# ScienceLogic

# Zebrium Root Cause as a Service (RCaaS) Release Notes

Versions EA-86 to EA-88

## Overview

This release notes file covers the latest Early Access (EA) releases from Zebrium, EA-86 to EA-88. These releases include the following features and more:

- Added support for GPT Services that use new Generative AI models to generate the contents of the new **Insights** panel on the **Root Cause Report** page.
- Added a [Show Related Alerts and Suggestions] button to the Root Cause Report page for custom alerts, which lets you augment a custom alert with related suggestions from the AI/ML engine.
- Updated the Zebrium user interface to better match the SL1 user interface.
- Added the ability to send root cause detections to PagerDuty as events.
- Added new Beta log collectors on the Integrations & Collectors page.

This document covers the following topics:

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# New Features in EA-86 to EA-88

The following features are included in the EA-86, EA-87, and EA-88 releases of Zebrium.

## Enhancements to Root Cause Reports

- Added support for GPT Services that use new Generative AI models to automatically generate a title, summary, and details for all Zebrium suggestions. This content is displayed in the new **Insights** panel on the right-hand side of the **Root Cause Report** detail page.
- You can enable or disable GPT services for a specific deployment of Zebrium by using the new GPT Services column on the Deployments page (Settings => Deployments). Enabling GPT Services lets you view the additional details in the new Insights panel on the Root Cause Report detail page. This feature uses external API services from OpenAI.
- Since not all suggestions that the AI/ML engine generates will relate to problems that actually impact users
  and require attention, the engine attempts to reason over the data and assess whether a problem actually
  requires attention. This is shown in the Zebrium user interface as an AI Assessment value of either "No
  Attention Needed" for content that the AI/ML engine assesses as unlikely to require immediate attention,
  and "Needs Your Attention" for content that the AI/ML engine believes should be looked into. You can view
  the AI Assessment on the Root Cause Report page and the summary view on the Alerts page (home
  page).

NOTE: Depending on the quality of the data, some suggestions might not include an Al Assessment.

• The new [Show Related Alerts and Suggestions] button on the Root Cause Report detail page for a custom alert lets you augment the alert with related suggestions that the Al/ML engine uncovers in the surrounding log lines. You can use this button to help determine the root cause of a problem by showing a list of other alerts and suggestions that contain the same event.

## Updated and New Integrations

- You can now send root cause detections to PagerDuty as events by using the **[Send Detections]** tab for a PagerDuty incident management integration. for more information, see the *PagerDuty Incident* Management Integrations page in the Zebrium Product Documentation.
- Added the [Create Sample Alert] button to all integrations on the Integrations & Collectors page (Settings (=) > Integrations & Collectors) that have a [Send Detection] tab. This includes all integrations with a [Send Detection] tab in the AlOps, Observability Dashboards, Notifications, Incident Management, and Webhooks sections on this page. You can use this button to test the integration by sending a test alert to that integration.
- Added a new configuration metadata setting, @ze\_cfg\_<name>, to the Logstash filter configuration for collecting logs. For more information, see the Logstash Collector page in the Zebrium Product Documentation.
- On the Integrations & Collectors page (Settings (=) > Integrations & Collectors), added new buttons and dialogs for configuring the following Beta log collectors:
  - AWS CloudWatch
  - Azure Monitor
  - VMware vSphere
  - Windows OTel

For more information, see the Log Collectors and File Uploads pages in the Zebrium Product Documentation.

## Updates to the Zebrium User Interface

- The Zebrium user interface was updated to better match the color scheme and dark theme for ScienceLogic SL1 user interface.
- You can now sort the Title and Date columns on the Accepted Alert Rules page.
- When you click the [Scan for RC] button on the Settings menu, any Root Cause reports generated by that scan include a lightning bolt icon and the text "Result of RC Scan".

## Additional Enhancement

• Added the **ai-nlp-models.json** variable to the Helm chart for Zebrium installations. For more information, see the Additional Configurations page in the Zebrium Product Documentation.

# Issues Addressed in EA-86 to EA-88

The following issues were addressed in the EA-86, EA-87, and EA-88 releases of Zebrium:

- For collector file uploads, and when using the of Ze CLI command, the .zerc file has been renamed .ze. For more information, see the *File Upload* page in the Zebrium Product Documentation.
- Updated the dialog that appears after you save an Alert Rule to state that the rule was saved and added to the alert list view.
- In the Zebrium user interface, the deprecated UI Customization menu item was removed from the **Settings** (hamburger) menu.
- Fixed broken Help links and added new Help links for some of the integrations and collectors on the Integrations & Collectors page.

TIP: To view the complete Zebrium documentation online, see the Zebrium Product Documentation.

# Known Issues

The Zebrium releases listed in this document have no known issues.

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