



Skylar AI Release Notes

Version 2.0.0: Skylar Advisor and Skylar Analytics (Document revision 1)

Overview

Version 2.0.0 of Skylar AI provides access to Skylar Advisor and Skylar Analytics, which are packaged together in this release for the first time. Skylar Advisor and Skylar Analytics each require a separate license.

This release includes the initial release of Skylar Advisor. You can interact with Skylar Advisor by reviewing and following its proactive suggestions, called "Advisories." You can also query Skylar Advisor for advice using the Ask Skylar feature to perform deeper investigations of your issues and events from Skylar One.

This release of Skylar Analytics includes additional datasets for dashboards, new dashboards, enhancements to the user interface for Skylar Analytics and Skylar AI, and other new features. To view previous versions of Skylar Analytics release notes, see the [Skylar AI Release Notes](#).

The following table lists the minimum and recommended versions of ScienceLogic software required for Skylar AI and its components:

| Product | Minimum Version | Recommended Version |
|------------|---|---|
| Skylar One | 12.3.2 | 12.5.1 or later |
| AP2 | 8.18.43-81 (Jelly Bean) | 8.29.41 (Nougat) or later |

NOTE: Skylar Advisor currently requires Skylar Analytics.

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Features in Version 2.0.0

The following features are included in this release of Skylar AI:

Skylar Advisor Key Features

- The **Dashboard** page is the default page that displays when you open Skylar Advisor. This page contains a list of all of your interactions with Skylar AI, and it also provides access to Skylar One events, organized by device group, issue type, or organization.
- The **Corpus** page lets you upload your own documents to further train Skylar AI on your company's specific workflows, policies, and processes. You can also track how Skylar AI and other users are using your uploaded documents.
- The **Event Lens** page lets you view details about the Skylar One events that have been received by Skylar AI and perform further investigations on them.
- The **Ask Skylar** feature, which lets you query Skylar AI for tailored guidance based on real-time data sent from Skylar One, which empowers you to make informed decisions quickly and efficiently.

The Skylar Advisor User Interface

- The Skylar AI menu () gives you access to Skylar Advisor pages and settings, User Settings, Account Settings, and the **Persona** page. The lab icon () displays next to features that are currently experimental.
- The **Skylar Persona** page ( > Persona) lets you define your role and customize how you want Skylar AI to format your answers when you use the **Ask Skylar** feature. You can return to this page at any time to update your persona information if you are not satisfied with the responses you are currently getting with Skylar AI.
- If you have multiple instances of Skylar AI running, you can switch between those instances by clicking the drop-down next to the **Instance** label at the top right, under the "Welcome" text.
- The **Versions** link in the footer of any page displays the build version numbers for Skylar Advisor and other applications. From the footer, you can also click links to view the Terms of Service and to view information about licenses and open-source packages.
- The enter selection mode icon () adds check boxes to items in a list so that you can perform bulk actions to multiple items at once, such as bookmarking or archiving an item, or deleting a document. Click the icon again to hide the check boxes.

The Skylar Advisor Dashboard Page

- All of the tabs on the **Dashboard** page have a **[Help Ctr]** button at top right. Click this button to open a pane with short training videos that walk you through the various features of Skylar Advisor. The **Help Center** pane usually includes a short video of the latest features for this version of Skylar Advisor.

- The **[Recent Activity]** tab on the Dashboard page displays a list of all Advisories, Investigations, and Conversations with the **Ask Skylar** feature for a specific time frame.
 - **Advisories** are events that Skylar AI considers to be the most important issues for you. They help uncover and provide resolution guidance for critical problems. Advisories are automatically generated by Skylar AI, based on events from Skylar One.
 - **Investigations** are ad-hoc event analyses that you can choose to generate instead of waiting for Skylar AI to create an Advisory for you. You create an Investigation by clicking the **[Start Investigation]** button for an event or event group on the **Event Lens** page.
 - **Conversations** are made up of questions you ask using the Ask Skylar feature, along with the responses from Skylar AI.

TIP: To view more information about an activity on the **[Recent Activity]** tab, click the name of the activity. A detail page with the history of that activity displays. You can ask Skylar AI more questions on this detail page.

- On the **Dashboard** page, the **[Device Groups]** tab displays a list of events organized by Skylar One device group, the **[Issues]** tab displays a list of issues organized by Skylar One events, and the **[Organizations]** tab displays a list of events organized by Skylar One organizations. On each tab, you can view charts and graphs for these events, review each event, and do a deeper investigation of an event, creating a new Investigation as a result.

The Skylar Advisor Corpus Page

- On the **[Upload Files]** tab of the **Corpus** page, you can upload new documents and manage the set of documents that you have uploaded so far.
- On the **[Upload Files]** tab, you can upload .pdf, .txt, .doc, .ppt, .ppx, .xls, and .xlsx files to the Corpus. The maximum file size for a document is 31 MB.

NOTE: Ingesting documents can be time-consuming, as Skylar AI creates an "embedding" that lets it search the document. It also adds tokens to the document. A rough estimate for ingesting documents while onboarding is about 2,500 documents per hour.

- On the **[Document Trends]** tab on the **Corpus** page, you can view a list of the uploaded documents that have been used the most by Skylar AI to answer questions. You can select a document to view usage statistics, sentiment analysis, domains list, question coverage, potential document deficiencies and more for that document.

The Skylar Advisor Event Lens Page

- You can view more information about an event or group of events on the **Event Lens** page in a new pane to the right of the list. Clicking the **[Investigate Further]** button under the summary title will open the event in a new tab.
- If you select an event or event group that has not been labeled as an Advisory, you can click the **[Start Investigation]** button to have Skylar AI run an analysis on this event or event group. The result of this analysis will be labeled an *Investigation*.
- You can change the filter settings on the **Event Lens** page to view more or less information on this page. By default, this page is filtered to just show Advisories.

The Skylar Advisor Ask Skylar Feature

- At any time you can click the **[Ask Skylar]** button on the top navigation bar to ask Skylar AI a question. Skylar AI will respond by drawing on everything it has learned from your documents on the **Corpus** page to provide you with the most accurate answers to your questions.
- In the **Ask Skylar** text box, you can enable one or both of the following options:
 - **[Visualize!]**: Lets you choose to have Skylar AI create a flow chart, relationship map, or other relevant image based on your query. You can enlarge the image by clicking on it.

You can also click on an element to highlight it and then press the **[Space Bar]** to view a "Quick Take" pane that defines that element.
 - **[Deep Thinking]**: Tells Skylar AI to perform the same kind of thinking that a human would do, which takes longer than a typical question as Skylar AI gathers its resources. This option is useful for more complex questions.
- When Skylar AI displays the answer to your question, the answer will include a **[Verifiable]** or **[Unverifiable]** tag at the top, under the title.
 - If the information for the answer came from a document in the Corpus, the tag displays as **[Verifiable]**. You can click the **[Verifiable]** tag to open the **Facts from Corpus** pane, which lists the documents from the Corpus used for the answer, along with a link to the document. You can also click the **Show Raw Facts** toggle to display the content used for the answer.
 - If an answer did not come from the Corpus but from the general knowledge of Skylar AI, this tag displays as [Unverifiable].

The Skylar AI and Skylar Analytics User Interface

- The Skylar AI menu () now gives you access to Skylar Analytics and Skylar AI pages and settings, including the **User Settings** and **Account Settings** pages. The lab icon () displays next to features that are currently experimental.

- The **Skylar Settings** link from the Skylar AI login page takes you to the **Profile** page, which includes three tabs: **[Identity]** for user information, **[Accessibility]** for dark and light theme options, and **[Security]** for password and multi-factor authentication (MFA) options. You can also access this page from the Skylar AI menu (☰ > User Settings).
- From the Skylar Settings **Profile** page, you can go to the Data Visualization dashboards for Skylar Analytics by clicking the Skylar AI menu (☰) and clicking the **Dashboards** link in the **Analytics** section.
- From the Skylar Settings **Profile** page, you can get to the **Dashboard Settings** page to add, update, and delete dashboards by clicking the Skylar AI menu (☰) and clicking Analytics > Settings > Dashboard Mgmt.
- Administrators can now configure the inactivity timeout for users using the **Inactive User Timeout** option on the **Authentication** page (☰ > Account Settings > Account Access > Authentication). The default setting disabled a user account after 35 days of inactivity.
- Users cannot change their passwords twice in 24 hours, and an error message displays if they try to do so.
- Added a new error message when an issue occurs with setting up single sign-on (SSO).

Skylar AI Platform

- Updated the Skylar Analytics database for Data Visualization so that it will buffer data in a persistent queue in the event of an outage. Skylar AI will process the data as soon as the database comes back online.

Skylar Analytics Dashboards and Charts

- The following types of data from Skylar One are now available as datasets for dashboards in the Data Visualization component of Skylar Analytics:
 - Custom attributes for devices
 - Device (DCMR) relationships (topology)
 - Device vitals and state
 - Network relationships (topology)
 - Interface tags
- The following dashboards were added to the Data Visualization component of Skylar Analytics: Linux Server Overview, Windows Server Overview, and Interface Overview (Sample).
- Added the **PolicyName** column to the EventTrends table, which includes the evstat, EventTrendsDevice, and EventTrendsDeviceGroup datasets.
- An owner user can upload .zip files containing Skylar Analytics dashboards to the **Dashboards** page (☰ > Analytics > Settings > Dashboard Mgmt > **[Manage Bundles]** tab) in Skylar Settings. This feature lets you share dashboards that were exported by other users, for example.
- On the **Dashboard Settings** page (☰ > Analytics > Settings > Dashboard Mgmt) you can update and delete dashboards.

TIP: To view the Skylar AI documentation online, see the [Skylar AI Product Documentation](#).

Issues Addressed

The following issue was addressed in this release:

- Addressed an issue where the API service failed when you started a Skylar Advisor Investigation from the Skylar Advisor user interface. (Jira ID: SKY-3205)

Known Issues

This release has the following known issues:

- When upgrading from version 1.8.0 to 2.0.0, the Skylar AI user interface does not properly display the contents of the pages. The only visible items are the navigation bar, the footer, and the option to sign out. To work around this issue, sign out of the user interface and then sign in again. The new session will correctly display the contents of the pages. (Jira ID: SKY-3190)
- Skylar AI uses [unique PowerPack naming conventions](#) for creating datasets in the Data Visualization component. If you change the name of a PowerPack, Skylar AI triggers a new dataset, which will cause charts to fail and lose the historical data for that PowerPack. At this time, ScienceLogic recommends that you do *not* rename any PowerPacks in Skylar One if that Skylar One system is connected to a Skylar environment.

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