

Restorepoint Synchronization PowerPack

Release Notes Version 1.0.2

Overview

The Restorepoint Synchronization PowerPack version 1.0.2 contains an option to specify a default backup schedule for all new devices added to Restorepoint and an option to add a custom link configuration to SL1 that links to the Restorepoint device page. The Synchronization PowerPack also contains an automatically set protocol attribute, default class mapping between device classes in the Cisco Base Pack and Juniper Base Pack PowerPacks, and Restorepoint device types, and addresses issues concerning device creation and non-functional applications.

NOTE: This version of the Synchronization PowerPack has been tested to sync up to 1,000 new devices at a time.

NOTE: You should only use this PowerPack in conjunction with the Restorepoint PowerPack.

NOTE: After the 2.1.0 release of the Integration Service platform, the *Integration Service* was rebranded as *SL1 PowerFlow*.

NOTE: The label "SyncPack" is used in place of "Synchronization PowerPack" in the PowerFlow user interface.

This document includes the following topics:

- System requirements
- Installing the Synchronization PowerPack
- The features included in version 1.0.2
- The issues addressed in version 1.0.2

System Requirements

The Restorepoint Synchronization PowerPack version 1.0.2 requires:

- SL1 PowerFlow platform version: 2.0.3 or later.
- PowerFlow: Restorepoint PowerPack version: 1.0.2 or later.
- SL1 version: 8.14.0 or later. For details on upgrading SL1, see the appropriate SL1 Release Notes.
- Restorepoint version: 5.3

The following table lists the port access required by the PowerFlow platform and this Synchronization PowerPack:

Source IP	PowerFlow Destination	PowerFlow Source Port	Destination Port	Requirement
PowerFlow	SL1 API	Any	TCP 443	SL1 API Access
PowerFlow	Restorepoint API	Any	TCP 443	Restorepoint API Access
PowerFlow	SL1 Database	Any	TCP 7706	SL1 Database Access

Installing the Synchronization PowerPack

A Synchronization PowerPack file has the .whl file extension type. You can download the Synchronization PowerPack file from the ScienceLogic Support site.

To locate and download the Synchronization PowerPack:

- 1. Go to the ScienceLogic Support site.
- 2. Click the [Product Downloads] tab and select PowerPack.
- 3. In the **Search PowerPacks** field, search for the Synchronization PowerPack and select it from the search results. The **Release Version** page appears.
- 4. On the [PowerPack Versions] tab, click the name of the Synchronization PowerPack version that you want to install. The Release File Details page appears.
- 5. Click the [**Download File**] button or click the name of the .**zip** file containing the .**whl** file for this Synchronization PowerPack to download the Synchronization PowerPack.

NOTE: Synchronization PowerPacks do not require a specific license. After you download a Synchronization PowerPack, you can import it to the PowerFlow platform using the PowerFlow user interface.

To import a Synchronization PowerPacks in the PowerFlow user interface:

- 1. On the Synchronization PowerPacks page, click [[Import Synchronization PowerPack]]. The Import Synchronization PowerPack page appears.
- 2. Click [Browse] and select the .whl file for the Synchronization PowerPack you want to install. You can also drag and drop a .whl file to the Synchronization PowerPacks page.

TIP: You can also drag and drop a .whl file to the SyncPacks page.

3. Click [Import]. PowerFlow registers and uploads the Synchronization PowerPack. The Synchronization PowerPack is added to the Synchronization PowerPacks page.

NOTE: You cannot edit the content package in a Synchronization PowerPack published by ScienceLogic. You must make a copy of a ScienceLogic Synchronization PowerPack and save your changes to the new Synchronization PowerPack to prevent overwriting any information in the original Synchronization PowerPack when upgrading.

To install a Synchronization PowerPack in the PowerFlow user interface:

1. On the **SyncPacks** page, click the **[Actions]** button for the Synchronization PowerPack you want to install and select *Activate & Install*. The **Activate & Install SyncPack** modal appears.

TIP: By default, the **SyncPacks** page displays only activated and installed PowerPacks. If you do not see the PowerPack that you want to install, click the toggle icon (=) on the **SyncPacks** page and select *Show All SyncPacks* to see a list of the uninstalled PowerPacks.

- 2. Click **[Yes]** to confirm the activation and installation. When the Synchronization PowerPack is activated, the **SyncPacks** page displays a green check mark icon for that Synchronization PowerPack. If the activation or installation failed, then a red exclamation mark icon appears.
- 3. For more information about the activation and installation process, click the check mark icon or the exclamation mark icon in the **Activated** column for that Synchronization PowerPack. For a successful installation, the "Activate & Install Synchronization PowerPack" PowerFlow application appears, and you can view the Step Log for the steps. For a failed installation, the **Error Logs** window appears.

Included Features

Restorepoint PowerPack version 1.0.2 includes the following features:

• The "Restorepoint: Onboard Device" application now includes an option to specify a default backup schedule for all new devices added to Restorepoint.

- The protocol attribute of a newly added device in Restorepoint is now automatically set based on the port specified in the SL1 credential. If the port is 23, the attribute is set to telnet/fftp. For all other ports, the attribute is set to ssh/fftp.
- The configuration template included in this Synchronization PowerPack now includes default class mapping between SL1 device classes in the Cisco Base Pack and Juniper Base Pack PowerPacks, and Restorepoint device types.
- A new option was added that controls whether the synchronization application automatically adds a custom link configuration to SL1. This configuration links to the device page in Restorepoint.

TIP: To view release notes and manuals for previous versions of the SL1 PowerFlow Platform and PowerFlow Synchronization PowerPacks, see <u>SL1 PowerFlow Release Notes and Manuals</u>.

Issues Addressed

The following issues were addressed in the Synchronization PowerPack version 1.0.2:

- Addressed an issue in which a device was created when an IP address was not available in SL1 for the device.
- Addressed an issue in which the Synchronization PowerPack could not sync more than 100 devices.
- The following non-functional applications were removed from the Synchronization PowerPack:
 - Restorepoint: Credential Check/Create
 - Restorepoint: Organization Check/Create

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