the device merge and vanish features.

NOTE: SL1 version 10.2.7 does not support deployment in AWS or the SL1 Extended Architecture.

This document covers the following topics:

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TIP: 10.2.7 includes delta-less updates. If you have already deployed 8.6.0 or later, you can import, stage, and deploy a single update file to update to 10.2.7.

Upgrade Notes

CAUTION: SL1 version 10.2.5 included a new WMI client in response to Microsoft security updates. This change enables WMI Dynamic Applications to collect data from hardened Windows servers, but also has a major impact on system scalability.

This change significantly decreases the number of Microsoft Windows servers that can be supported on each Data Collector in your SL1 system. Users who need to monitor Windows devices using WMI should analyze their system resources and capacity before upgrading to 10.2.5 or later. For guidance about sizing, see the updated [Collector Sizing Guidelines for WMI Endpoints](#).

To avoid this impact, ScienceLogic recommends using SNMP collection for two-core Windows servers and PowerShell collection for four-core Windows servers. For more information, see this [Support Knowledge Base article](#).

- You cannot install SL1 version 10.2.7 in AWS RDS/Aurora environments.
- If your SL1 system is not deployed on AWS, then after installing 10.2.7, you can upgrade to the upcoming 11.1.6, 11.2.3, 11.3.1, or 12.1.0 releases.
- There is a known issue that is causing System Updates to the 10.2.x and 11.1.x lines to fail to load Docker images on Data Collector appliances and All-in-One Appliances. For details and the workaround, see the following knowledge base article: <https://support.sciencelogic.com/s/article/5693>
- **If you are running a version prior to 8.12.0, do not install 10.2.7 if you do not plan to immediately consume 10.2.7.** After you import the 10.2.7 release, all appliances in your SL1 system will now use the **new system update**. After you import the 10.2.7 release, you will not be able to stage and deploy any versions of SL1 prior to 8.12.0 or apply patches to versions of SL1 prior to 8.12.0. For details on the new system update, see the release notes for SL1 8.12.0.
- **To install 10.2.7, you must have already imported, staged, and deployed 8.6.0 or a later release.**
- 10.2.7 includes important security updates. **After deploying 10.2.7, you must reboot all appliances in the SL1 Distributed Architecture.** If you would like assistance in planning an upgrade path that meets your security needs while minimizing downtime, please contact your Customer Success Manager.
- ScienceLogic strongly recommends that you review the [Known Issues](#) for SL1 (<https://support.sciencelogic.com/s/known-issues#sort=relevancy>) before installing a new update. For Known Issues specific to 10.2.x, see the [Known Issues](#) section of these release notes

- ScienceLogic strongly recommends that you review the instructions on planning an upgrade, best practices for upgrades, and executing an upgrade. To do so, see the chapter on **Upgrading SL1** in the [System Administration](#) manual.
- Some SL1 updates require you to reboot all SL1 appliances to apply important security updates and then to upgrade MariaDB.

The following table specifies which SL1 updates require you to reboot all SL1 appliances and the required MariaDB version for each SL1 version:

SL1 Release	Requires Reboot?	Required MariaDB Version
10.2.0	Yes	10.4.18
10.2.1	Yes	10.4.18
10.2.2	Yes	10.4.18
10.2.3	Yes	10.4.21
10.2.4	Yes	10.4.22
10.2.4.1	Yes	10.4.22
10.2.5	Yes	10.4.22
10.2.6	Yes	10.4.26
10.2.6.1	Yes	10.4.26
10.2.7	Yes	10.4.27

Caveats

Consider the following caveats before deploying 10.2.7:

- As of 10.1.0, SL1 no longer includes Flash.
- As of 8.12.2, ScienceLogic no longer updates the help that appears when you select the **[Guide]** button. The Unified UI provides a new tool for inline help. Under the user name in the upper right corner, click the down arrow and select **Help**. The browser will open a new window that displays the appropriate page from docs.sciencelogic.com.
- **SL1 updates overwrite changes to the configuration file `/opt/em7/nextui/nextui.env`.** This is a known issue (see <https://support.sciencelogic.com/s/article/1161> and <https://support.sciencelogic.com/s/article/1423>). ScienceLogic recommends that you backup this file before applying an update and then re-apply your changes to this file.
- 8.10.0 and later releases do not support Data Collectors and Message Collectors running the CentOS operating system. ***If your system includes Data Collectors and Message Collectors running the CentOS operating system, contact your Customer Success Manager for details on upgrading Data Collectors and Message Collectors to Oracle Linux before installing 10.2.7.***

- The Knowledge Base includes known vulnerabilities for cross-site scripting and SQL injection. ***If your first installation of SL1 was 8.9.1 or earlier, ScienceLogic strongly recommends that you [disable the Knowledge Base](#).***
- Global Manager, SL1 Extended Architecture, the new UI, and PowerFlow do not provide MUD support in 10.2.x release.
- During the normal system update process, multiple processes are stopped and restarted. This might result in missed polls, gaps in data, and/or unexpected errors. ScienceLogic recommends that you always install ScienceLogic releases during a maintenance window.
- The ScienceLogic system update process starts a background process that can perform any required post-upgrade tasks. The post-patch update process is automatically stopped after 24 hours. However, depending on the size of your database as well as the version from which you are upgrading, the post-upgrade tasks can take several days to perform. If the post-patch update process is stopped after 24 hours, the process will automatically re-start and continue processing from the point at which it was stopped. If you see an event that indicates the post-patch update process was stopped, you do not need to contact ScienceLogic support for assistance until you see the same event for three consecutive days.

New Features in 10.2.7

Devices

- Made several updates to device merge and vanish functionality to ensure those features affect credentials and device relationships as intended.

Security

- 10.2.7 includes multiple package updates to improve security and system performance.

Issues Addressed in 10.2.7

Performance

- Addressed an issue that was causing Data Collectors to experience RAM and SWAP performance issues after discovering Linux servers. (Case: 00287866)

New Features in 10.2.6.1

Security

- 10.2.6.1 includes package updates to address two "critical" security vulnerabilities, ELSA-2022-6834 and ELSA-2022-6878.

New Features in 10.2.6

Security

- 10.2.6 includes package updates that improve security and system performance.

Issues Addressed in 10.2.6

Devices

- Improved the process for deleting large numbers of devices. (Case: 00268318)

New Features in 10.2.5

Security

- Updated packages to address several security vulnerabilities.

WMI

- SL1 collection via WMI Dynamic Applications was refactored in response to Microsoft security updates. WMI Dynamic Applications can now collect data from hardened Windows servers.

CAUTION: This change significantly decreases the number of Microsoft Windows servers that can be supported on each Data Collector in your SL1 system. Users who need to monitor Windows devices using WMI should analyze their system resources and capacity before upgrading to 10.2.5. For guidance about sizing, see the updated [Collector Sizing Guidelines for WMI Endpoints](#).

To avoid this impact, ScienceLogic recommends using SNMP collection for two-core Windows servers and PowerShell collection for four-core Windows servers. For more information, see this [Support Knowledge Base article](#).

New Features in 10.2.4

End-User Licensing Agreement

- Updated the text of the End-User Licensing Agreement.

Security

- General package updates to address security issues and SL1 performance.
- Updated the packages on the containerized service (Streamer Push) that "pushes" collected data from the Data Collector to the Compute Node cluster on SL1 Extended systems. The package updates address security issues and SL1 performance.
- Updated packages for all containerized services for events. The package updates address security issues and SL1 performance.
- Updated packages for the containerized service that ingests Dynamic Application data in SL1 Extended systems. The package updates address security issues and SL1 performance.

Issues Addressed in 10.2.4

Concurrent SNMP Collection

- Concurrent SNMP collection no longer drops polls and creates data gaps when querying SNMPv3 devices with large latency. (Case: 00187707) (Case: 00205232)

Device Groups

- The Device Group Editor page (Registry > Devices > Device Groups > create/edit) now loads successfully regardless of the number of devices or the complexity of the dynamic rules. (Case: 00202034)

Events

- Event Suppression now works as expected on devices in Device Groups. (Case: 00220570) (Case: 0022963)

PowerShell Dynamic Applications

- Made improvements to the performance of legacy PowerShell Dynamic Applications:
 - If a PowerShell command takes longer than 90 seconds to execute on a device, SL1 will terminate that PowerShell command, and the collection data for that PowerShell command on that specific device during that collection session will be lost.

NOTE: In most cases, PowerShell commands take 2-5 seconds to execute on a device. The new 90-second timeout prevents "hung" responses from blocking the execution of other PowerShell commands in the same Dynamic Application. If you require a longer timeout, please see the Knowledge Base Article <KBA link>

- This new behavior will not affect:

- any other PowerShell commands from the same Dynamic Application during the same collection session
 - the next collection session for that Dynamic Application for that device
 - any other Dynamic Applications for that device
- If SL1 terminates a PowerShell command, SL1 will create a log entry and also trigger an event.
 - In addition, if a connection to a Windows server is closed without closing the PowerShell command, the orphaned PowerShell command will continue to exist on the Windows device for 2 minutes and then will automatically close.

New Features in 10.2.3

Security

- Package updates in response to Critical CVE-2021-43527.
- Package updates to address security issues and SL1 performance.
- Package updates for the following CVEs and ELSAs:
 - CVE-2019-11244, CVE-2019-11246, CVE-2019-11249, CVE-2019-9512, CVE-2019-9514, CVE-2019-9946, CVE-2019-1002101, CVE-2019-11251, CVE-2019-11247, CVE-2020-8555, CVE-2020-10749, CVE-2020-13379, CVE-2020-8554, CVE-2020-8555, CVE-2020-10749, CVE-2020-16845, CVE-2020-28914
 - ELSA-2019-4816, ELSA-2019-4593, ELSA-2020-5725, ELSA-2020-5726, ELSA-2020-5727, ELSA-2020-5825, ELSA-2020-5827, ELSA-2020-5828, ELSA-2021-9028

Issues Addressed in 10.2.3

Dashboards

- In Dashboards, map widgets now correctly auto-refresh. (Case: 00201978)

Device Groups

- Addressed an issue where the rules for dynamic Device Groups caused SL1 to slow down and eventually display a "502 Bad Gateway" error. (Case: 00212985)

Dynamic Applications

- Dynamic Applications are no longer mis-aligned to Microsoft Windows servers.

System Update

- The timeout value has been increased to prevent multiple timeouts during upgrade. Moved the timeout setting for OS processes to the master.system_custom_config table, in the os_process_timeout column, instead of using the value in the credential. (Case: 00186868) (Case: 00181625)

New Features in 10.2.2

Backups

- Configuration backups now include the RSA host key for the Database Server.

Database Server

- SL1 Database Servers now includes kubectl for k8s 1.16 and supporting packages.

Security

- Update packages to improve security and performance.)
- Security updates to address CVE 2021-33909.
- Made security improvements to logging.(Case: 00187629)
- Made security improvements to Log Monitoring Policies (System > Manage > Log File Monitoring Policies). (Case: 00187629)

System

- 10.2.2 includes an improvement to database tables for normalized performance data from Dynamic Applications. In 10.2.2 and later releases, SL1 indexes the tables of normalized performance data during the post-upgrade process. Reports and dashboards that use normalized performance data will no longer lag and will now load large data-sets within seconds.

Issues Addressed in 10.2.2

Devices

- You can now manually purge vanished devices from the Vanished Device Registry page. (Case: 00089588)

Internal Collections Dynamic Applications (ICDA)

- Internal Collections Dynamic Applications (ICDA) no longer cause false alerts for process inventory, services inventory, and file system inventory. (Case: 00157364) (Case: 00161944) (Case: 00164303) (Case: 00167935) (Case: 00169232) (Case: 00175579) (Case: 00179779)

IPv6

- Addressed an issue that was preventing users from adding IPv6 addresses in the IP Address field on the Device Properties page in the classic SL1 user interface. With this update, you can now add an IPv6 IP address and Subnet Mask to a discovered device. (Case: 00157887)

Logging

- Added additional details to the powershell_collector.log to enable troubleshooting. (Case: 00162182)

Issues Addressed in 10.2.1.1

Platform

- A feature that was added to 10.2.0 to improve the performance of dashboards is causing upgrades and installations to hang. The feature added indexes to normalized data from Dynamic Applications. 10.2.1.1 removes this feature. The result of removing this feature is that dashboards that use very large sets of data might be slow. (Case: 00174619) (Case: 00172656)
- Addressed an issue where Docker images failed to load while updating collectors to 10.2.1.1. (Case: 00175811)

New Features in 10.2.1

Authentication

- Existing SSH certificates are stored in SL1 with encryption.
- New SSH certificates are stored in SL1 with encryption and are not displayed during or after import.

New and Updated Packages in 10.2.1

10.2.1 includes multiple package updates to address security issues and improve performance. .

WARNING: *10.2.1 includes important security updates that require you to reboot all AIO appliances and all appliances in the Distributed stack after installing 10.2.1.* If you would like assistance in planning an upgrade path that meets your security needs while minimizing downtime, please contact your Customer Success Manager.

Issues Addressed in 10.2.1

Agent

- The Agent for classic UI now starts successfully on new installations.

Reports

- The vSphere Top Utilization report no longer fails with the error "PHP Fatal error: Call to undefined method groupsWrapper::shouldFilterByGroupId() in /dev/shm/codestore-master_reports.dynamic_reports_new.73.inc". (Case: 00163026)

SSH Concurrent Collection

- SSH Concurrent Collection is disabled by default. Due to a known issue that can degrade collector performance, ScienceLogic strongly discourages you from enabling SSH Concurrent Collection in 10.2.1. This does not affect PowerPacks that use SSH for collection. When concurrent SSH collection is disabled, those PowerPacks will use standard SSH collection. (Case: 00170950)

User Interface

In 10.2.7, the default user interface is the Classic User Interface. To change the default user interface to the Unified UI:

To change the default user interface to the Unified UI:

1. Go to the console of the Administration Portal or open an SSH session to the Administration Portal.
2. Navigate to /opt/em7/share/config/nginx.d
3. At the shell prompt, enter the following:

```
sudo vi em7ngx_web_ui.fragment
```

4. Find this section in the file:

```
location / {
```

```
    root /usr/local/silo/gui/ap/www;
```

```
    index index.em7;
```

```
}
```

5. Edit as follows:

```
location = / {
```

```

proxy_set_header Host $host;

proxy_set_header X-Forwarded-For $remote_addr;

proxy_set_header X-Forwarded-Proto $scheme;

proxy_connect_timeout 10;

proxy_read_timeout 300;

proxy_pass http://localhost:3000;

}

location /em7 {

server_name_in_redirect off;

root /usr/local/silo/gui/ap/www;

index index.em7;

}

```

6. Save your changes to the file (:wq).
7. Restart the web server. To do this, enter the following at the shell prompt:

```
sudo systemctl restart nginx
```

PowerPacks in 10.2.7

Before upgrading to 10.2.7, please verify whether any PowerPacks currently running on your system are “newer” than the PowerPacks included in this SL1 update. If the PowerPack on your system is “newer” than the one included with the SL1 update, you might see spurious error messages. To avoid spurious error messages:

1. Go to the **Device Components** page (Registry > Devices > Device Components).
2. Find each root device associated with the PP you do not want to update and select its checkbox.
3. Click the **Select Action** field and choose *Change Collection State: Disabled (recursive)*. Click the **[Go]** button.
4. Wait five minutes after disabling collection.
5. Install the SL1 update.
6. Go to the **Device Components** page (Registry > Devices > Device Components).

7. Select the checkbox for all affected root devices.
8. In the Select Actions drop-down list, select Change Collection State: Enabled (recursive).
9. Click the **[Go]** button.

The 10.2.0 release included the following PowerPacks that are new or updated and included with the release:

- Cisco: UC Ancillary v103
- Cisco: UCS Standalone Rack Server v103
- Microsoft Hyper-V v101
- Microsoft: Azure v112

For 10.2.0 and later releases, only "Base" PowerPacks will be included with the platform ISO. The following PowerPacks have been removed from the 10.2.0 ISO to comply with the new SL1 pricing model:

NOTE: If you are upgrading from a previous version of SL1, the 10.2.7 upgrade will not remove any existing PowerPacks.

- Aruba Base Pack
- Avocent ACS Pack
- BlueCat Base Pack
- Cisco VPN Pack
- Cisco: AppDynamics
- Couchbase Base Pack
- Coyote Point Base Pack
- Dell OpenManage Old Base Pack
- H3C Base Pack
- IBM Director Base Pack
- LifeSize Endpoint
- Microsoft: Active Directory Server
- Microsoft: DHCP Server
- Microsoft: DNS Server
- Microsoft: Exchange Server
- Microsoft: Exchange Server 2010
- Microsoft: SharePoint Server
- Microsoft: SQL Server
- Microsoft: SQL Server Enhanced
- Tomcat

To upgrade your license and download PowerPacks, contact your Customer Success Manager.

Documentation and release notes for each PowerPack are available at the [PowerPacks Support](#) page.

Disabling the Knowledge Base

The Knowledge Base includes known security vulnerabilities. ScienceLogic no longer supports the Knowledge Base.

- If your first installation of SL1 was 8.9.1 or earlier, ScienceLogic strongly recommends that you disable the Knowledge Base. SL1 provides a setting in the `silos.conf` file to disable the Knowledge Base.
- For newer installations where the first installation was 8.9.2 or later, the Knowledge Base will be disabled by default.

WARNING: The Knowledge Base includes known vulnerabilities for cross-site scripting and SQL injection. ScienceLogic strongly recommends that you disable the Knowledge Base.

To disable the Knowledge Base:

1. Use SSH to connect to the Administration Portal and Database Server or All-In-One (all SL1 appliances that provide a web interface).
2. Use an editor like vi and edit the file `/etc/silos.conf`. In the LOCAL section, add the line:
`kbasedisabled=1`
3. Use an editor like vi and edit the file `/etc/siteconfig/silos.conf.siteconfig`. In the LOCAL section, add the line:
`kbasedisabled=1`
4. Open a browser session and log in to SL1.
5. From the hamburger menu (☰) in the upper right, select *Clear SL1 System Cache*.
6. Upon your next login, the Knowledge Base tab will not appear. Attempts to access the tab will result in an "Access Denied" error message.

Upgrade Process for Systems Running 8.1.0 and Earlier

WARNING: ScienceLogic strongly suggest you contact Customer Support or your Customer Success Manager to plan your migration from CentOS (versions of SL1 prior to 8.1.1) to 10.2.7.

The 8.1.1 release included a complete update of the ScienceLogic appliance operating system from CentOS 5.11 to Oracle Linux. Major operating system components, including the database, web server, and High Availability/Disaster Recovery packages have been updated or replaced by new, industry-standard packages.

When upgrading from a version prior to 8.1.1, each appliance must be migrated to 8.9.0 and the Oracle Linux 7.5 operating system.

Upgrade Process for Systems Running 8.1.1 and Later

TIP: For detailed instructions on planning an upgrade, best practices for upgrades, and executing an upgrade, see the chapter on **Upgrading SL1** in the [System Administration](#) manual or view that chapter [online](#).

If you are running 8.4.0 or earlier and require access to all ticket notes immediately after upgrading, contact ScienceLogic Customer Support for details on manually updating the database schema **before you upgrade**.

If you are running 8.4.0 or earlier and have added one or more custom firewall rules, such as a non-standard port for Phone Home Collectors, you must migrate these rules to firewallld **before you upgrade**. Please contact ScienceLogic Support for more information.

If you are upgrading from a version of SL1 prior to 8.6.0, you will have to import, stage, run the pre-upgrade script, and deploy the update twice: once to upgrade to 8.6.0 and then again to use a delta-less upgrade to the latest update release.

Downloading SL1 Updates on SL1 Systems running 8.1.x - 8.5.x

To download updates for previous SL1 software versions that have reached their End-of-Life date and are no longer supported by ScienceLogic, contact ScienceLogic Support or a designated Customer Success Manager to get the update files.

You must upgrade your system to 8.6.0 and then upgrade again with the newer deltaless upgrade process.

Store the update files in a location that you can use to upload files to the SL1 system.

NOTE: These steps do not affect the performance of SL1. ScienceLogic recommends that you perform these steps at least 3 days before upgrading.

TIP: For detailed instructions on planning an upgrade, best practices for upgrades, and executing an upgrade, see the chapter on **Upgrading SL1** in the [System Administration](#) manual or view that chapter [online](#).

Downloading SL1 Updates on SL1 Systems Running 8.6.0 or Later

If your SL1 System is running version 8.6.0 or later, you can download a single update file and update your SL1 system to the latest release.

Before you can load a patch or update onto your instance of SL1, you must first download the patch or update to your local computer:

1. Log in to the ScienceLogic Support site at <https://support.sciencelogic.com/s/>. Use your ScienceLogic customer account and password to access this site.
2. Select the **[Product Downloads]** button, select the **Product Downloads** menu, and choose *Platform*.
3. Find the release you want and click its name.
4. In the **Release Version** article, click on the link for the release image or release patch you want to download. Scroll to the bottom of the page.
5. Under **Files**, click the link for the file you want to download. The file is downloaded to your local computer.

NOTE: These steps do not affect the performance of SL1. ScienceLogic recommends that you perform these steps at least three days before upgrading.

TIP: For detailed instructions on planning an upgrade, best practices for upgrades, and executing an upgrade, see the chapter on "Upgrading SL1" in the **System Administration** manual or view that chapter [online](#).

Recently Deprecated Features

8.14.0

- Deprecated the SNMP-based version of the ScienceLogic Support PowerPack (EM-30510)
- The SSH Tool has been removed from the Device Toolbox (Registry > Devices > Device Manager > wrench icon > Toolbox). (Case 00022135) (Support ID: 176020), (EM-29178)
- The Content Management page appears in the user interface but has been deprecated. Updates to the user interface are now included in platform updates.

10.1.0

- The Content Management page no longer appears in the user interface.
- Deprecated harProviderSearch and deviceSearch and replaced with override search. (SLUI-7404)
- The Video Reports PowerPack is no longer included with ISO builds. (SOL-6778)
- The Devices > Agent tab is now part of Device Settings (SLUI-6386)

Known Issues

ScienceLogic strongly recommends that you review all known issues for SL1 at <https://support.sciencelogic.com/s/topic/0TO0z000000E6w7GAC/known-issues>.

- There is a known issue in SL1 version 10.2.7 that affects the "IBM: DB2" PowerPack. With this release, the "IBM DB2: Dynamic Application Alignment" Run Book Action will not work as intended to align Dynamic Application to newly discovered servers. This issue does not impact servers that have already been discovered. Therefore, if you must discover new servers, you should do so prior to consuming 10.2.7.
- If you are using SL1 Extended Architecture and have enabled Machine Learning for one or more devices, there is a known issue. If you have changed the default administrator's username or password, there is a known issue when starting the services for Machine Learning. If you encounter this issue, contact ScienceLogic Support for remediation and a workaround.
- 10.2.2 included a performance improvement to database tables for normalized performance data from Dynamic Applications. In 10.2.2 and later releases, SL1 indexes the tables of normalized performance data during the post-upgrade process. After indexing, reports and dashboards that use normalized performance data will no longer lag and will now load large data-sets within seconds.

However, to see performance improvements, customers with very large database tables might have to increase the size of the /tmp directory on the Database Server or manually prune database tables for normalized performance data from Dynamic Applications.

For details, see the Known Issue article 6216: <https://support.sciencelogic.com/s/article/6216>

- There is a known issue with System Updates to the 10.2.x and 11.1.x lines. System Updates can fail to load Docker images on Data Collector appliances and All-in-One Appliances. For details and the workaround, see the Known Issue article 5693: <https://support.sciencelogic.com/s/article/5693>

Known Issues in 10.2.x

Critical Known Issue with the Gen 1 Agent

Upgrading to the 10.2.x causes a service outage with Gen 1 Agents. After upgrade to the 10.2.x line, SL1 can no longer communicate with Gen 1 Agents. ScienceLogic recommends that customers using the Gen 1 Agent not upgrade to the 10.2.x line.

For details on about the known issue and status updates on the fix, please contact ScienceLogic Customer Support.

Major Known Issue with Data Collection

10.2.0 includes a major Known Issue that can cause performance degradation and a potential outage for Data Collectors. (Case: 00170950)

The Concurrent SSH Collection feature is enabled by default on 10.2.0 systems, both upgrades and new installations. The Concurrent SSH Collection feature generates temporary files for each connection attempt to the monitored devices. These temporary files can eventually use all the space in the /var directory of each Data Collector, which can cause performance degradation and a potential outage.

Currently, only the Linux Base Pack PowerPack v103 and later uses concurrent SSH collection.


For full details, see the Knowledge Base Article: <https://support.sciencelogic.com/s/article/5498>

To prevent performance degradation and a potential outage, perform the following workaround steps:

- **Disable Concurrent SSH Collection.** This does not affect PowerPacks that use SSH. When concurrent SSH collection is disabled, the Linux Base Pack PowerPack will use standard SSH collection.
- **Manually prune the temporary files on each Data Collector.** Currently, only the Linux Base Pack PowerPack uses concurrent SSH collection. If you know which Data Collectors are performing collection for the Linux Base Pack PowerPack, you can perform these steps on those Data Collectors. If you do not know which Data Collectors are performing collection for the Linux Base Pack PowerPack, you can safely perform these steps on all Data Collectors.

Disable Concurrent SSH Collection

To disable Concurrent SSH Collection:

1. Log in to the Administration Portal.
2. Go to the Process Manager page (System > Settings > Processes).
3. Find the process "Data Collection: SSH Collector" and select its wrench icon (.
4. Set the **Operating State** to *Disabled*.
5. Save your change.
6. Wait 10 minutes for all collection processes to complete

CAUTION: : If you are monitoring a large number of Linux devices, for example, 100 devices or more, you must re-balance the Data Collectors after stopping Concurrent SSH Collector. For details, see the chapter on *Collector Groups and Load Balancing* in the **Systems Administration** manual.

Manually Prune the files in /var

Currently, only the Linux Base Pack PowerPack v103 and later uses concurrent SSH collection. If you know which Data Collectors are performing collection for the Linux Base Pack PowerPack, you can perform these steps on those Data Collectors. If you do not know which Data Collectors are performing collection for the Linux Base Pack PowerPack, you can safely perform these steps on all Data Collectors.

To manually prune the temporary files in the /var directory on each Data Collector:

1. Go to the console of the Data Collector or use SSH to access the Data Collector.
2. To delete all the temporary files in the Docker container for Concurrent SSH Collection, enter the following at the shell prompt:

```
for container in $(sudo docker ps -a | grep silo_ssh_collector | awk '{ print $1}'); do sudo docker rm -f $container; done
```

3. Notice that /var has more free space now.
4. Perform these steps on either each Data Collector performing collection for the Linux Base Pack PowerPack or on each Data Collectors in your SL1 system.

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